



ESPO Code of Good Practices for Cruise and Ferry Ports

An aerial photograph of a port at sunset. In the foreground, a large cruise ship is docked at a pier, its white hull and yellow lifeboats visible. The ship's decks are filled with passengers. In the background, a large mountain range is visible under a hazy, orange-tinted sky. Other ships and port infrastructure are scattered across the water.

Port-City Relationship

Port-City Relationship

- Enhance the mutual understanding between port and city
- Bring the city into the port and the port into the city
- Educate stakeholders and passengers
- Work on sustainability of the cruise and ferry port activity
- Manage congestion and pressure on infrastructure and services



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Infrastructure

Infrastructure

- Dress up your port to impress
- Match long-term nature of planning port infrastructure with quickly changing market needs
- Involve stakeholders at an early stage in the port planning
- Good hinterland connections are a major success factor
- Greening the infrastructure to mitigate the environmental impact
- Optimise the use of dedicated cruise and ferry port infrastructure

Cooperation



Cooperation

- Cooperation between cruise ports
- Cooperation between ferry ports
- European Network of cruise and ferry ports
- Enhance cooperation between different stakeholders in and around the port
- Freight and passenger operations in a port: work on a balanced “cohabitation”
- Ensuring healthy competition between neighbouring ports



Relation with Cruise and Ferry Lines



Relation with Cruise and Ferry Lines

- Invest in a long-term relationship
- Improve operational understanding
- Optimise schedules and itineraries
- Join forces in defending common interests in policy making and implementing legislation
- Work hand in hand to promote and strengthen the image of the sector



Security

Security

- Optimise the enforcement of ISPS
- Create mutual understanding between port authorities and immigration and security services
- Working together will enhance security and reduce costs
- Communicating about security

The Organisations in the Network



Thank you



More information:

- Isabelle Ryckbost - isabelle.ryckbost@espo.be
- ESPO – European Sea Ports Organisation

Treurenberg 6

BE- 1000 Brussels

Belgium

mail@espo.be

+32 (0)2 736 34 63