



Winter Cruising Forum

Matt Grimes – Director, Planning, Ports & Logistics

The importance of airlift in the development of cruise tourism, air connections, transfers and immigration issues.

 **Fred. Olsen Cruise Lines**

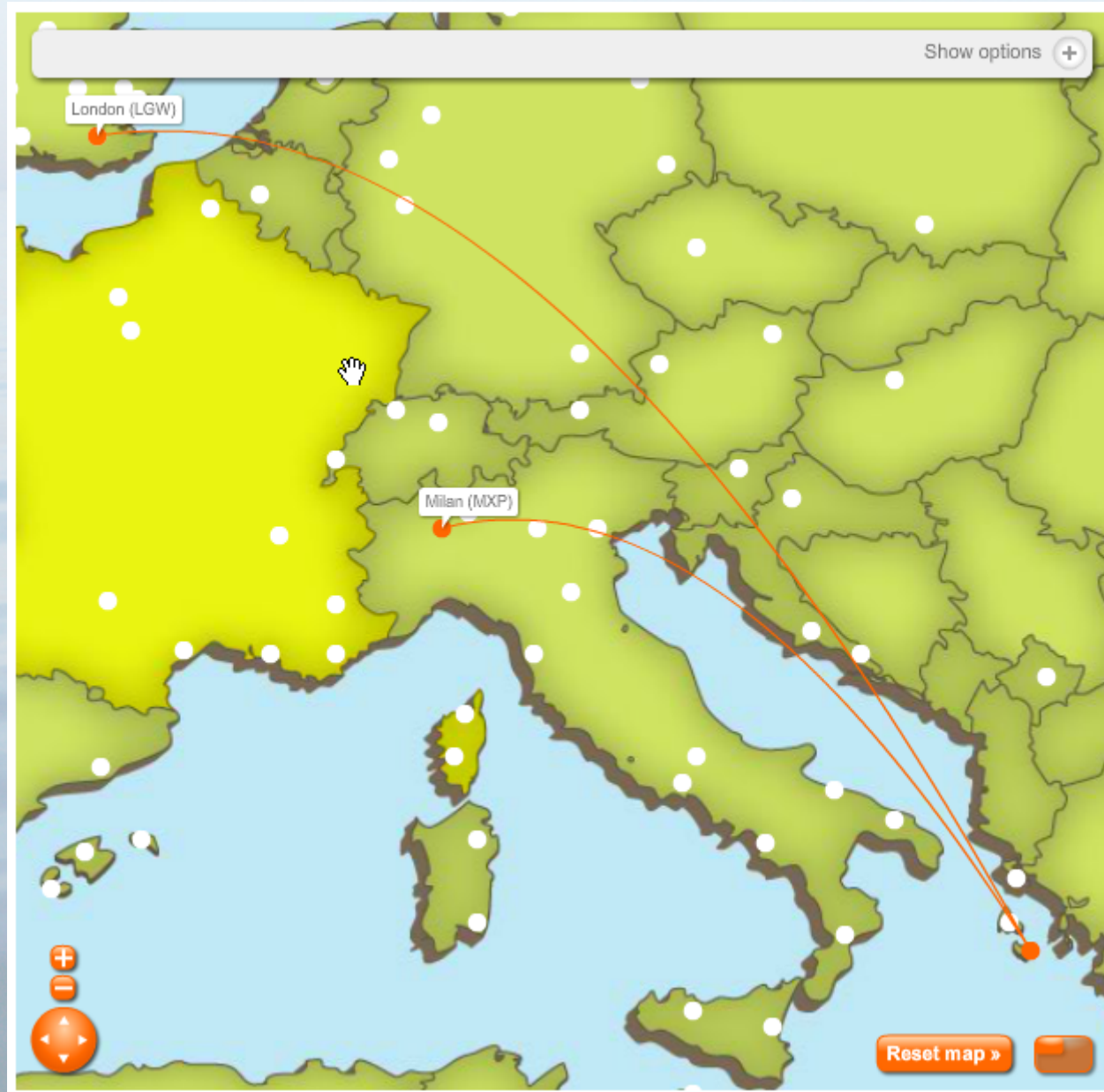
Airlift

- Without it we cannot operate.
 - Guests
 - Crew/Service engineers
 - Spare parts
 - Stores
- Regular (daily) flights.
- A range of carriers.
 - Competitiveness
 - Protection against failed carriers

Palma



Zante



 Fred. Olsen Cruise Lines

Connections

- Best avoided
- Adds to overall journey times
- Increased risk of lost baggage
- Increased stress to guests
 - Lack of signage
 - Language difficulties

Transfers

- Close isn't always best
 - A little distance can help
- Communication
 - How long is journey?
 - What will we pass?
 - What happens to my bags?
 - What happens at the vessel check-in?

Immigration

- Onboard clearance
- Face to Face inspections
- Clearance by manifest
- Arrival or Departure taxes





Winter Cruising Forum

Matt Grimes – Director, Planning, Ports & Logistics

 **Fred. Olsen Cruise Lines**