

A directory of cruise ports & professionals in the Mediterranean and adjoining seas



MedCruise



The Association of Mediterranean Cruise Ports

MedCruise is the Association of Mediterranean Cruise Ports. MedCruise's mission is to promote the cruise industry in the Mediterranean and its adjoining seas. The Association assists its members in benefiting from the growth of the cruise industry by providing networking, promotional and professional development opportunities.

Today, the Association has grown to 70 regular members representing more than 100 ports around the Mediterranean region, including the Black Sea, the Red Sea and the Near Atlantic, plus 32 associate members, representing other associations, tourist boards and ship/port agents.

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The Association of Mediterranean Cruise Ports











Airam Díaz Pastor

President of MedCruise

Since 1996 MedCruise is providing a valuable communication platform to our members in the cruise business to develop a sustainable cruise traffic in the Mediterranean, Black Sea, Red Sea, Adriatic and Near Atlantic.

Being part of these magnificent destinations, MedCruise members have the responsibility of promoting the whole area as the best region for cruise activities because of the appealing, professionalism and quality of facilities and services. Thus, MedCruise is present in the major cruise events worldwide with a remarkable role in the European, Asian and American conventions and exhibitions.

Cruise lines and guests are aware of the treasure MedCruise members offer, therefore the region is almost the 20% of the total cruise market share with over 12,000 cruise calls and around 26 million cruise passengers in 2017. This means MedCruise with 70 port members, 32 associate members and representing 20 countries from 3 continents will continue growing in terms of membership and market share in the near future. This variety of different members in the MedCruise region are continuously sharing best practices and offering its expertise to the whole cruise industry. In fact, this is one of the MedCruise values, the power to share and drive to the wealth of the Association and its members. Seeing that, the MedCruise members, Board of Directors and the Presidency, which I have the honour to represent, developped an ambitious working plan to address the main challenges MedCruise needs to face:

• New trends in the shipbuilding and how to adapt cities and ports to this new reality that

provides more business and employment to the local communities.

• Environmental issues such as supply LNG to cruise ships.

• New source markets such as Asia, where the Association is working since long time ago to attract Chinese cruise passengers to the MedCruise region.

• Regulations such as Schengen procedures, port reception facilities...

All of these challenges only could be accomplished with the solid cooperation between cruise lines and MedCruise members. The kindly and extensive relationship between the Association and cruise lines executives is one of the values of being a MedCruise member. Cruise lines executives share their time with members in the MedCruise General Assemblies, B2B meetings, cooperate in the developing of studies, being each year and I am confident more and more in the future, our ideal and natural partners in the cruise business.

MedCruise works as well with other partners such as ESPO or PIANC among others in matters of common interest to represent their members interests in a changing world and to assist them in the process to improve and growth. Most of these challenges are in direct relationship with the European Union where MedCruise is each time a strongly key player in different forums and programs but it is a matter as well of collaboration with other cruise ports associations and stakeholders to establish a steady cooperation network to develop the cruise business around the world and share best practices for the good of our local communities. Thereby, MedCruise members are always involved in the governmental decision makers process, providing the cruise industry know-how to them to approach accordingly like in the European Ports Forum, where MedCruise is the only port association invited to be part by the European Union. This example clearly shows how MedCruise is respected and the Association power to negotiate in a high institutional level. MedCruise strongly believe together we will be successful, therefore the Association created working groups based on the main challenges, formed by members from different countries and features to develop the association strategy guided by the Board of Directors. Each of the Board of Directors members has a special task related to challenges and the MedCruise needs to give the best to the members. I am proud to work hand by hand with this BoD full of cruise experts from different ports and realities but with the same willigness to collaborate and above all, with the same eagerness to make MedCruise stronger with the firm support and under the members guidance. The professional development MedCruise provides and this teamwork is what I consider is the MedCruise value and our great pride, the core to keep generating a sustainable cruise growth in the Mediterranean, Black Sea, Red Sea, Adriatic and Near Atlantic. which you could know deeply in the following pages of the MedCruise 2018/2019 Yearbook, where the whole MedCruise family opens to you.

#portstogether.

Welcome Messages



Aris Batsoulis Senior Vice President Corfu, Greece

Membership/Finance

It is a great honor to be elected as a member of MedCruise Board of Directors, as Senior Vice President in charge of Finance and Membership. My main task will be to have a fruitful cooperation with the President and the Secretariat in order to develop financial reports, organize income and expenditure control and prepare future financial plans. Furthermore, my commitment will be to increase the number of ports and associate members, expanding the Association's presence and influence in the cruise industry. I will make every effort to contribute to MedCruise's development and growth through cooperation with all the other members of the Board of Directors.



Laura Cimaglia Vice President Bari/Brindisi, Italy

Ports & Cities/Destinations

The first time I joined a MedCruise event I realised how essential the Association is for increasing cruise business in the Port Members. Networking with cruise lines, learning about other ports' good practices and actively participating in MedCruise activities was of great encouragement.

As Junior VP for Small Ports I am happy to keep growing within the Association, particularly developing the remit I have been assigned by the President - Ports & Cities/Destination - which I find a very challenging relationship both for small and large Ports.



Figen Ayan Istanbul, Turkey

Professional Development

My country and the world are facing rough seas. Our MedCruise association gives a shelter and platform to remain in unity and get stronger with all and each member of the amazing and resourceful region of the Mediterranean and its adjoing seas.

During this term, I will be leading the Professional Development task in full cooperation with our President, our Board of Directors and our valuable members.

Given the tools supplied by our 100 plus destinations from 20 different countries we will all continue pouring our creativity and vision, communicating them to cruise lines and the entire cruise industry in 360° degrees manner.



Cherifa ben Salem Tunisian Ports

North Africa

I am honored to represent the Tunisian ports in MedCruise one of the most dynamic associations in cruise offering significant tools for the promotion of cruise ports in the Med. It is my great pleasure to be in the MedCruise Board of Directors

As a MedCruise member, I am extremely pleased to be in charge of relation with North African ports and I would do my best to promote cruises in this region, and I am confident that the association will continue to support our efforts to revive the cruise sector in all magnificent destinations and ports in North Africa.

Welcome Messages



Maria Cano Palamós, Spain

Communication, Marketing & Promotion

I am very pleased and honoured to continue being part of the Board of Directors of MedCruise, a unique association offering significant tools to promote the cruise ports and their destinations within the cruise industry. A unique association that empowers and brings opportunities to small ports and small local economies, such us the port I am representing. A unique association that gives a platform to remain united, whether a big or small port, wherever you are coming from, the East or the West Med, the Black Sea or Red Sea, if located at the Aegean or the Adriatic Sea or if you are part of a Sea or an Ocean like the Atlantic.

During this term, I'll be enthusiastically ready to work hard in the Marketing, Promotion and Communication task in full cooperation with our President, our Board of Directors and our esteemed members with the inestimable support of the great Secretariat in order to bring new fresh ideas and the maintenance of the high standards my predecessors left in that task.



Cristina De Gregori Genoa/Savona, Italy

Projects & Studies

In this period of momentous change in the cruise industry, characterised by the advent of ultra-large vessels and the first fully LNG-powered cruise ships, the role of MedCruise has become increasingly crucial in providing members with the opportunity to share the invaluable experience and knowhow acquired directly on site. With this aim, the Project and Studies mandate which has been assigned to me, is a key sector from which we can analyse the present situation, implement an action plan and develop best practice guidelines for today's challenges of sustainability. I look forward to working closely with all our members.



Nicky Guerrero Gibraltar

Partnerships/Events

MedCruise is a crucial element in the way we do business. We all know how challenging and indeed difficult it can be at times to ensure that we aim for growth. It is comforting to have MedCruise holding our hand on many issues.

As Chief Executive of the Gibraltar Tourist Board I know only too well how important it is for destinations to support our work. I'm delighted to have been given the task by the President to develop the area of Partnerships and Events and will be doing my utmost to ensure that we progress in this field.



Valeria Mangiarotti Sardinian Ports, Italy

Sustainability/Environmental Issues

The environmental issue is a focus very important for MedCruise. Creating sustainable green ports is a common responsibility, there are several major stakeholders involved in Green Port development our work will be to create a team and together contribute to making our ports a "greener" place.

My work will be supported by studies, projects of all green stakeholders and transferred to all members.

I'll work to share with all members our experiences and to create best practices in order to increase the activity of our ports in an environmentally sustainable manner.

Welcome Messages



Teodor Patrichi

Constantza, Romania

Black Sea

MedCruise is a great family, one in which all of us find support, cooperation, understanding and help each other grow together, improve our good practice and speak the same language in the field of cruises.

From my position as Director of the Black Sea area, I fully acknowledge the important impact of being part of the Association and the worthiness of being all together as one. I am proud to be part of MedCruise and I know I have an extra duty to do all my best and to personally involve in the development of this industry.



Theodora Riga Piraeus, Greece

Cooperation with other Associations

Recognising the common interests of MedCruise Members and other Associations in the cruise industry, I am honoured to have the opportunity to cooperate with all of the Associations such as CLIA, ESPO, Cruise Europe, IAPH, PIANC and all the International Cruise Port Associations Networks for a Pan European Dialogue that will serve and represent these interests, whilst bringing together each Association's distinct areas of expertise and focus for everyone's benefit. Sharing expertise and maintaining active and close collaboration has been common practice among MedCruise members for over 20 years and we look forward to extending our collaboration with all Associations.



Carla Salvado Kusadasi/Bodrum/Antalya, Turkey

New Source Markets

MedCruise has proved to be a valuable platform to gather all the stakeholders of the Mediterranean cruise region and to unite forces to develop the cruise business and promote our ports mainly to cruise lines. After 20 years of work we must be proud of being a benchmark association. But we cannot rest on our laurels.

The cruise industry is growing quickly in terms of new ships, new cruise areas, new ports and emerging source markets.

In this global scenario, MedCruise has to expand its promotional actions to new targets. And being the cruise tourism a demand-driven one, it is time to promote the Mediterranean cruise destination in the source markets. I firmly believe that if someone had to create the ideal cruise area, the final design would be the Mediterranean. Let people know!



Thrasos Stavridopoulos

Volos, Greece

European Union Affairs

It has been a great honor for the Port of Volos and for me personally to be elected in the new MedCruise Board of Directors and to be in charge of European Union relations.

I believe that in 2018 the Association will continue the important progress we all have achieved in the field of cooperation between ports as well as in the field of cooperation with European Union Bodies and other

Associations, benefiting our members and promoting the cruise sector in the Mediterranean.

I am sure that the new Board and the President will lead MedCruise Association to a succesful development.



A landmark 2017 for MedCruise



The sustainable development of the Blue Economy in the Western Mediterranean, was the theme of the Stakeholders Conference held in 2nd February 2017, in Barcelona, Spain. MedCruise was actively present, represented by Valeria Mangiarotti, assigned member for environmental issues, Port of Cagliari.

MedCruise re-confirmed its commitment to continue its work aiming to secure a sustainable and responsible growth of cruise activities in the Med and beyond and welcomes the Blue Growth Strategy report published by the European Commission which takes stock of the results obtained since 2012 and will continue being among the key actors towards implementation of measures that promote smart, sustainable and inclusive growth and employment opportunities in the Mediterranean cruise and maritime economy. MedCruise presented to the cruise world gathered in Fort Lauderdale for Seatrade Cruise Global in March, the 2017 edition of MedCruise Statistical Report, covering in detail the cruise activities in its member ports.

Presenting the report, MedCruise President Kristijan Pavic

50th MedCruise General Assembly celebrated in Gibraltar

MedCruise celebrated its 50th General Assembly in Gibraltar, a destination offering premier cruise opportunities, as well as one of the founder member ports of the Association.

MedCruise delegates had a unique opportunity to meet with more than 110 cruise industry professionals including cruise line executives and journalists, port executives, travel agents and other stakeholders, while at the same time enjoying an indelible travel experience in beautiful Gibraltar.

In plenary sessions, MedCruise members along with esteemed cruise line guests had the chance to discuss how to "Sustain Cruise Growth in the Med", by "Improving Cruise Port Operations" and updating services and infrastructures required.

During an open discussion between cruise ports and cruise line executives CLIA Europe Chairman Kerry Anastassiadis explained why cruise forms a major contributor to the local economies and what is the role of the port in supporting this positive cruise impact. All port and associate members had a first class opportunity to enjoy in total three sessions of B2B meetings with cruise line executives and international press representatives.

The 50th MedCruise GA confirmed the admission of two new members, Ashdod Port and DP World Limassol.









stated 'The statistics of 2016 reveal the positive features in several parts of the Med and its adjoining seas. We all work to facilitate these MedCruise members to enhance the observed growth".

MedCruise was, once again, among the leading organisations shaping discussions on the potentials of cruising in the Adriatic, and the best strategies for cruise ports and destinations, during the Adriatic Sea Forum that was held in Budva, Montenegro, 27-28 April 2017. MedCruise had a leading role at the 4th Posidonia Sea Tourism Forum held at Megaron Athens International Conference Centre, in Athens, Greece, 23-24th May 2017. During the two-day event, cruise industry decision makers and stakeholders came together in an effort to "Reinvent Cruising in the East Mediterranean".

MedCruise President Kristijan Pavic was among the keynote

ITB China 2017 & Seatrade Cruise Asia Pacific 2017

As part of MedCruise marketing strategy aiming to promote the Med and its adjoining seas as the most popular cruise destination among Asian cruisers, a MedCruise delegation travelled to Shanghai to attend ITB China 2017, held 10-12th May in Shanghai.

With China being in 2016 the second largest source



speakers at the opening session of the Forum, discussing the "State of the Industry: The Mediterranean in the Global Picture".

MedCruise participated at the inaugural meeting of the expert group on Skills and Career development in the Blue Economy. The event took place in Brussels on the 1st of June and the agenda included an overview of policy context and experts input as basis for the future work.

MedCruise participated in the European Environmental Ports Conference held in Antwerp, on the 7th and 8th of June 2017, represented by its member assigned for environmental issues, Valeria Mangiarotti. During her intervention,

MedCruise representative discussed the "Future of Reduced Emissions in European Ports".

MedCruise was dynamically present at the 2017 edition of Seatrade Europe Cruise & River Cruise Convention, held 6-



market for cruises after the United States, MedCruise destinations see great potential in this pioneering marketing strategy.

Later in the year, MedCruise sponsored the travel agent training day at Seatrade Cruise Asia Pacific 2017 held in Shanghai in early November at which president Airam Pastor Diaz presented a speech extolling the virtues of the Mediterranean and its adjoining seas as a must-visit cruise destination. Delegates received a specially designed MedCruise newsletter in Chinese language.



8th September 2017, in Hamburg, Germany. The Association had its own stand, actively promoting cruise activities in the Med and beyond.

The MedCruise booth hosted numerous business-to-business meetings between membership representatives and cruise industry professionals plus a welcome reception. The 7th edition of Italian Cruise Day was held in the MedCruise member port of Palermo, on 6th October 2017, under the auspices of MedCruise. The event provided the opportunity for the Italian cruise industry to meet and discuss about the present and future of cruising in the region. The new President and Board of Directors were elected at the 51st MedCruise General Assembly, Airam Díaz Pastor, Commercial Director of Ports of Tenerife is the new President of the Association. The members of the new Board are: Aris Batsoulis (Corfu) elected as Senior Vice President, Laura Cimaglia (Brindisi), elected as Vice President, Figen Ayan (Istanbul), Cherifa Ben Salem (Tunisian Ports), Maria Cano Olmos (Palamós), Cristina De Gregori (Genoa/ Savona), Nicky Guerrero (Gibraltar), Valeria Mangiarotti (Sardinian Ports), Teodor Patrichi (Constantza), Theodora Riga (Piraeus), Carla Salvado (Kusadasi/ Bodrum/ Antalya) and Thrasos Stavridoupoulos (Volos).



The 5th MedCruise Professional Development Course was held on board Celestyal Olympia, on 27-30th October 2017. MedCruise members the ship on a 4-day round trip embarking in Piraeus visiting Mykonos, Kusadasi, Patmos,Heraklion, Santorini and returning to Piraeus. Topics covered included: Sharing best practices; Marketing Cruise destinations; Berthing at port: Operational issues and

Serving the passengers/Shore excursions

MedCruise actively participated at the International Cruise Summit 2017 event held in Madrid, Spain, on 29 & 30th November.

The event, organised by Cruises News Media Group, was sponsored by MedCruise and president Airam Diaz Pastor gave the keynote speech in front of over 300 cruise industry professionals.

As part of MedCruise marketing strategy aiming to promote the Med and its adjoining seas as the most popular cruise destination among Asian cruisers, a MedCruise delegation travelled to Shanghai to attend ITB China 2017, held 10-12th May in Shanghai.

With China being in 2016 the second largest source market for cruises after the United States, MedCruise destinations see great potential in this pioneering marketing strategy. Later in the year, MedCruise sponsored the travel agent training day at Seatrade Cruise Asia Pacific 2017 held in Shanghai in early November at which president Airam Pastor Diaz presented a speech extolling the virtues of the Mediterranean and its adjoining seas as a must-visit cruise destination.

Delegates received a specially designed MedCruise newsletter in Chinese language.

51 st MedCruise General Assembly celebrated in Toulon

Toulon hosted the 51st MedCruise General Assembly between 11-14th October 2017 in Toulon, Var Provence, France, gathering more than 170 cruise industry professionals and port executives gathered in Toulon to discuss the latest developments in the sector and to join B2B meetings with 13 cruise line executives and 6 international press representatives.

During the plenary sessions, MedCruise delegates had also the chance to discuss the best ways to "Develop a Cruise Supply Chain" and "Achieve Operational Excellence" in Med ports, while MedCruise members got to learn from esteemed cruise line executives the secret recipe that allows Mediterranean destinations to "Be part of a cruise ltinerary".

A highlight of the event was the awarding of MedCruise Honorary President Stavros Hatzakos for his 21 years of contribution, leadership and inspiration to the cruise port industry.





ALANYA, TURKEY

Must see tourist attractions

- Alanya castle (15min)
- Damlatas cave (10min)
- Side ancient city (60min)
- Aspendos ancient city (80min)
- Perge ancient city (90min)

Alanya is one of the most charming holiday resorts on the Turkish Riviera, boasting a magnificent historical heritage and excellent tourist attractions. Verdant tree laden mountains and fertile plains, sandy beaches, idyllic coves, canyons, rivers, waterfalls, forests and caves create a fascinating landscape. For nine months of the year the climate is sunny and warm with average sea temperatures of 22°C.

The city dates back to the fourth century B.C. and reached its most glorious historical peak under the Seljuks when, in 1220, Sultan Alaeddin Keykubat made this former pirate hideout his winter residence and a naval base for the empire. A 13th Century fortress still crowns the headland while the octagonal Red Tower and the ancient shipyard

The picturesque bazaar, which is closed to traffic, is a paradise of handicraft shops. The restaurants on the waterfront promenade, together with cafes, bars, clubs and tavernas in the harbour district ensure a very colourful and vibrant nightlife. The region is awash with archeological sites, many located in natural beauty spots. Alanya's Castle, Dockyard, Red Tower were added to the UNESCO World Heritage Tentative List in 2009. All of these attractions can be visited by passengers arriving at Alanya Cruise port. A new marina provides berths for 287 yachts plus a shopping centre, swimming pool and leisure facilities. Major improvements are being made to the city with a focus on improving

dominate the harbour.

Maximum ship dimensions for berth Length: 300mtr Width: no limit Draught: 8.5mtr

Anchorage Available: yes Ship tenders allowed: yes Tugs available: yes 28 tons bollard pull Tidal movement/range: 0.4mtr Quays

Total number of quays: 6 Total length of quays: 966mtr Quay depth: max 15mtr, min 5mtr Passenger terminals: yes, with airconditioned lounge

Distances/Transportation City centre: port is in the centre of Alanya Airport: Antalya International Airport 125km (90min drive), Alanya Gazipasa Airport 42km (30min drive) Free shuttle service to city: if requested

accessibility for disabled visitors.

Traffic

Total cruise passengers 2017: 12,189 Total cruise calls 2017: 22 Total cruise lines 2017: 3 Turnaround port? no **PORT FACTS**

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ANCONA, ITALY

Must see tourist attractions

- Ancona city centre and beach (5min)
- Conero riviera and natural park (30min)
- Jesi historical town centre and vineyards (40min)
- Frasassi caves (60min)
- Urbino ancient city centre (UNESCO) (90min)



The port of Ancona is located in a strategic position. Ancona is the capital of Marche region, a territory rich in history, and extremely various: mountains, hills, and beaches are concentrated in a relatively small territory characterised by a culture made of quality of life, respect for the environment, beauty and solid entrepreneurship tradition. The town welcomes the cruise passengers with its historical centre just few steps away from the cruise terminal.

Ancona was founded in the 4th Century BC and the heritage of the Greek, Roman and Byzantine civilizations can be found from the port, with the wonderful architecture of the Trajan arch in the Old port area. The cathedral of the XI century, the church of St. Maria and the Lazzaretto of the Vanvitelli in

port represent other expressions of the cultural heritage of the town, while the archaeological museum and the recently reopened art gallery are relevant tourist attractions. The town centre is the place for shopping and to enjoy local food specialities, while the small beach of Passetto on the eastern side of the town is a wonderful place to spend time at the seaside, surrounded by the green hills along the coast. The beach is easily accessible from the town thanks to the renovated panoramic lift. Close to the town, the Conero Riviera and the natural park offer wonderful beaches and nature. Other famous attractions close to Ancona include the system of caves of Frasassi, the town centre of Urbino, UNESCO World

heritage site, and the town of Jesi. Many other sites wait to be discovered.

Maximum ship dimensions for berth Length: 275mtr Width: no limit Draught: 10.5mtr

Anchorage Available: no

Quays

Total number of quays: 11 for pax traffic Total length of quays: 1,770mtr Quay depth: up to 10.5mtr Passenger terminals: 1 dedicated cruise terminal

Distances/Transportation City centre: port is in the centre of Ancona Airport: Marche International Airport 18km Railway station: 1.5km

High speed trains available

Traffic

Total cruise passengers 2017: 52,086 Total cruise calls 2017: 28 Total cruise lines 2017: 7 Turnaround port? yes

Mailing Address

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60121 Ancona

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ASHDOD, ISRAEL



- Jonah's Hill
- Shopping
- Gandi (Arches) beach

Length: no limit

Width: no limit

Anchorage Available: yes

Draught: 15.5mtr

with 70 tons bollard pull

Maximum ship dimensions for berth

Tugs available: 5, including 2 tugboats

Quays Total number of quays: 17 Total length of quays: 5.4kt

Total length of quays: 5.4km Quay depth: max 15.5mtr Passenger terminals: yes

Distances/Transportation City centre: easy access and transportation to and from the city Airport: Ben Gurion International Airport 40km • Duty-free shops

Traffic Total cruise passengers 2017: 26,757 Total cruise calls 2017: 21

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rive from the holy Bethlehem, a 35 Tel Aviv, Israel's

tomb, a holy site according to Islam.

enjoying endless variety.

Shopping - As a regional centre Ashdod malls have many kinds of shops with major brands,

Gandi (Arches) beach - Ashdod offers wide,

pristine beaches officially approved for

and other conveniences and facilities.

swimming. The beaches offers convenient

access, lifeguards and medical services as

Ashdod Port, Israel's new economic gate,

tourism, a new and modern terminal, among

provides passengers of cruise ships and

the most advanced in the world

The terminal includes:

• Currency exchange

• Cafeteria

well as shaded areas, equipment, restaurants

Ashdod is just a one hour drive from the holy city of Jerusalem, and from Bethlehem, a 35 minute drive will get you to Tel Aviv, Israel's largest city.

Ashdod residents and visitors enjoy a modern railway, newly built highways, roads and interchanges, allowing easy access to and from the city, as well as convenient driving within it.

Ashdod, a 3000 year old capital city of the ancient Philistine Pentapolis, is still running high. The modern city of Ashdod is a polished gem waiting to be discovered, and welcomes its visitors with a variety of activities and attractions.

Activities and attractions In Ashdod include -Jonah's Hill (Givat Yonah) - According to tradition Jonah's Hill is where Jonah the Prophet was ejected onto dry land after spending three days and nights in the fish's belly. The entire city of Ashdod, spreading to

ORT FACTS



AZORES, PORTUGAL

Must see tourist attractions

- Furnas Valley (São Miguel Island)
- Lagoa do Fogo (Fire Lake in Serra de Água do Pau) (São Miguel Island)
- Lagoa das Sete Cidades (Seven Cities Lake) (São Miguel Island)
- The main town Angra do Heroísmo -UNESCO World Heritage Site (Terceira Island)
- Ponta dos Capelinhos, volcanic phenomenon and Caldeira (Faial Island)

Maximum ship dimensions for berth Length: Ponta Delgada (PDL):340mtr, Praia da Vitória (PV):300 & 200mtr, Horta (H):240 & 150mtr

Width: PDL: between 10-30mtr, PV: no limit, H: 30mtr

Draught: PDL:11mtr (Cruise), 10.5mtr (Commercial), PV:10.5mtr, H:7.5 & 6.8mtr

Anchorage Available: yes Ship tenders allowed: yes



In the middle of the Atlantic Ocean lie nine islands still to be discovered - The Azores, 930 miles from Lisbon and 2,422 miles from the eastern coast of North America. The Azores have a wonderful mild year-round climate and remain unspoilt from mass tourism. The archipelago has nine islands, of which Sao Miguel, known as "The Green Island", is the largest and most populated. Ponta Delgada's Cruise Terminal "Portas do Mar" - inaugurated in July 2008, is a multi-purpose complex with a dedicated cruise quay of 360mtr in length, 11mtr in depth and a commercial zone comprising restaurants terraces, press centre, bank, travel agency, disco, rent-a-car, artisan gift shop, nautical store and pharmacy. In addition to Sao Miguel, two other islands -Terceira (Praia da Vitoria Port) and Faial (Horta Port) - currently handle cruise calls.

The main town on Terceira is Angra do Heroismo, a World Heritage Site, which opens its arms to embrace visitors. It is a city of noble traditions showing it off in neat streets flanked by churches, palaces, museums, manors and houses. Horta's brand new Cruise Terminal and berth which debuted in July 2012 added Faial's city to the cruise map. It's a renewed opportunity to visit a meeting point for sailors from all over the world as Horta opens its arms as a gentle and cosmopolitan city. Side by side with Faial is Pico Island dominated by its volcano, which is also Portugal's highest mountain. The Landscape of Pico Island Vineyard Culture is a UNESCO World Heritage site and dominates large sections of the islands geography. Top token of the Azorean whaling tradition, Pico now has a major place in whale and dolphin watching.

Tugs available: yes

Tidal movement/range: H.W. 12hrs/1.8mtr

Quays

Total number of quays: PDL: 2, PV: 2, H: 2 **Total length of quays:** PDL: 360mtr (Cruise), 575mtr (Commercial), PV: 350 & 200mtr, H: 240 & 150mtr

Quay depth: PDL:11mtr (Cruise), 12mtr (Commercial), PV:10.5 & 8.5mtr, H: 8.5 & 6.8mtr Passenger terminals: 2 **Distances/Transportation**

City centre: PDL: 200mtr, PV: 3km, H: 0.5km Airport: PDL: 5km, PV: 4km, H:10km Free shuttle service to city: no, only available by tour operator request

Traffic

Total cruise passengers 2017: 135,783 Total cruise calls 2017: 152 Total cruise lines 2017: 28 Turnaround port? yes, for small/expedition cruise ships

Mailing Address

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BALEARIC ISLANDS, **SPAIN**

Must see tourist attractions

- Palma city (Cathedral, Almudaina
- Palace, Arab Baths, Bellver castle, Joan Miro Foundation,...)
- Mallorca. Serra de Tramuntana (Valldemosa, Deia, Soller...) - UNESCO World Heritage Site
- Minorca. Megalithic Monuments -UNESCO Biosphere Reserve
- Ibiza City UNESCO World Heritage Site

Maximum ship dimensions for berth Length: Palma (P): no limit, Alcudia (A):180mtr, Mahon (M): request information, Ibiza (I): no limit, La Savina (S): anchorage Width: no limit Draught: P: 7-12mtr, A:8mtr, M:8mtr, I: 7-20mtr, S:6mtr

Anchorage Available: yes Ship tenders allowed: yes Tugs available: yes



Balearic Islands contain numerous tourist attractions that have allowed them to become one of the top vacation destinations in Europe.

The Balearic Islands have a lot to offer to its visitors, and those who arrive here by sea will be able to witness all those values. With this aim in mind, and in order to offer cruise passengers a complete experience, the Balearic Islands' Port Authority adapts to the passengers' needs during their tour around the Mediterranean.

In **Palma**'s port major companies take advantage to the low season in order to increase the cruises in winter and their calls at Palma's port. The city has good communications with European cities and a mild climate.

Alcudia's Port lies on the north of Majorca, in its beautiful bay. It features a new and modern pas-sengers' terminal and it is the best refuge for more select cruise ships of up to 200 metres which look for islands' exclusivity.

With six kilometres in length, Mahon's port in Menorca is the second largest port in Europe and one of the most incredible natural ports of the Mediterranean for its beauty.

A trip to Mahon implies discovering a surprising island for its not only natural, but also cultural rich-ness. There are more than 1.500 archaeological sites in 700 m2; two per square kilometre. That is why the 'Talayotic Menorca' is a candidate to be Heritage of Humanity.

Ibiza is one of the most famous brands of the world, and Ibiza's port one of the most attractive ports of the Mediterranean for its leisure and gastronomic offer.

The island's rich heritage earned it the recognition of Heritage of Humanity by the UNESCO in 1999, and its port has the challenge of coping with the traffic growth while respecting the landscape and the cultural values of the city.

But Ibiza is also the main connection with La Savina Port, unique gate of Formentera, the smallest island of the archipelago. Many of the cruise passengers who arrive at Ibiza every year cross to the turquoise island to discover its beaches, lounge at its beach bars or visit all its nooks by motor-bike or bicycle.

Tidal movement/range: 0.8mtr

Quays

Total number of quays: P:10, A:1, M:4, I:6 Total length of quays: P: 3,275mtr, A: 220mtr, M: 589mtr, I:1,560mtr Quay depth: P: upto 12mtr, A: 8mtr, M: 8mtr, l·12mt Passenger terminals: P: 6, A:1, M:1, I:1

Distances/Transportation City centre: ports are in towns

Airport: 20 minutes

Free shuttle service to city: no

Traffic

Total cruise passengers 2017: 2,111,568 Total cruise calls 2017: 819 Total cruise lines 2017: 37 Turnaround port? Palma is a turnaround port **PORT FACTS**

Mailing Address

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Main Contact

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BARCELONA, SPAIN

Must see tourist attractions

- Modernisme-architecture (La Sagrada Familia temple, Guell Park, Casa Mila "La Pedrera")
- Gothic Quarter
- La Rambla
- Montjüic hill (National Art Museum of Catalunya)
- Joan Miro Foundation, Olympic Ring



The Port of Barcelona is the leading cruise port in Europe, the Mediterranean turnaround port par excellence.

Figures are important, but our goal is to consolidate and maintain the highest levels of quality and efficiency in services, security and infrastructures.

The Port of Barcelona works with local and international stakeholders of the cruise industry. Creuers del Port de Barcelona, the private concessionaire managing the public cruise terminals, is constantly improving their equipment and investing in new facilities.

On the international scene, it is important to mention the commitment of the Port of Barcelona with the cruise companies. The Carnival Group is building their second terminal in our port (Terminal E), the fifth cruise terminal in the Adossat Quay, that will be ready in spring 2018. The Barcelona Tourism Board, Catalonia Tourism and the Airport of Barcelona are some of our most valuable partners. Our collaboration and cooperation with them is a relevant part of our success. Regarding the coming years, one issue of the utmost importance for the whole cruise community of Barcelona is to preserve the environment. For this reason, the Port of Barcelona has presented 'The Air Quality Improvement Plan'. The goals of the plan are to promote LNG as an alternative fuel and to control the environmental impact of the port activities.

Being part of MedCruise, we continue to keep the focus in our region, the Mediterranean. A cruise itinerary is a chain composed by different destinations and we work the aim of achieve the success of the region.

Maximum ship dimensions for berth Length: no limit Width: no limit Draught: up to 8mtr (Barcelona Pier), up to 12mtr (Adossat Pier)

Anchorage

Available: yes Ship tenders allowed: yes Tugs available: yes Tidal movement/range: none

Quays

Total number of quays: 4 for cruise ships Total length of quays: 2,350mtr Quay depth: up to 8mtr (Barcelona Pier), up to 12mtr (Adossat Pier) Passenger terminals: 6

Distances/Transportation City centre: 2.5km max Airport: 12km via highspeed Free shuttle service to city: no

Traffic Total cruise passengers 2017: 2,712,000 Total cruise calls 2017: 778 Turnaround port? yes

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Main Contact



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BARI/BRINDISI, ITALY

Must see tourist attractions

- Alberobello UNESCO World Heritage site (30min by bus/car)
- Polignano a Mare (45min by bus/car)
- Matera and Sassi district UNESCO World Heritage site (90min by bus/car)
- The Caves of Castellana (40min by bus/car)
- Castel del Monte UNESCO World Heritage site (30min by bus/car (Bari), 80min (Brindisi)

The Port network of the Southern Adriatic Sea gathers together the Ports of Bari, Brindisi, Manfredonia, Barletta and Monopoli all along the west Adriatic coast of Italy. The five-port infrastructure includes 10 cruise quays of approximately 3.3km of total quay length, connected to the rail and road network and served by two major international airports. Bari and Brindisi are both turnaround ports homeports with a modern and fully equipped Cruise Terminal, close to the heart of the City. Among the two major ports, the centralised position of Monopoli's port - a small port of call -is advantageous and offers an added navigational approach with its historical area along the southern Adriatic sea port system. Manfredonia, located on the Gargano National Park slopes, offers spectacular coves and sea caves, golden beaches and crystal clear sea. Both the above mentioned main ports can accommodate cruise vessels up to 330mtr with a maximum draught of 12mtr.

Offering a mild climate throughout the year in Puglia, these Southern Ports are the best hotspots in the Adriatic and Mediterranean cruise itineraries. A wide range of more than 10 cruise routes and contrasting excursion options, a great collection of gothic churches, Romanesque abbeys and Medieval castles listed on UNESCO's World Heritage, together with the world- wide famous Trulli, Castellana Grottoes and Sassi and Rupestrian Churches of Matera (2019 European Capital of Culture) between the seashore and low olive-clad hills along 250km of coastline. Extensive sporting and leisure facilities with two 18-hole golf courses, horse riding, scuba diving, waterskiing. Culinary treats in the aromatic food and fish markets, local wine and olive oil tasting, cooking shows and presentations in the land of extra virgin olive oil. The newly born Port System Authority is working together with the Apulian Airports so as to offer fly & cruise services.

Maximum ship dimensions for berth Length: Bari (Ba): 330mtr, Brindisi (Br): 300mtr, Monopoli (Mo): 160mtr, Manfredonia (Ma): 250mtr Width: Ba, Br, Mo, Ma: no limit Draught: Ba: up to 12mtr, Br, Ma: up to 8mtr, Mo: up to 6.5mtr

Anchorage Available: Ba, Br, Mo, Ma: yes Ship tenders allowed: Ba, Br, Mo, Ma: yes Tugs available: Ba, Br, Mo, Ma: yes Tidal movement/range: Ba: 0.4mtr, Br: yes, Mo: 0.5mtr max, Ma: 0.4mtr max

Quays

Total number of quays: Ba: 3, Br: 3, Mo: 1, Ma: 3

 Total length of quays:
 Ba: 1,700mtr, Br:

 1,200mtr, Mo: 650mtr, Ma: 1,500mtr
 Quay depth:

 Ba: 7-12mtr, Br: 7-11mtr max, Mo,
 Ma: up to 9mtr

Passenger terminals: Ba: 2, Br: 1, Mo, Ma: no

Distances/Transportation City centre: Ba: 800mtr, Br: 5km Costa Morena, 200mtr from Carbonifera, Mo: 800mtr Airport: Ba: 7km, Br: Brindisi 6km, Bari 100km,

Mo: Bari 48km, Brindisi 65km

Rail station: Ba: 2km, Br: 5km Costa Morena, 1km from Carbonifera, Mo: 1.5km Free shuttle service to city: Ba, Br, Mo: yes

Traffi

Total cruise passengers 2017: Ba: 397,588, Br: 109,000, Mo: 790 Total cruise calls 2017: Ba: 142, Br: 41, Mo: 17 Total cruise lines 2017: 10 Turnaround port? yes, both turnaround and homeport

Main Contact



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BASTIA/NORTH CORSICA PORTS

Must see tourist attractions

- The Nature Reserve of Scandole, UNESCO World Heritage
- Vineyards of Patrimonio, 'Great Site of France' label
- Museum of Bastia and 14th century Citadel
- Calvi and the old villages of Balagne
- Erbalunga and Cap Corse fishing villages

Maximum ship dimensions for berth Length: Bastia (B): 230mtr Draught: B: 9mtr

Anchorage

Available: B: yes Ship tenders allowed: B: yes Tugs available: B: yes

Quays

Total number of quays: B: 8 Total length of quays: B:1,130mtr Quay depth: B: 8mtr Passenger terminals: B: 2

Distances/Transportation City centre: B: a few steps from the port Airport: B: 30 minutes from the port Free shuttle service to city: B: yes culture, sea and mountain, sport and leisure. And that's you can find in the 4 cruise ports of North Corsica and that's also the reason why the cruise tourism is varied and suitable to all types of clients. Every cruiser can make his Mediterranean dream come true in North Corsica discovering : - **Bastia**, considered to be the cultural capital of Corsica, and its Museum of History, nestled in the ancient Palace of the Genoese Governors, in the citadel which overhangs the old city and old harbour...

- **Saint Florent**, a typical fishing village surrounded by vineyards and heavenly beaches, situated in unique preserved landscapes...

- L'Ile-Rousse, city of the 18th century with a real genuine soul, in the heart of the so-called "Garden of Corsica", overhung by amazing picturesque villages...

- **Calvi**, where the Legend says Christophe Colombus was born, brings you to the clear waters of the Nature Reserve of Scandola, UNESCO World heritage.

Traffic

Total cruise passengers 2017: 31,661 Total cruise calls 2017: 73 Total cruise lines 2017: 15 Turnaround port? no

Mailing Address

Chambre de Commerce et d'Industrie de Bastia et de la Haute-Corse

Direction des Concessions Portuaires Terminal Sud 20200 Bastia

W www.corsicacruise.fr



Main Contact

Make your Mediterranean dream come true call

Mediterranean, North Corsica Ports provide a

global and diversified offer to cruise lines, in one

Mixing glamour spots and genuine soul, the island of Corsica is famous worldwide. As a matter of

fact, most people come to enjoy this "mountain in

the sea" where it is easy, in the same day, to hike

and go to the beach before dinner in a gourmet

Corsican gastronomy is renowned because of its

delightful and authentic products: wines, cheeses,

biscuits, sweets, essential oils... North Corsica is

crossed with different thematic roads called "Road

of Wines" and "Road of Authentic Senses", where

you can discover this real heritage and meet the

Far away from overcrowded destinations, North Corsica is the perfect match between nature and

women and men who build it all year long.

honey, olive oil, chestnut floor, delicatessen,

With 4 different ports in the heart of the

of the most beautiful island in the world.

restaurant in a small fishing port.

in Corsica island!

Anne-Marie Spinosi Cruise Coordinator

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BURGAS, BULGARIA



- Nessebar/UNESCO (37km)
- Sozopol (33km)

Length: 300mtr

Width: no limit

Draught: 10mtr

Ship tenders allowed: yes

Tidal movement/range: n/a

Tugs available: yes

Anchorage Available: yes

- Archaeological Reserve Zheravna (117km)
- Archaeological Reserve Brashlian (62km)

Maximum ship dimensions for berth

• Aqua Khalide Teromopils (15km)



Burgas is the fourth largest city in Bulgaria, situated on the Black Sea coast. It has an International Airport, Maritime Station, Railway Station and Bus Station. The rich historical heritage, natural and cultural sights and attractions make it a preferred destination for tourism.

East of the city is the Black Sea, and to the west are three lakes which are protected natural areas. Within the city is located one of the oldest hot mineral springs and south of the city is Strandja Mountain. Burgas Bay has a long beach of fine golden sand, clean water and pleasant breezes. The climate is humid subtropical with marine and continental influence. The average air temperatures in summer is $22.7 \,^{\circ}$ C, max daily temperatures above 20 $^{\circ}$ C are found up to November. In Burgas tourists can see the expositions of the Historical Museum, the Archaeological Museum, the Natural History Museum, also an ethnographic exposition.

Close to the city is the UNESCO World Heritage Site Nessebar, the ancient Sozopol, the architectural and historical reserves of Brashlian and Zheravna, the Island 'Saint Anastasia' and the archaeological complex Aqua Khalide. Archaeological research has revealed ancient settlement mounds from the Neolithic, ruins of Roman cities, Byzantine and medieval castles, churches and monasteries.

Burgas port is the first Bulgarian port, also the largest contemporary port, and the modernisation is a continuous process. It has a Passenger Terminal. The 10mtr berth depth allows the largest ships sailing in the Black Sea to call. Recently renovated is a hundred-year-old indoor port warehouse 'Magazia 1' with a unique riveted under-roof construction type 'Eiffel'. There will be a second passenger terminal built with a shopping centre, restaurants and places for cultural events. Furthermore, the surrounding area has a new transport scheme, parking lots, bike lanes, recreation and green spaces. The complex is complemented by one of the most contemporary coastal management maritime centres. The Expo Center, now being built is due to hold the MedCruise General Assembly in 2020.

Quays

Total number of quays: 4 Total length of quays: 630mtr Quay depth: 10mtr Passenger terminals: air-conditioned lounge for passengers

Distances/Transportation City centre: 10min walk to downtown Airport: 10km Traffic

Total cruise passengers 2017: 1,925 Total cruise calls 2017: 2 Total cruise lines 2017: 2 Turnaround port? no

PORT FACTS

Mailing Address

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CANARIAN PORTS

Must see tourist attractions

- Caldera de Taburiente National Park La Palma (30mins)
- Roque de los Muchachos Observatory La Palma (30mins)
- Garajonay National Park La Gomera (30mins)
- Oasis Park Fuerteventura (20mins)
- Amazing beaches Fuerteventura (10mins)



Puertos Canarios is developing a Business strategy with the aim of consolidating cruise traffic in the ports of Valle Gran Rey (La Gomera), and Gran Tarajal (Fuerteventura) and extend the offer to new destinations such as the new porto f Tazacorte (La Palma). The promotion of this Business segment is parto f this entity 's objetive to make profit on the port system of the Canary islands.

Tazacorte - It 's not coincidence that this island is known as "la Isla Bonita", or "pretty island". Home to almost intact nature resorces, with landscapes of remarkable beauty. La Palma is the green island wich reveals a multitude of colours beneath one of the best skies in the World in terms of astronomic observation. Our port is an excellent starting point to visit the Caldera de Taburiente National Park, a huge crater, wich dominates the nortéeme part of the island.

Vueltas - A jewel of nature. That's how you will describe La Gomera. You'll have to make an imaginative effort to find the words to describe its landscapes, especially the green forest formed by species that disappeared in other parts of the World millions of years ago, but wich have survived here and will amaze you. Our port, situated in Valle Gran Rey, leads you to the main tourist area, a big valley with the best beaches on the island. The port has good service of little ships, where you can live the experience of mailing with free dolphins and whales.

Gran Tarajal - An island with over 150 km of Sandy beaches and turquoise Waters, Discovery vast natural landscapes and share the natural openness of its people. A place to enjoy numerous activities in the best conditions. That paradise has a name: Fuerteventura, the Beach of Canaries. The port of Gran Tarajal is closet o the touristic areas in the Routh of the island anda the main attractions. On the East coasts of "Península of Jandía", are the Beach resorts Jandía Playa and Morro Jable. The western, coast has some of the most beautiful beaches, the bay of Cofete, also used by surfers.

Maximum ship dimensions for berth Length: Tazacorte: 195mtr Width: no limit Draught: 8mtr

Anchorage Available: no Ship tenders allowed: no

Tugs available: on request Tidal movement/range: unknown

Quays

Total number of quays: 1 Total length of quays: 195mtr Quay depth: max 12mtr, min 8mtr Passenger terminals: in construction, complete in 2018

Distances/Transportation City centre: 5mins Airport: La Palma International Airport 37km (45mins)

Free shuttle service to city: available

Traffic

It is a new port, first calls are scheduled for November 2018

Mailing Address

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Main Contact



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CARTAGENA, SPAIN

Must see tourist attractions

- Roman Theatre and Museum (5min)
- National Museum of Underwater Archaeology (2min)
- Cartagena: Defensive architecture (Concepcion Castle, Punic Rampart (10min)
- Murcia: Cathedral, Casino, Salzillo Museum (40min)
- Caravaca: Castle, Sanctuary, wine cellars in Bullas (1hr 10min)

Maximum ship dimensions for berth Length: no limit Width: no limit Draught: 12mtr

Anchorage Available: yes Ship tenders allowed: yes Tugs available: yes Tidal movement/range: 0.65mtr, LT -0.43mtr, HT +0.22mtr



The port of Cartagena boasts more than 3,000 years of history due to the various cultures and civilizations that have occupied the city. Currently the port offers a 700mtr long and 12.5mtr deep cruise quay, enabling any size cruise to berth, with a 4,500sq mtr area for buses, taxis, information point and passenger terminal. The terminal is located next to the yacht club and just 200mtr from the city centre, where visitors may find bars, cafes, restaurants, shops, and more.

Cartagena has a very rich and long history, emphasizing the most important periods: Roman, military and modernist. Cartagena is founded by the Carthaginians and later invaded by the Romans, making it one of the most influential cities of the Empire and capital of the Carthaginian province. In the 18th century the military divides the Spanish coast into three maritime areas, designating it as the Naval Base of the Mediterranean. At the end of the 19th century Cartagena becomes one of the Spanish cities with the largest number of modernist and eclectic architecture thanks to the boom in the mining industry.

Among the different tourist attractions, the most visited is the Roman Theatre, dating back to the 1st Century BC. Also from this period is the quarter of the Roman Forum, an archaeological site made up of hot springs. Other sites of interest are Spain's National Museum of Underwater Archaeology, Concepcion Castle, the Punic Rampart and the Civil War Refugee Museum and many more. From the cruise terminal, visitors may take a short walk to the city centre, and see a great number of art nouveau, eclectic and baroque buildings. The port area will also house the auditorium and the municipal Convention Centre.

The port and city continue working on the Cruise Friend Shop Initiative, whereby the associated partners guarantee the opening of their establishments when a cruise with more than 300 passengers calls Cartagena.

40 minutes away is the city of Murcia with its lively streets and squares, plus Cathedral and Casino amongst places of interest and numerous chances to sample the famous tapas.

Quays

Total number of quays: 3 Total length of quays: 700mtr + 400mtr + 385mtr Quay depth: 12.5mtr Passenger terminals: yes

Distances/Transportation City centre: 200mtr Airport: Murcia-San Javier: 30km, El Altet: 100km

Free shuttle service to city: if requested

Traffic

Total cruise passengers 2017: 230.000+ Total cruise calls 2017: 150+ Total cruise lines 2017: 29 Turnaround port? no

ORT FACT

Mailing Address

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CASTELLON, SPAIN

Must see tourist attractions

- The Medieval town of Morella
- The Templars town of Peniscola
- Sergio Garcia's golf course (20min)
- San Jose Caves in Vall d'Uxo town
- The hermitage route in Castellon city



In its bid to attract cruise ship business, the Castellon Port Authority has allocated a cruise berth at the port, which is located on the Spanish coast between Valencia and Barcelona. This relatively undiscovered coastal province of Spain offers many attractive, uncrowded locations featuring safe and lively activities that will render the establishment of the cruise dock a viable project. The Costa pier at the Port of Castellon also serves as a recreational area, which makes it an ideal spot for cruiseships to berth. In its mission to begin attracting cruises, the port of Castellon will guarantee docking priority to cruise ships and offer a complete package of all necessary services and facilities. Within a stone's throw from the port and its facilities is Costa del Azahar, which due to its undeniable charm, is the main attraction for cruise travellers. There, they can tour or relax in locales such as Oropesa, Benicassim, Alcocebre or Peniscola, the latter being quite

enchanting as it is home to the Papa Luna Castle, the second most-visited landmark building in Spain. In addition, they can visit the medieval city of Morella, which will likely be designated a UNESCO World Heritage site soon. Another option is golf, as there are three golf courses very close to the port. Other memorable itineraries include a visit to the San Jose Caves, which contain the largest subterranean river in Europe; shopping at the traditional ceramic centres of Onda and Alcora; and a variety of cultural events that the city of Castellon promotes at its theatre, auditoriums and art galleries. Some of the examples are the combination of visiting castles after a truffle hunt with special tamed dogs, wine tastings, painting pottery handmade by guests, tapas cooking workshops or archaeological and rock art workshops in caves declared UNESCO World Heritage Sites.

PORT FACTS

Maximum ship dimensions for berth Length: no limit Width: no limit Draught: no limit

Anchorage Available: yes Ship tenders allowed: yes Tugs available: yes Tidal movement/range: not significant

| Quays

Total number of quays: 3 Total length of quays: 1,100mtr Quay depth: 16mtr Passenger terminals: none at the moment

Distances/Transportation City centre: 4km Airport: 90km Free shuttle service to city: yes Traffic

Total cruise passengers 2017: 411 Total cruise calls 2017: 1 Total cruise calls 2017: 1 Turnaround port? no

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CEUTA, SPAIN

Must see tourist attractions

- Ceuta sightseeing (3hr tour)
- Parque Maritimo del Mediterraneo, Ceuta city centre (100mtr)
- Ceuta's Grand Casino, Ceuta (100mtr)
- Tetouans sightseeing (4hrs)
- Tangier sightseeing (5hrs)



Ceuta is a Spanish and European city in the North of Africa. It links two continents and shelters in the middle of the Straits of Gibraltar, where the waters of the Atlantic and Mediterranean meet.

A new operational Cruise Terminal Dock is located just 100mtr from the city centre. It allows for increased passenger traffic and for vessels surpassing 300mtr in length. It includes lighting, signposting, green areas and a new configuration of security systems introducing new locking systems that take into account organisation of traffic areas and circulation of authorised light vehicles and public transport services. The total investment cost over \notin 2.2m. Ceuta offers the visitor endless possibilities, each more tempting than the previous. One can enjoy the city's exceptional climate, its peoples hospitality and the beauty of its landscape with magnificent panoramic views of the Gibraltar Strait, its important commercial centre.

Key advantages are its non European port status, VAT free on all purchases, competitive pricing for quality bunkering and efficient port services.

In Ceuta there is a lot to discover. The Mediterranean Maritime Park with its 56,000sq mtr grounds is located in the heart of the city and offers gardens with a solarium containing deckchairs, sunbeds and shades plus a salt water lake with waterfalls. Ceuta offers a gateway to the Magreb. It is the most efficient bridge to visit the neighbouring Magreb towns in Morocco that lie a few kilometres away. Coach tours to Morocco, accompanied by expert guides, are a very popular shore excursion for cruise passengers calling at this Spanish city port.

Maximum ship dimensions for berth Length: 330mtr Width: no limit Draught: 10.2mtr

Anchorage Available: yes Ship tenders allowed: yes Tugs available: yes Tidal movement/range: 1.4mtr Quays

Total number of quays: 8 Total length of quays: 3,062mtr Quay depth: up to 10.5mtr Passenger terminals: 2 (1 for cruise)

Distances/Transportation City centre: 100mtr Airport: Malaga is connected by daily helicopter services

Free shuttle service to city: yes

Traffic

Total cruise passengers 2017: 17,000 Total cruise calls 2017: 11 Total cruise lines 2017: 5 Turnaround port? no

Mailing Address

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President

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Main Contact



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CIVITAVECCHIA, ITALY

Must see tourist attractions

- Colosseum
- St Peter's Basilica and The Vatican
- Spanish Steps
- The Trevi Fountain
- Pantheon



The port of Civitavecchia, founded by the Roman Emperor Trajan as the port of Rome, was for many centuries the hub of trade and contact between the peoples of the 'Mare Nostrum' (Mediterranean). Even today, Civitavecchia retains this prominent position, at the epicentre of a modern and efficient railway system, road and airport network linking the capital and central Italy with the rest of the world. The port of Civitavecchia also provides access to some of the most popular Italian and Mediterranean tourist attractions. Refurbishment work undertaken in the last three decades to create dedicated cruise berths and upgrade facilities resulted in a rapid increase in cruise ship calls and passengers.

Last year Civitavecchia welcomed approximately 2.3m cruise passengers as

it aims to become the largest cruise port in the Mediterranean.

One hour by road from Civitavecchia is Rome, the Eternal City and an open-air museum, where works of art, Roman ruins and monuments are in every street and around every corner. Visiting Rome is a fascinating journey into the history of humanity, which can be seen by walking through the city centre or viewed through a network of museums, among the most extensive in the world.

But Rome is also music, dance, gardens and parks, including the Villa Borghese or the archaeological complex Antic. Rome offers a thousand calm and warm colours: from the Baroque age of yellow ocher, raw white travertine marble of countless churches and facades, its sky blue and silver of its fountains.

PORT FACTS

Maximum ship dimensions for berth Width: no limit

Anchorage Ship tenders allowed: only on specific cases Tugs available: 5

Tidal movement/range: 0.2mtr

Quays Total number of quays: 33 Total length of quays: 16.3km Quay depth: 6-18mtr Passenger terminals: 6

Distances/Transportation City centre: 2min by bus Airport: 30min by bus Free shuttle service to city: yes Traffic

Total cruise passengers 2017: 2,200,310 Total cruise calls 2017: 734 Total cruise lines 2016: 53 Turnaround port? yes

Mailing Address

Port Authority of the Central Northern Tyrrhenian Sea Molo Vespucci 00052 Guitzuschia

00053 Civitavecchia Italy

W www.portidiroma.it

Other Contact



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Main Contact



Malcolm Morini Manager of Cruise Sector & Promotion

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CONSTANTZA, ROMANIA

Must see tourist attractions

- The wild realm of the Danube Delta
- Medieval fortresses and towns
- Art, History & Navy Museums
- Seaside resorts
- Trip to Bucharest (People's House, Parliament House and Village Museum)

Maximum ship dimensions for berth Length: 350mtr Width: no limit Draught: 13mtr

Anchorage Available: yes Ship tenders allowed: yes Tugs available: yes Tidal movement/range: none Quays Total number of quays: 2 Total length of quays: 700mtr Quay depth: 13.5mtr Passenger terminals: 1

A wise man once said that life is a book

and those who do not travel read only one

page. That is why, as one more page of

your journey, we invite you to Constantza,

A city of contrasts, both cultural and

economical, not only does it have a rich

and surprising history, but it also possesses

10 resorts to its south which are and have

been famous for their beaches, hotels and

Romanian Riviera. With numerous facilities

and attractions, such as the water park, the

spas. The summer capital of Romania, Mamaia Resort is the pearl of the

cable car or the famous former royal

built, Mamaia is the perfect summer

and people travelling by themselves.

residence around which the resort was

destination for both families with children

If you are interested in archaeology, you

who come here.

a surprising city with plenty to offer to those

Distances/Transportation City centre: 2km Airport: 35km Free shuttle service to city: no

should know that no farther than 50km from Constantza one can visit the ancient citadel of Histria (8thC BC), a true Romanian Pompey. Priceless archaeological pieces of an impressive history can also be seen at The National History and Archaeology Museum in Constantza, The Roman Edifice with Mosaic and The Archaeological Museum in Mangalia. As standing proof of the various nationalities who have lived here in the historical centre of Constantza one can visit the Carol I Mosque, St Peter and Paul Orthodox Cathedral, Saint Anthony Catholic Church, the Synagogue and the Armenian Church.

Either you choose it for its wide beaches, gentle temperatures, balneary treatments or just for the never ending summer entertainment, Constantza is definitely a city to visit!

Traffic

Total cruise passengers 2017: 1,890 Total cruise calls 2017: 3 Total cruise lines 2017: 3 Turnaround port? no

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Romania

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CORFU, GREECE

Must see tourist attractions

- New Fortress/Old Fortress (15min)
- Achillion Palace (45min)
- Paleokastritsa Monastery (45min)
- Corfu's Countryside and beaches
- Countless museums and galleries



Corfu is located in the northern Ionian Sea, south of Adriatic Sea, between Greece's mainland and Italy and forms the edge of Greece's northwestern frontier.

Corfu town's historic centre is a short, fifteenminute walk from the Port and provides cruise passengers the unique opportunity to explore minutes after disembarking the vessel- narrow stone-paved alleys, hidden squares, mysterious courtyards and a blend of architectural styles of Venetian, French and British era. The Old Town of Corfu was inscribed on UNESCO's World Heritage List in 2007. Such proximity characterises also the Corfu International Airport, which is just 4km away, with direct flights to all European countries.

Corfu Port provides full access, sea and land services to all sized vessels, year round and has successfully been implementing a fair and transparent method of berth allocation. The method takes into account several parameters, such as the annual pax of each vessel, as well as the company etc and gives the ability to guarantee dates for berthing at least 18 months earlier.

The Cruise Terminal is fully modernised and equipped with state of the art technology, Xray and screening equipment (ISPS compliant), 7 check-in counters, InfoKiosk and panels, First Aid Clinic, comfortable waiting area with free Wi-Fi, accessibility for guests with special needs, cash machine, public phones, rental car agencies, souvenir and tax free shop.

Corfu has been a turnaround port for the Thomson Cruise Line for over a decade. The increased needs of turnaround operations and the maintenance and enhancement of high-level services are continuous. Therefore, the paperwork for the construction of a new cruise terminal building is in full swing including the approval of the architectural design.

Corfu Port accepts annually +400 cruise ships and +600,000 cruise visitors, alongside 1.5m passengers and 500,000 vehicles, connecting mainland and Italy.

PORT FACTS

Maximum ship dimensions for berth Length: 770mtr Width: no limit Draught: 11mtr

Anchorage Available: yes Ship tenders allowed: yes Tugs available: 2 vessels Tidal movement/range: 0.4mtr

| Quays

Total number of quays: 7 Total length of quays: 2,240mtr Quay depth: 8-11mtr Passenger terminals: 2, 1 for cruise and 1 for ferries

Distances/Transportation City centre: 2km, 15min walk Airport: 4km Free shuttle service to city: no Shuttle buses and taxi service available

Traffic

Total cruise passengers 2017: 679,681 Total cruise calls 2017: 410 Turnaround port? yes

Mailing Address

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Cruise Manager PFSO

Aris Batsoulis



COSTA BRAVA CRUISE PORTS

Must see tourist attractions

- Jewish Quarter Girona (50min)
- Dalí Theater-Museum Figueres/Púbol (50min)
- Medieval villages: Pals and Peratallada (30min)
- Tossa de Mar (46min)

The port of **Palamós**, under Costa Brava cruise ports brand, is located in one of the deepest bays in the western Mediterranean region. Thanks to it and its facilities, the port can handle any size cruise ship providing all the safety, security measures and services required. Moreover, the privileged location, between Barcelona and Marseille, makes the port of Palamós, the perfect call within any cruise itinerary through the upper west Med. In addition, a new boutique port, called Roses, complements the port of Palamós in the Costa Brava, hosting the possibility of anchoring in one of the most beautiful bays surrounded by two Natural Parks of a great richness in landscapes only 30km away from France. The Costa Brava destination, behind it, has all the necessary elements to make this destination an intense experience. This land of geniuses such as Salvador Dalí and the famous chef Roca brothers will captivate the passengers senses with its artistic and culinary creations in a territory.

Must-see attractions for passengers include the Dalí triangle, the coastal towns of Calella de Palafrugell and Begur, strolling along the cobbled medieval streets of Pals and Peratallada, visiting the unique places of natural, cultural and historical interest hidden in the hinter-land, wander up and down the narrow streets by the magic of the Jewish Quarter of Girona, walking the Truman Capote route in Palamós or visiting the new amazing Thyssen-Bornemisza museum in Sant Feliu de Guíxols.

This land is well known for its 14 restaurants holding 19 Michelin stars between them. Highlights El Celler de Can Roca with three Michelin stars. The DO Empordà wines and cavas also deserve special mention for enhancing the quality of the local produce and as the driving force behind the wine tourism industry.

Passengers calling at the ports of Palamós or Roses will need all five senses to discover the Costa Brava!

Maximum ship dimensions for berth Length: Palamós (P): Large cruise dock 386mtr, West 150mtr; Roses (R): West 317mtr Width: no limit Draught: P: Large cruise dock 14mtr, West 17mtr; R: 5mtr

Anchorage

Available: only in Roses Ship tenders allowed: yes Tugs available: yes

Mailing Address

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Tidal movement/range: none

Quays

Total number of quays: P: 2, R: 1 Total length of quays: P: 540mtr, R: 316mtr Quay depth: P:14mtr & 7mtr, R: 5mtr

Passenger terminals: 1

Distances/Transportation City centre: ports are in town

Airport: P: 43km, R: 80km Free shuttle service to city: P: yes, R: no

Traffic

Total cruise passengers 2017: 45,176 (43,252 in Palamós, 2,370 in Roses) Total cruise calls 2017: 46 calls (42 in Palamós, 4 in Roses) Total cruise lines 2015: 16 cruise lines (12 in Palamós, 4 in Roses) Turnaround port? no

Main Contact



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CYPRUS PORTS

Must see tourist attractions

- Paphos Mosaics (UNESCO World Heritage site (50-100min)
- Kourion ancient site (20-70min)
- Sanctuary of Apollo (20-70min)
- Omodos and Lefkara villages (40-80min)
- Byzantine churches in the Troodos Mountains (UNESCO World Heritage site (60-100min)



Premier ports, uniquely ideal for being ports of call and home ports at an all year round, comfortable, safe and diverse destination. Cyprus, the easternmost island in the Mediterranean and a natural bridge to eastern and western destinations, is endowed with a remarkably rich historical legacy, a plethora of native treasures and traditions, carefully protected natural trails, picturesque villages, superb sandy beaches and many more must see places! Cyprus also offers an exceptionally safe environment and clearly visible commitment to the highest standards in the travel cruise market. Cyprus as a port of Call: Cyprus's proximity to well known, traditional and world interest destinations in the region in addition with the excellent port facilities offered and ports nearness to the main attractions - and the diverse attractions themselves, establish Cyprus an ideal port of call for cruises of all sizes. Fly, Cruise and Stay: The fame of Cyprus as an

international tourist destination and its proximity to other fascinating destinations in the Eastern Mediterranean makes Cyprus ideal for fly, cruise and stay operations.

Cruises from Cyprus for vacations on three continents: As the easternmost island in the Mediterranean, Cyprus is a natural point of departure for exploring this amazingly diverse region.

In addition, the incredibly close distances amongst Limassol, Larnaka, Paphos and Latsi ports, establish them an ideal choice for those that eager to live a diverse and a unique experience at once.

Towards strengthening visitors' experience, Cyprus Ports Authority, amongst other developments has handed over for operation a completely new and modern passenger terminal at Limassol port which is operated by DP World Limassol (see associate member section).

Maximum ship dimensions for berth Length: Limassol (Li): unlimited, Larnaka (La): 250mtr, Paphos (Pa): unlimited, Latsi (Lat): unlimited Width: no limits Draught: Li:15mtr, La:11.4mtr, Pa/Lat: 25mtr at anchorage

Anchorage

SRT FA

Available: yes Ship tenders allowed: yes Tugs available: Li: yes, La: yes, Pa: no, Lat: no Tidal movement/range: yes/60cm

Quays

Total number of quays: Li: 5, La: 2, Pa/Lat: anchorage

Total length of quays: Li: 2,110mtr (soon to be expanded by 500mtr) La: 691mtr, Pa/Lat: anchorage

Quay depth: Li:11-16mtr, La:10-12mtr, Pa/Lat: anchorage

Passenger terminals: Li: 1, La: 1

Distances/Transportation City centre: Li: 5km, La/Pa/Lat: walking distance Airport: Larnaka airport to Limassol 70km, to Larnaka port 8km. Paphos airport to Limassol 60km, to Paphos port 10km, to Latsi port 55km **Shuttle service to cities:** available

Traffic Total cruise passengers **2017:** 123,397 Total cruise calls **2017:** 113 Turnaround port? yes

Mailing Address Cyprus Ports Authority

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DUBROVNIK & KORCULA, CROATIA

Must see tourist attractions

- Dubrovnik Panorama and Sightseeing
- Dubrovnik Countryside
- Jeep Safari in Konavle Valley
- 'Blue Trail' Horseback Riding Tour
- Three Islands Cruise Elaphite Islands



Dubrovnik - a true pearl of the Adriatic coast, is a town-monument visited over centuries by European crusaders, pilgrims to Jerusalem, travel writers, adventurers and those seeking new knowledge. Today we would like to welcome you - the modern traveller, the tourist. A unique nexus of history, beauty and perseverance. A city to remember, one that from the very first sight remains a part of you forever. Dubrovnik has all the ingredients for a perfect vacation - warm, sunny days for strolling the streets and lingering on cafe terraces marvelling at magnificent views; good value restaurants serving excellent food and wine; and compact museums and churches for leisurely sightseeing. The streets and squares, the monuments, the city built with

love and forethought, preserved with wisdom and skill, restored with care and expertise, Dubrovnik offers an unforgettable experience for every visitor. Popular with passengers is a chance to walk in and around the Old Walled City and opportunity to view it from above at the spectacular panoramic spots. Tourists can visit the Franciscan Monastery with Europe's oldest pharmacy and many other splendid buildings.

But whatever we say, our words do not give justice to this dazzling place. We cordially invite you to visit our rich cultural heritage, natural beauties, exquisite shops and to taste our Mediterranean gastronomic delicacies. So come soon and take happy memories from this 'Pearl of the Adriatic'.

Maximum ship dimensions for berth Length: Dubrovnik (D): no limit, Korcula (K): 170mtr and 100mtr Width: D: no limit, K: 40mtr Draught: D: max 11mtr, K: max 6.5mtr

Anchorage

Available: yes Ship tenders allowed: yes Tugs available: yes, not compulsory Tidal movement/range: -/+ 0.30mtr

Quays

Total number of quays: D: 7, K: 2 Total length of quays: D: 1,455mtr, K: 270mtr Quay depth: D: between 7-11mtr, K: minimum 6mtr Passenger terminals: no

Distances/Transportation City centre: D: 2km, K: 20km Airport: D:15km, K:150km Free shuttle service to city: D: optional, K: no (taxis - yes)

Traffic

Total cruise passengers 2017: 748,918 Total cruise calls 2017: 539 Total cruise lines 2017: 43 Turnaround port? 34,075 embarked and 34,030 disembarked with 680,813 transit **ORT FACT**

Mailing Address

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Korcula Harbour

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EGYPTIAN PORTS

Must see tourist attractions

- Cairo (Giza Pyramids, Valley Temple, Tombs of the Pharaohs, Sphinx, Sakkara)
- Luxor (Thebes, Valley of Kings, Temple of Karnak)
- Mount Sinai (St Catherine's Monastery, Site of Moses' Burning Bush)
- Desert Safari
- Snorkelling Trip

Maximum ship dimensions for berth Length: Alexandria (A): 250mtr, Port Said (P): 220mtr, Sharm el Sheikh (SS): 215mtr, Suez (Sz): 161 mtr Width: A: 32mtr, P: 25mtr, SS: 32mtr, Sz:

unlimited Draught: A: 10mtr, P: 11.9mtr, SS: 7.7mtr, Sz: 7mtr

Anchoraae

Available: A/P/Sz: yes, SS: no Ship tenders allowed: A/SS/Sz: yes, P: some



Alexandria port is the main port in the Arab Republic of Egypt, dating back to 1900BC when the Pharoahs established a port west of Pharoon and Pharous Islands. The port is located at the western end of the river Nile Delta in the Mediterranean Sea. It is considered the second most important city in Egypt and its main port. Moreover, three quarters of the country's foreign trade pass through it. The new passenger terminal has been built in Alexandria which offers all services required for tourists and passengers. Port Said port was constructed with the digging of the Suez Canal in 1869. It is

located in the Suez Canal at its northern entrance on the Mediterranean Sea. Vessels up to 12.8mtr draft can pass through the port entrance. Due to its unique location, Port Said is a main transit port of call with around 470 passenger ship calls a year.

approximately 360km from Suez and 490km

The port of Sharm El Sheikh is located

Sinai peninsula. The port is mainly a tourism, yachting and diving centre, and is also a base from which to visit the holy and ancient monastery of Saint Catherine's at Mt. Sinai. **Suez** port is ideal for the transit of passengers, general cargo vessels, consumer goods and crops. Long ago it was considered the main port for pilgrims to the Holy House (kaaba). It plays an essential role in the exchange of cargo and foreign trade between East Africa, South-East Asia and Eastern Arabia.

Hurghada port is located on the western coast of the Red Sea near the Gulf of Suez entrance and 370km south Suez. The significant role of Hurghada port is a result of its distinctive location and the service it provides for international tourism and yacht tourism in Red Sea area as well as serving cruise vessels and shipping lines transporting tourists and passengers.

Tugs available: A/Sz: yes, P: some, SS: no Tidal movement/range: A: 70cm, P: 60cm, SS: 0.7-1.2mtr, Sz: 1.4-1.7mtr

Quays

Total number of quays: A/SS: 4, P: 2, Sz: 5 Total length of quays: A: 600mtr, P: 275mtr, SS: 605mtr, Sz: 870mtr

Quay depth: A: 9-10mtr, P: 9mtr, SS: 8mtr, Sz: 7_{mtr}

Passenger terminals: A/SS/Sz: yes, P: no

Distances/Transportation

City centre: A:1.5km, P:1km, SS: 2km, Sz: 3km Airport: A: 5km, P:1km, SS: 20km, Sz: 120km Free shuttle service to city: yes

Traffic

Total cruise passengers 2017: A: 16,000, P: 17,000, SS: 24,000, Hurghada (H): 11,000 Total cruise ships 2017: A: 165, P: 11, H: 675 Turnaround port? yes, Alexandria and Port Said

Mailing Address

Egyptian Maritime Sector

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Alexandria Port Authority

106 ElHoreya St, Po Box 26514, Alexandria E technical.office@apa.gov.eg W www.apa.gov.eg

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Admiral Reda Ahmed

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FRENCH RIVIERA PORTS

Must see tourist attractions

- Old towns in cities and typical villages
- Museums such as Picasso, Matisse, Renoir, Foundation Maeght
- Many gardens and flowers, perfume museum and perfume workshop
- typical vineyards and cooking as well as gastronomy restaurants

Ports of Cannes and Nice piers:

Length: Cannes: 140mtr, Nice: 240mtr

Draught: Cannes: 5.5mtr, Nice: 7.8mtr

Total number of quays: Cannes: 1, Nice:

Total length of quays: Cannes: 170mtr,

Passenger terminals: Nice: 1,

Villefranche: 1, Cannes: 2

Anchorage Available: Cannes, Antibes, Villefranche sur Mer and Nice (in front of harbour) Ship tenders allowed: yes Tugs available: Cannes, Nice, Villefranche sur Mer Tidal movement/range: 0.6mtr

Distances/Transportation All ports are in city centre Airport: Nice International Airport - 25km from Cannes port, 12km from Nice port, 19km from Villefranche port Free shuttle service: at Nice port

Traffic

Total cruise passengers 2017: 693,349 Total cruise calls 2017: 381 Total cruise lines 2017: 31 Turnaround port? Nice is a turnaround port and Cannes and Villefranche sur Mer are partially turnaround

Mailing Address

Nice: 850mtr

Quays



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Our French Riviera ports in the heart of a key destination nestled between sea and inland offers direct access to a wide variety of sightseeing and leisure variety with your feet dipped in the sea.

As many discoveries between traditional heritage and cosmopolitan culture, cruise passengers will enjoy great experience. Cannes, capital of cinema, city of stars and luxury offers a wide variety of tourist and cultural activities.

Antibes-Juan les Pins is renowned for its jazz festival and the great artists who have lived there, such as Picasso with Château Grimaldi (Grimaldi Castle), now converted into a modern art museum (Picasso Museum).

Nice is a colourful city of Carnival, ideal location between the sea and mountains, and is a city with interesting architecture

with a wide range of activities, like the famous flower market and the must-see Promenade des Anglais (the Promenade of the English) which borders the Baie des Anges.

The bay of Villefranche sur Mer:

between the Cap of Nice and Cap Ferrat is one of the deepest natural harbours in the Mediterranean Sea providing a safe anchorage for ships. This very charming village, full of history is located nearby Monaco and offers spectacular vistas of the coast and surrounding hills

In any of these great scenary spots all cruise passengers will be welcomed by French Riviera Cruise Club partners in the best way for inevitable memories.

Discover our various and diverse flavours of the French Riviera on cruise of discovery. www.frcc.fr

PORT FACTS



GENOA/SAVONA, ITALY

Must see tourist attractions

 Genoa historic city centre (a UNESCO World Heritage Site)

ensions for berth

- Aquarium (the largest in Europe)
- Portofino
- Savona city centre
- Savona Priamar Fortress

Length: no limit Width: no limit Draught: 10mtr Anchorage Available: yes Ship tenders allowed: yes Tugs available: yes Tidal movement/range: 0.3mtr Quays Total number of quays: 12 Total length of quays: 3,000mtr

Total length of quays: 3,000mtr Quay depth: 10mtr Passenger terminals: 5

Distances/Transportation City centre: 1km

Mailing Address Western Ligurian Sea Port

Authority

PORTS OF GENOA, Cruise Ports of Genoa and Savona

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W www.portsofgenoa.com



Genoa has developed into a thriving destination for cruise operators and today ranks amongst the leading Mediterranean cruise ports, with an annual throughput of approximately 1 million passengers. Stazioni Marittime SpA is the company which since 1989 has been operating Genoa's five passenger terminals, featuring a total of 290,000sq mtr and 12 berths along 3,000mtr of quays. The two purpose-built cruise terminals, the monumental Ponte dei Mille and the art deco Ponte Andrea Doria, are both equipped to handle the latest generation of post-Panamax cruise ships, boasting respectively a 340mtr and 290mtr quay and two 300mtr berths. Access to the terminals is easy as the passenger port is located just 5km from Genoa International Airport and 200mtr from the railway station, and it is directly linked to the motorway. Ample car and bus parking areas are available adjacent to the cruise terminals. MSC Cruises, the world's fastest growing cruise line, homeports at Genoa's facilities, sailing to destinations in the west and east Med, North Africa and the Atlantic Islands.



Located in North West Italy, near the airports of Genoa (32km), Nice-Cote d'Azur (159km) and Milan (217km), port of **Savona** is homeport of Costa Crociere. During 2017, around 855,000 cruise passengers registered in Savona. Costa Crociere manages directly the two cruise terminals inside the port of Savona. Palacrociere Terminal West is the passenger terminal realised in partnership with the Port Authority in 2003 and Palacrociere Terminal East is a new facility launched in November 2014, financed entirely by Costa Crociere. The Palacrociere is specifically conceived to offer the highest comforts to passengers with efficient and safe operations The two dedicated guays (450mtr and 325mtr) allow the simultaneous docking of three cruise vessels, with up to 12,000 passengers flowing through the terminal during the same day. The sixteenthcentury fortress (Priamar) the Medieval monuments, the cathedral and Sistine Chapel, 4km of beaches and the enchanting Italian Riviera are only some of the tourist attractions that people cruising Savona can visit.

Airport: 5km Free shuttle service to city: no

Traffic

Total cruise passengers 2017: 925,188 (545,000 pax homeport, 385,000 pax transit) Total cruise calls 2017: 212 Total cruise lines 2017: 15 Turnaround port? yes

Savona - Maximum ship dimensions for berth Length: 310mtr Width: 40mtr Draught: 8.5mtr

Tugs available: yes

Total number of quays: 2 Total length of quays: 775mtr Quay depth: 9mtr Passenger terminals: 2

Distances/Transportation City centre: 350mtr Airport: Genoa Airport 32km Free shuttle service to city: no

Traffic Total cruise passengers 2017: 854,443 (335,593 pax transit) Total cruise calls 2017: 187 Total cruise lines 2017: 1 Turnaround port? ves

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GIBRALTAR

Must see tourist attractions

- The Gibraltar Nature Reserve, Upper Rock & the Barbary Macaques
- St Michael's Cave
- Great Siege Tunnels
- Alameda Botanic Gardens
- 100 Ton Gun Exhibition

Located at the western end and entrance to the Mediterranean, Gibraltar is a British Overseas Territory full of a mix of British and Mediterranean charm. With over 300 days of sunshine yearly and a colourful history, it is an easily accessible and popular cruise destination, with activities and attractions for all in just 2.6 square miles. The most popular activity is the 'Rock Tour', giving guests a full flavour of the history and life on the Rock over the years to present day. This tour covers, amongst other sites, Europa Point, with views across the Strait of Gibraltar to Morocco, 15 miles away. The Gibraltar Nature Reserve, Upper Rock, covering the top part of the 426metre-high Rock, is home to the world famous and free roaming Barbary Macaques. A visit to St Michael's Cave, with its stalactite and stalagmite formations is also on the itinerary. At the Moorish Castle's Tower of Homage, which dates back to the 11th century, you can still spot the battle scars on the outside walls from the many sieges it has endured. The Rock also has

over 32 miles of manmade tunnels, including the Great Siege Tunnels, created to defend Gibraltar from invaders between 1779-1783, as are the World War II tunnels, allowing an insight into a city within a city. Out in the open and within the original city walls, which can still be seen throughout the town, the architecture is a mix of Genoese, Portuguese, Spanish, Moorish and British styles.

Gibraltar has a café society with cafes and bars dotted along Main Street, as well as in its two marinas. For the shoppers amongst your guests, Main Street, only a 15-minute walk from the Gibraltar Cruise Terminal, is a magnet for bargain hunters thanks to Gibraltar's VAT free shopping.

At the crossroads of Mediterranean and Atlantic shipping lanes, Gibraltar is also ideally placed to provide a wide range of services to cruise companies, in addition to allowing ships to open up their on-board facilities after 1800 local time while still in the port.

Maximum ship dimensions for berth Length: 300mtr inside berth, 360mtr outside berth Width: no limit Draught: 9.6mtr outside

Anchorage Available: yes

Ship tenders allowed: not at present Tugs available: yes Tidal movement/range: 1mtr (max)

Quays

Total number of quays: 2 Total length of quays: 460mtr/450mtr Quay draughts: 9.3mtr outside/8.6mtr inside

Passenger terminals: 1

Distances/Transportation City centre: 1km Airport: 2km Free shuttle service to city: depends on

cruise line

Traffic

Total cruise passengers 2017: 404,995 Total cruise calls 2017: 235 Total cruise lines 2017: 31 Turnaround port? No (only ad-hoc) PORT FACTS

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Main Contact



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GIOIA TAURO, ITALY

Must see tourist attractions

- Capo Colonna
- Le Castella
- Santa Severina
- Rossano and the Codex Purpureus
- Archaeological Park of Sibari



The Port Authority of Gioia Tauro exercises its jurisdiction over ports Crotone and Corigliano Calabro.

The port of Crotone (Port of Magna Greece) dominates the central part of the Ionian coast of Calabria. It consists in two adjacent basins (Old Port and New Port) that are not connected with each other. The port settlement is deeply connected to the urban structure of the city where developments is particularly influenced by the former. As early as the eighth century BC - the year of foundation of Crotone the Greek colonists established, through the centrality of the port trade exchanges with all the Hellinic peninsula. The port of Corigliano Calabro (Port of

Northern Calabria) is located on the high Ionic of Calabria, at the center of the homonymous gulf the is part of the wider Gulf of Taranto. It served industrial, commercial and touristic functions. This infrastructure is strategic, given the position that makes it attractive even to cruise ships and pleasure craft traffic.

The terrain is characterised by thick woods of chestnuts, beeches, holm oaks and white firs plus olives and vine cultivations, centuries-old torrents and over-hanging coastal cliffs covered by ferns, strawberry trees, myrtles, oleander and cactus pears. Another characteristc is the area of the Tyrrhenian coast, with terraces built on the hills overhanging the sea.

Quays **PORT FACTS** Total development platform: Crotone: 1,861 mtr, Corigliano Calabro: 1,300sq mtr

Traffic Total cruise passengers 2017: Crotone: 4,141, Corigliano Calabro: 2,555 Total cruise calls 2017: Crotone: 6, Corigliano Calabro: 2

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Marketing Manager

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HERAKLION, GREECE



- Archaeological Museum (5min)
- Ancient City of Knossos (20min by car)
- City of Heraklion (10min)
- Historical Museum (10min)

Length: 350+mtr

Width: no limit

Draught: 14mtr

Available: n/a

Tugs available: yes

Ship tenders allowed: n/a

Anchorage

• Natural History Museum (10min)



The Port of Heraklion is the main and most modern gateway for the transport of passengers on the island of Crete, and it is located right in the middle of the east Mediterranean sea.

Heraklion is a large modern city, busy all year round; an important economic center with a rich cultural history. The Minoan palace of Knossos, center of the Minoan civilization, the archaeological site of Phaistos and the ancient Gortyn are only some of the numerous archaeological sites that can be found in Heraklion.

In the city there are important monuments and museums, such as the archaeological museum, the Venetian Walls, the Morosini fountain, the Loggia, Koules fortress and the Churches of St. Titus, St. Peter, St. Minas and St. Mark Basilica.

With hundreds of kilometres of coastline, golden beaches with clear blue waters, only 5-15 km from the city center, with the deep and wild gorges of Asterousia mountains and Psiloritis, the olive groves, the vineyards, the forests of oak and pine, Heraklion can provide numerous possibilities for excursions. Heraklion's International Airport "Nikos Kazantzakis", the second busiest airport in Greece

handling more than 6 million passengers in 2015 from a plethora of domestic and European gateways, distances just 1.5km away, making it an ideal partner for the turnaround character of the port.

The port welcomed 2016 with a new administration, of which primary mission is to further develop the port's cruise character, as well as its passengers and commercial role.

Aiming at high quality services, lowered costs and renovated infrastructure, the new administration of the Port Authority has already had a series of meetings with local and national stakeholders, in order to determine the best possible solutions. On June 2016, a revised ISPS Plan was approved, in order to further maintain the high security standards of the port. Shortly, a reorganization and refurbishment of the port's passenger station will take place, in order to meet these revised security needs.

Thanks to its clement weather, Heraklion is a lively year round cruise destination and one of the few East Mediterranean tourist ports with greater winter cruise potential.

Maximum ship dimensions for berth Quays

Total number of quays: 8

Total length of quays: Catamaran Quay: (300 + 140)mtr, Quay No1: East 151mtr, North 75mtr, West 162mtr, Quay No2: East 200mtr, North 41mtr, West 167mtr, Quay No3: East 500mtr, North 55mtr, West (310 + 150)mtr, Quay No4-5: East 240mtr, North 300mtr, West 288mtr, Quay No6: West 375mtr, North Quay: 790mtr &440mtr

Quay depth: 10-14mtr Passenger terminals: 2,600sq mtr **Distances/Transportation** City centre: 1,500mtr Airport: 1.5km City bus stop: 40mtr Taxi services: 20mtr

Total cruise passengers 2017: 181,693 Total cruise calls 2017: 131 Turnaround port? yes

Mailing Address

Heraklion Port Authority S.A.

Tidal movement/range: +/- 0.4mtr

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Chairman and Managing Director

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HUELVA, SPAIN

Must see tourist attractions

- Seville (50min)
- La Rábida. Places of Columbus (10min)
- Doñana Natural Park (30min)
- Riotinto Mines (50min)
- The Wonders of Jabugo (60min)



Port of Huelva: Port of Light

In the west coast of Andalusia, next to the Strait of Gibraltar, the Port of Huelva is situated less than one hour from the monumental city of Seville and the Portuguese Algarve, at the most important crossroads of the North-South and East-West maritime routes, (one sailing night from Lisbon and also to Malaga), which means the opportunity for being visited by cruise ships whose routes are through the South Mediterranean, North Africa and North Europe-Canary Islands as well as seasonal change between the Caribbean and Europe.

With 3,120 hours of sunshine a year and a perfect temperate climate on the coast, it is possible to enjoy the sun and the sea all year round along its 122km of coastline of fine and white sandy beaches, offering at the same time outstanding conditions for sailing. These climate conditions motivate visitors to do outdoor sports such as golf, with 11 first-class golf courses at the province.

Huelva is one of the most natural regions in Spain. The National Park of Doñana, which has been declared a Biosphere Reserve and a World Heritage Site by the UNESCO, is one of the most important and protected areas in Europe, having the Iberian lynx, and numerous migratory birds such as the flamingos.

The province has a thousand-year history heritage, a result of the passing of civilizations such as the Tartesians, Phoenicians, Romans and Moors. Furthermore, is worth mentioning the legacy left by the British Rio Tinto Company, who exploited the copper mines in the last century and brought to Spain for the first time sports as football, tennis and golf. In Rio Tinto, visitors can enjoy the Corta Atalaya mine - the biggest open air mine in Europe- the Mining Museum and a train travelling around the mining area. The most remarkable event in the history of the city took place in 1492 when three caravels under the command of Christopher Columbus, accompanied by local sailors, departed from the Port to reach the socalled New World. This point of departure in addition to the Columbus Monument, the Franciscan Monastery of La Rábida and the very famous Caravels Dock - where replicates of the caravels can be visited- are adjoining the Port area and very easy to access.

Huelva is, definitively, the light of the sea.

PORT FACTS

Maximum ship dimensions for berth Length: 300mtr, up to 350mtr under Harbour Master's Office authorisation Width: no limit Draught: 12mtr Anchorage Available: yes Ship tenders allowed: yes Tugs available: yes, 12 (max power 8,100 CV) Tidal movement/range: 3mtr Quays

Total number of quays: 16 Total number of cruise quays: 2 Total length of cruise quays: 1,070mtr Quay depth: max 13mtr, min 8mtr

Distances/Transportation City centre: Levante Quay in city centre, South Quay is 10-15min by shuttle Airport: Seville 90km (50min by motorway), Faro, Portugal 100km (less than 1 hr by motorway Free shuttle service to city: yes, from

Free shuffle service to city: yes, from South Quay

Traffic Total cruise passengers 2017: 26,144 Total cruise calls 2017: 23 Total cruise lines 2017: 9 Turnaround port? no

Mailing Address

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Main Contact



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IGOUMENITSA, GREECE

Must see tourist attractions

- The Monasteries of Meteora & Metsovo
- The picturesque villages of Syvota & Perdika
- Ancient Theatre of Dodoni and city of Ioannina
- Ancient Nicopolis (Actium) and Preveza
- Acheron River Spring, Parga and the Oracle at the Gates of Hades

The modern day history of our port begins in 1939, shortly after the city of Igoumenitsa was declared capital of Thesprotia Prefecture. The first regular ferry services were established here in the 1950s', linking Greece's northwest mainland to Corfu and Paxoi islands. In the 1960s' the historic Hellenic Mediterranean Lines inaugurated regular ferry services to Italy and a pier was constructed in what today is the "Old Port". In 2001, our Port Authority was incorporated and restructured to meet modern international standards. Currently, about 3 million passengers, 650,000 private cars and 250,000 trucks travel through our port each year.

The recently completed Phase B' of our development projects greatly increases our port's capabilities, particularly with regard to passenger shipping services, and this encourages us to have an optimistic view of the future. Among our highest priorities is to become an important Mediterranean cruise port. Certainly, the bulk of our year round business will continue to be ferries and cargo, but we have designed our New Port in such a way so as to be able to operate diverse activities without disruptions between them. This is why we have allocated the docking area closest to the city centre and one of our new terminals for serving cruise calls, keeping ferry and cargo activities well separated. When it comes to cruising, our philosophy is based on flexibility and a willingness to customise to each different brand by working closely with operators to achieve their fullest possible satisfaction. Among the many highlights that are accessible from Igoumenitsa on full and half day tours are the UNESCO World Heritage Site of Meteora, the fascinating lakeside city of Ioannina, the rare Byzantine treasures of Arta, Octavian's city of Nicopolis, the charming seaside towns of Syvota, Parga and Preveza and the amazing eagle nest villages of Zagori. Epirus is a destination full of historic, religious and cultural attractions, breathtaking landscapes and untouched natural beauty, and has some of the best beaches in the Ionian.

Maximum ship dimensions for berth Cruise port ramp: from ramp N.12 to N.18 Total length: 420mtr Pier depth alongside: 10.5mtr

Anchorage

Available: yes Ship tenders allowed: yes Tugs available: yes Tidal movement/range: no tides

Quays

Total number of quays: 18 Total length of quays: 1,197mtr Quay depth: 10.5mtr Passenger terminals: Central Terminal: T1 (6,326sq mtr), Terminal: T2 (3,041.46sq mtr)

Distances/Transportation City centre: 1km Airport: 80km (Ioannina), 92km (Aktion)

Free shuttle service to city: no

Traffic

Total cruise passengers 2017: 9,088 Total cruise calls 2017: 8 Total cruise lines 2017: 2 Turnaround port? no **PORT FACTS**

Mailing Address

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ISTANBUL, TURKEY

Must see tourist attractions

- The Topkapi Palace
- Hagia Sophia
- The Basilica Cistern
- The Grand Bazaar
- The Blue Mosque



On May 16, 2013, Dogus Group1 placed the highest offer for the privatization of Istanbul Port (Salipazari Cruise Port), with a \$702 million bid, winning the right to operate the port area for 30 years. In partnership with BLG Capital the real estate private equity arm of Bilgili Group2, Dogus Group established Salipazari Port Management and Investments Inc. Istanbul Port is the only operating cruise port in Istanbul. The company physically took over the port area on the 24th of February 2014 and immediately renovated the terminal building, updated or renewed the port's equipment. The company will regenerate the waterfront into hospitality and recreational open spaces with hotel, offices, gardens and squares in harmony with the Karaköy and Cihangir districts. The current pier length is 1,115mtr and the width of the berth will extend to 10mtr towards the sea. A brand new

20,000sq mtr passenger terminal is also part of the redevelopment project. Istanbul Port gives services such as 24/7 security, K9, shelter, mooring, fresh water services, luggage handling, stevedoring and oil boom.

Istanbul is a unique city where the East meets the West and which remains true to its historic heritage through its mosques, basilicas and bazaars. According to the Turkish Ministry of Culture and Tourism's data, Istanbul welcomed 12.4 million tourists in 2015.

1 Dogus Group has become one of largest conglomerates in Turkey and has the vision of being a regional leader in the services sector. Dogus Group is active in eight core businesses: financial services, automotive, construction, media, tourism and services, real estate, energy and entertainment. 2 Bilgili Group is one of leading owners, developers, operators and managers of real estate in Turkey, having managed a portfolio of assets since 1984 including hotel, office, retail, mixed-use and residential projects across Turkey.

Maximum ship dimensions for berth Length: no limit Width: no limit Draught: up to 8.6mtr (Salipazari Pier), up to 6.4mtr (Karakoy Pier)

Anchorage Available: yes Ship tenders allowed: no Tugs available: yes, service supplied by the Turkish Directorate General of Coastal Safety

Quavs

Total number of quays: 2 Total length of quays: 1,115mtr Quay depth: up to 11 mtr (Salipazari Pier), up to 8mtr (Karakoy Pier) Passenger terminals: 1

Distances/Transportation City centre: port is in the centre of the city Airport: 20km Free shuttle service to city: no Free shuttle service within the pier: yes

Traffic

Total cruise passengers 2016: 36,708 Total cruise calls 2016: 48 Total cruise lines 2016: 13 Turnaround port? yes

Mailing Address Galataport

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PORT FACTS



KAVALA, GREECE

Must see tourist attractions

- Old City, Byzantine Castle Acropolis, Imaret (5min)
- Ancient Theatre & Basilicas of Filippi (20min)
- St Lydia Baptistery (25min)
- Thermal Springs & Mud Baths (25min)
- Alistrati Cave (60min)



The port of ancient Neapolis, as Kavala was named at the time, was founded by the Thassians in the end of the 7th century B.C. Paul the Apostle (Acts 16, the Bible) first set foot in Europe in the city of Kavala. During Byzantine times, but also in the 16th and 17th century, the port of Kavala had the administrative and tax control of the neighbouring mining area, and served as an export node for local products (wheat, cotton, wood, etc). The 18th century was a period of special acme for the city and its port, when among other things also the first consular authorities of France and Venice were established.

This entire journey into history is still reflected in the monuments of the city and its wider region. But is not just that. The city and its region provide a large number of destinations for shore excursions 12 months a year, covering a wide range of themes, among which: History (Ancient Theatre & Basilicas of Filippi, Byzantine Castle Acropolis of Kavala, Imaret, Medieval Aquaduct, Archeological museum, etc.)

Religion (in the steps of Apostle Paul, St. Lydia Baptistery, Panagia Ikosifinissas Monastery, etc.)

Nature (Nestos river delta – Natura 2000, Alistrati Cave, Keramoti sand peninsula, Paggaio mountain, Symvolo mountain, etc.) Sea (beaches of Kalamitsa, Batis, Tosca, Ammolofi, just a few kilometres from the city, island of Thassos)

Special interest (Wineries, Thermal springs, Lydia mud baths, Mohamed Ali's House, Tobacco Museum, Wax museum).

Moreover, as the cruise port is surrounded by the city of Kavala, just a few minutes after the ship's arrival, the passenger can wander in the shopping area and relax in the restaurants and cafes on the waterfront

Maximum ship dimensions for berth Length: 360mtr Width: no limit Draught: 9-10mtr

Anchorage Available: yes (if needed) Ship tenders allowed: yes Tugs available: yes (1800 vhp & 1000 vhp) Tidal movement/range: 0.5mtr

Quays

Total number of quays: 2 Total length of quays: 540mtr Quay depth: 9-10mtr Passenger terminals: yes, with airconditioned lounge

Distances/Transportation City centre: port is in the centre of Kavala Airport: 30km Free shuttle service to city: if requested

Traffic

Total cruise passengers 2017: 3,226 Total cruise calls 2017: 6 Total cruise lines 2017: 6 Turnaround port? yes

Mailing Address Port of Kavala

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KOPER, SLOVENIA

Must see tourist attractions

- Postojna caves and Predjama castle (55km)
- Ljubljana the Capital (100km)
- Piran and salt plains (15km)
- Lipica Stud Farm (45km)
- Lake of Bled (135km)



An ancient Mediterranean town, Koper lies on the northern coast of the Istrian peninsula, where the Adriatic Sea cuts deeply into the heart of Central Europe. Istria connects the Adriatic Sea and the Karst region, mighty waters and soft stones. Koper's rich history with Venetian renaissance tradition is very well preserved with many beautiful squares, monuments and townhouses.

The Cruise Terminal is just a minutes walk from the wonderful Tito's square with its Cathedral, Venetian Praetorian Palace and Loggia from 13th century as well as old town cafes and restaurants. The history of Koper goes back to the times of the Middle Bronze Age, 1500 years B.C., passengers and tourists can enjoy and visit different museums, galleries and churches, all within walking distance.

Many cruise lines visit Koper in order to include a different country on the itinerary with the intention to offer a new and different product to passengers. Slovenia offers a patchwork of landscapes: high mountains with lake districts, wooded uplands, verdant green valleys and a slice of Adriatic coastline. Only an hour away by road you can experience amazing contrasts like a swim in the Adriatic with the Mediterranean climate, the midst of Alpine mountains with a marvellous winter idyll, or untouched green nature in the Slovenia hinterland. All shore excursions can be combined with the enjoyment of gastronomical and oenological (wine) specialties of the region. Experience a subterranean adventure in an amazing karstic cave such as those at Postojna and Škocjan (a UNESCO World Heritage Site), the white Lipizzaner horses of the Lipica stud farm, or take an invigorating bath in thermal waters.

Ljubljana is the Capital and largest city of Slovenia. Unquestionably it is the political, economic and cultural centre of the country. The city is reminicent of Vienna, Prague and other cities with Baroque architecture. It is pleasant to take a walk or cycle across the city, through Tivoli park and along Ljubljanica river crossed by many wonderful bridges. Piran is a small medieval town with a rich cultural heritage, Venetian style, historical monuments and narrow streets, one of Slovenia's major tourist attractions. Piran is the birthplace of composer and violinist Giuseppe Tartini, who played an important role in shaping its cultural heritage.

PORT FACTS

Maximum ship dimensions for berth Length: 360mtr with 10mtr depth on passenger pier Width: no limit Draught: 10mtr

Anchorage

Available: yes, in Piran Bay Ship tenders allowed: yes Tugs available: yes Tidal movement/range: 1.1mtr

Quays

Total number of quays: 1 dedicated cruise and 1 commercial pier Total length of quays: 420mtr Quay depth: 10mtr Passenger terminals: 1, with all transit facilities, ISPS security measures and homeport services for small cruise ships.

Distances/Transportation City centre: 100mtr Airport: Ljubljana: 110km, Trieste: 40km, Venice: 185km Free shuttle service to city: port in centre of city

Traffic

Total cruise passengers 2017: 72,200 Total cruise calls 2017: 68 Total cruise lines 2017: 15 Turnaround port? no, for small cruise ships we offer home-port services.

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Main Contact



Bojan Babic Cruise Terminal Director

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KOTOR, MONTENEGRO

Must see tourist attractions

- Kotor Old City
- Perast
- Island of Gospa od Skrpjela
- Fortress Sv. Ivan
- Maritime Museum

Maximum ship dimensions for berth Length: 280mtr Width: no limit Draught: 7.8mtr

Anchorage Available: yes, 3 positions Ship tenders allowed: yes Tugs available: yes Tidal movement/range: 30-60cm



The Port of Kotor is situated in the Boka Kotorska bay, a stunningly scenic bay in Montenegro at the foot of the hills Pestingrad and Vrmac. The Bay of Kotor, the southernmost and only fjord in the Mediterranean, has a wealth of cultural and historical heritage.

Lovcen, a mountain and national park in southwestern Montenegro rises from the borders of the Adriatic basin closing the long and twisting Bay of Kotor and offers fabulous views over the town of Kotor.

Passengers are docked directly on the harbour. From here, one can walk into the old town of Kotor, situated 100mtr away.

The port has a new Montenegro Shorex Open Double Deck Bus. New modern terminal facilities opened in July.

A pilot project has been designed and proposed for berthing of new generation of cruise ships over 300mtr LOA with two mooring buoys 300 SWL (safe working load).

Undoubtedly, one of the best ways for cruise passengers to spend their time at Kotor Port is to explore the medieval walled city of Kotor, a

UNESCO World Heritage Site. The old town has some of the most well preserved monuments of medieval architecture in the Mediterranean. Some of these include Cathedral of Saint Tryphon (Romanesque church built in 1166), Church of St. Luke (Romanic church that was built between 1195 and the mid 17th century), Drago Palace (with Gothic windows from the 15th century); Pima Palace (typical 16th century palace built in the Renaissance and Baroaue styles); Grgur Palace (an 18th century palace that houses the Maritime Museum) and the Ancient City walls, stretching 4.5km long, 2-16mtr thick, and 20mtr high. Building started in the Illyrian period and continued on till the 18th century.

The old town is also the site of many festivals, masquerades, and carnivals. These include the Sveti Tripun Festival, Kotor carnival, Camellia's days, Fasinada, Summer Carnival, and Bokeljska Noc.

Kotor is an ideal cruise port destination for peaceful and quiet holidays where visitors can relax and enjoy a rich cultural offering.

Quays

Total number of quays: 5 Total length of quays: 665mtr Quay depth: 2-6mtr Passenger terminals: yes

Distances/Transportation City centre: 500mtr Airport: Tivat - 10km Free shuttle service to city: no

Traffic

Total cruise passengers 2017: 532,387 Total cruise calls 2017: 430 Total cruise lines 2017: 42 Turnaround port? no

Mailing Address

Port of Kotor

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Main Contacts

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Ljubo Radovic Assistant CEO



KUSADASI, ANTALYA & BODRUM, TURKEY

Must see tourist attractions

- Ephesus
- The House of the Virgin Mary
- The Castle of St. Peter & The Mausoleum (One of the Seven Wonders)
- The Temple of Artemis (One of the Seven Wonders)
- Aspendos



Global Ports Holding (GPH) is the world's largest cruise port operator with an established presence in the Mediterranean and Asia-Pacific regions, including extensive commercial port operations in Turkey and Montenegro. In Turkey, GPH currently manages three leading cruise ports;

Ege Port, Kusadasi: Situated on the west coast of Turkey, the cruise port and beach resort town of Kusadasi is the gateway to Ephesus, which is among the most visited ancient cities in the Mediterranean. With its two finger piers Ege Port, Kusadasi can berth up to four large vessels at a time. The renovated Scala Nuova Village is located across from the terminal offering exotic and colourful shops, chic cafes, and restaurants tailored exclusively for cruise passengers. Ege Port has been awarded 'Green Port' certification in recognition of their environmental and corporate responsibility credentials.

Bodrum Cruise Port: Bodrum is located on the Aegean coast of Turkey, and in addition to its luxury tourist destinations, it boasts several major historical sites, including The Castle of St Peter & Mausoleum, Myndos Gate and the Museum of Underwater Archaeology. The port is located a brief stroll from the city centre and 36km from Milas International Airport. Bodrum Cruise Port features a 340mtr finger pier, which can accommodate the world's largest cruise ships. Bodrum Cruise Port has been awarded 'Green Port' certification in recognition of their environmental and corporate responsibility credentials.

Antalya Cruise Port A major International airport, a wide range of hotels and a variety of important archaeological sites such as Aspendos, Perge and Side, the port has all the appeal necessary to be a key homeport on the Mediterranean. Antalya Cruise Port has three cruise piers totalling 510mtr in length, a 1,830sq mtr passenger terminal and a 990sq mtr luggage area which serves cruise passengers. Antalya is the number one holiday destination in Turkey and attracts 39% of all tourists visiting the country.

PORT FACTS

Maximum ship dimensions for berth Length: Kusadasi (K): 370mtr, Bodrum (B): 350mtr, Antalya (A): 340mtr Width: no restrictions Draught: K: 10mtr, B: 9mtr, A: 9.5mtr

Anchorage

Available: yes Ship tenders allowed: yes Tugs available: yes Tidal movement/range: 30cm

Quays

Total number of quays: K: 8, B: 3 A: 3 Total length of quays: K: 1,297mtr, B: 680mtr, A: 510mtr Quay depth: K: 9-19mtr, B: 8-22mtr, A: 10mtr Passenger terminals: K:1, B:1, A:1

Distances/Transportation City centre: K: 50mtr, B: 1.5km, A: 20km Airport: K: 64km, B: 35km, A: 30km Free shuttle service to city: K: not applicable, B: sea shuttle available, A: no

Traffic

Total cruise passengers 2017: K: 119,815, B: 31,641, A: 39,995 Total cruise calls 2017: K: 130, B: 24, A: 12 Total cruise lines 2017: K: 13, B: 3, A: 4 Turnaround port? A: yes

Mailing Address

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Main Contact



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LA SPEZIA, ITALY

Must see tourist attractions

- Porto Venere (30min by bus)
- Lerici (20min by bus)
- Cinque Terre (10min by train/30min by bus)
- Pisa (50min by bus)
- Florence (90min by bus)



Whether seeking natural scenery or cultural pursuits, visitors who choose to land on La Spezia's coast have both to enjoy.

They will find scenery galore in the Cinque Terre national and Montemarcello-Magra regional parks, in the two green lungs surrounding the Vara and Magra rivers, in the amazing marble quarries of Carrara and in the spellbinding Ligurian archipelago. And they will have culture to pursue as well in La Spezia's rich artistic heritage and museum network: the Amedeo Lia Museum, the Museum of Modern and Contemporary Art, the Naval Museum and the Museum of the Lunigiana Stele Statues. They will also find a captivating blend of the two in towns of renown like Sarzana, Lerici, Porto Venere and Carrara.

Visitors coming ashore at La Spezia can choose to linger there and admire the city, with its many shops and the inviting gourmet trails in which the large pedestrian precinct abounds, and its deservedly famous surroundings, or opt to spend some time visiting major heritage cities, such as Pisa, Florence, Lucca and Parma, all of which are within an hour's journey of La Spezia. Whatever the choice, on landing in La Spezia they will find themselves in the midst of a land of age-old traditions and a thousand different facets, with the power to enchant and come up to the highest expectations.

Maximum ship dimensions for berth Length: up to 400mtr Width: 56mtr Draught: 10.5mtr

Anchorage Available: yes, four in total - 5 minutes from floating pier Ship tenders allowed: yes Tugs available: yes Tidal movement/range: -/+ 0.3mtr

Quays

New Garibaldi Pier: 600mtr length (April 2013) Depth: up to 10.5mtr Available: 1 floating pier for ship tenders New passenger terminal: Golfo dei Poeti - Cinque Terre Cruise Terminal for passengers in transit and for boarding

Distances/Transportation City centre: 200mtr **Airport:** 90km in Pisa, 115km in Genoa Shuttle buses and taxi service available

Traffic

Total cruise passengers 2017: 455,000 Total cruise calls 2017: 213 Total cruise lines 2017: 25 Turnaround port? mainly transit port

Mailing Address

Port Authority of the Eastern Ligurian Sea

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Fabrizio Bugliani

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LISBON, PORTUGAL

Must see tourist attractions

- Belem Quarter (15min)
- St. Georges Castle (5min)
- Chiado area (shopping and residental)
- Old Lisbon including 12th Century Cathedral
- Estádio da Luz FC Benfica

Maximum ship dimensions for berth Length: no limitation Width: no limitation Draught: (-12) ZH

Anchorage Available: yes Ship tenders allowed: yes (with permit) Tugs available: yes Tidal movement/range: 4mtr

Quays

Total number of quays: 3 Total length of quays: 2,394mtr Quay depth: (-8.3) ZH till (-12) ZH Passenger terminals: 5

Distances/Transportation City centre: 500mtr to 3km Airport: 11km Free shuttle service to city: yes when required Traffic

Total cruise passengers 2017: 521,042 Total cruise calls 2017: 330 Total cruise lines 2017: 43 Turnaround port? 25% of traffic is turnaround

Mailing Address Port of Lisbon

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Cruise lines have dedicated cruise terminals located in the heart of Lisbon, all within easy walking distance from the city centre and historical sites. Lisbon is ideally placed to serve as a

switching point or base port for cruises

between the Mediterranean, Northern

Europe and the Atlantic islands. With a wide

choice of hotels, an airport with excellent air

lift providing regular flights to most European

flights to North and South America from the

destinations and Brazil, and the shortest

European mainland, plus history, cultural

transit and turnaround cruise port.

events and leisure spots, Lisbon is an ideal

The Lisbon Cruise Terminal, inaugurated on

Resulting in an overall investment of around

November 10th, 2017, is a project by the

Portuguese architect Carrilho da Graça,

situated in Santa Apolónia, and it was

constructed by Lisbon Cruise Port.

features a total area of 13,800sq mtr and a pier of 1,490mtr, is able to welcome all cruise vessels with a draught up to 12mtr. It adopts the concept 'friendly', taking into consideration the aspects of comfort, accessibility, flexibility for the services provided to the passengers and ships, according to the demands of current and future traffic.

€22m, the new Lisbon Cruise Terminal

With this new terminal, Port of Lisbon Authority aims to grow in calls and cruise passengers, estimating that the current traffic of more than 500,000 passengers could double in the next ten years. The new facility provides the port with a

The new facility provides the port with a capacity to grow to 1.5m passengers and will promote the growth of turnaround operations, which will result in a greater impact on the tourism in the region, with more benefits for the economy.

Main Contact



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LIVORNO, ITALY

Must see tourist attractions

- Old and New Fortress
- Mascagni Terrace, Promenade and Aquarium
- Montenero Sanctuary
- Bolgheri 'wine road'
- Venezia District

Maximum ship dimensions for berth Length: Passenger Port: 250mtr; Alto Fondale 46/47 and commercial piers: no restriction Draught: Passenger Port: 34ft; Alto Fondale 46/47 and commercial piers: 39ft

Anchorage Available: yes Ship tenders allowed: no Tugs available: yes Tidal movement/range: 0.3 - 0.4mtr

Quays

increasing.

Total number of quays: 9 specialised for cruise vessels/2 commercial Total length of quays: 1,700mtr passenger port, 2,300mtr commercial piers Quay depth: 27mtr or more Passenger terminals: 1 (3,000sq mtr) +1 (4,500sq mtr in course of restoration)

port but partial turn-around calls are increasing

constantly. In 2016 Livorno port registered 403

them embarking and disembarking. In 2017, a

Mediterranean, there was a decrease to 342

calls for about 700,000 passengers with same

more calls and turn-arounds are scheduled,

'Medici Port' and overnight calls are also

reaching 750/800,000 passenger visits. The

number of smaller, luxury ships berthing at the

The Port Authority and the Municipality of Livorno

approved a project to extend the passenger port,

priority was given to the berths for cruise ships in

warehouse was already restructured, creating a

new terminal for the mega cruise ships, with wide

spaces and equipment for the turn-arounds.

The Passenger Port and a second terminal are

providing new docks dedicated to cruise. The

the Alto Fondale pier, where an existing

volume of turn-arounds, while in 2018 and 2019

year of reduced deployments in all

calls and 808,000 cruise passengers, 10,000 of

Distances/Transportation City centre: 500mtr pass terminal, 5km commercial piers

Mailing Address

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located in the heart of the 'Medici Port', near one of the most impressive 16th century monuments, Fortezza Vecchia, where cultural and artistic activities happen.

Passengers can use the Port of Livorno shuttle-bus service from the berths to the city centre, passing through the old town and its system of canals and bridges. At walking distance from the bus stop it is possible to visit: the antique market; small Cantinas alongside the canals, offering the typical fish soup Cacciucco; various museums and art exhibitions.

Pisa International Airport, located only a few km from Livorno, is well connected to many European destinations: Porto 2000 and Pisa Airport joined to ensure passengers the integrated transfer to the port.

The splendid art cities of Florence, Pisa, Siena and Lucca, can be reached quickly from Livorno's berths. World famous vineyards in Bolgheri, beaches, natural parks and Etruscan ruins represent alternatives to classic Tuscany tours.

Airport: Pisa 15km, Florence 80km

Total cruise passengers 2017: 700,000

Turnaround port? yes, mainly interporting

Shuttle service to city: yes

Total cruise calls 2017: 342

Total cruise lines 2017: 29



MADEIRA PORTS, PORTUGAL

Must see tourist attractions

- Funchal Market Mercado dos Lavradores
- Madeira Cable Car Visit to Monte Palace Tropical Gardens and Toboggan Ride
- Funchal City Tour by bus (1hr)
- Visit to Quinta do Palheiro and Botanical Garden (half day)



The Port of **Funchal** is situated in a magnificent bay framed by the clear blue of the sea, the city of Funchal and the green of the mountains of Madeira Island. Situated 15 minutes on foot from the city centre, the Port of Funchal is also the departure point for discovering the Island of Madeira. Funchal is its capital city and in the 741 sq km of the Island of Madeira you will have lots to discover. With two thirds of its territory considered protected forest area, Madeira is a green jewel in the Atlantic Ocean. Its Laurissilva forest is a UNESCO World Heritage Site.

The beauty of its coastline is unquestionable. The clear blue of the sea in contrast to its precipitous coastline is appreciated by thousands of tourists every year. Come and live this experience too. The Port of Funchal and Madeira Island welcomes you. Funchal's new cruise terminal, Gare Maritima da Madeira, was inaugurated in May 2010 offering a berthing line of 170mtr and a 3,000sq mtr building and capable of handling turnaround facilities. The headquarters of the Port Authority and all its support services are also located in the building, as well as a range of commercial businesses.

Located along the waterfront with the city as a backdrop and offering a unique and wonderful panoramic view, the building has already become an icon and landmark of Funchal and the Madeira islands.

A stable climate, a really inviting sea temperature, nine kilometres of golden sands, an almost untamed charm and a spectacular sunset make the island of **Porto Santo** an unrivalled stopover on your travels. Enjoy the tranquillity which the Port of Porto Santo offers you.

Maximum ship dimensions for berth Length: Funchal (F): no limit, Porto Santo (P): +/-150mtr Width: F: no limit, P: no limit Draught: F: up to 11mtr, P: up to 7mtr

Anchorage Available: yes Ship tenders allowed: yes Tugs available: yes

Quays

Total number of quays: F:3, P:1 Total length of quays: F:1,032mtr, P:150mtr Quay depth: F:7/11mtr, P:7mtr Passenger terminals: F:1

Distances/Transportation City Centre: 1km, 15min walk Airport: 12km Free shuttle service to city: no Traffic Total cruise passengers 2017: F: 539,197, P:1,396 Total cruise calls 2017: F: 289, P:4 Turnaround port? no

Mailing Address

APRAM - Administração dos Portos da Região Autónoma da Madeira, SA Gare Marítima da Madeira, Porto do Funchal 9004-518 Funchal, Madeira Island Portugal

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MALAGA, SPAIN

Must see tourist attractions

- Picasso Museum
- Cathedral
- Gibralfaro Castle & Alcazaba
- Roman Theater
- Centre Pompidou Malaga



The Port of Málaga is located in a strategic area in Southern Europe, connecting with routes to the Atlantic and the Med, and as a Gateway to Andalusia Region. Its port facilities include berths for every cruise ship in the world and 3 cruise terminals: 2 of them in the Eastern area and 1 in the inner basin next to the Palm Grove waterfront, for smaller cruise ships, within 5 minutes walking distance from the City Centre. From 2017, the port supplies fuel to the ships, giving a new service to the companies.

Moreover, the port is located 15 minutes away from Málaga International Airport, the 4th biggest in Spain with 133 connections to Europe. This makes Málaga, together with port facilities and hotel availability, an excellent choice as an international homeport. Also, cruise ship passengers will love the capital of Costa del Sol, such a cultural, gastronomic, shopping, nautical sports and golf activities, among others. Half day and one day wide range of excursions: Mijas, Marbella, Ronda, the natural beauty spot Caminito del Rey or Antequera Dolmens Site, included in 2016 in UNESCO's World Heritage List. As a Gateway to Andalusia Region, Málaga is close to Granada and the Alhambra, Córdoba and the Mosque, Seville and even Madrid in 2.5 hours by high speed train.

Last report made in collaboration with Málaga University, which analyses the experience of the passenger in the port and the destination, emphasises the citizens hospitality, personal security as well as gastronomic and shopping offer of the city.

Maximum ship dimensions for berth Length: no limit Width: no limit Draught: max 17mtr

Anchorage Available: yes Ship tenders allowed: yes Tugs available: yes Tidal movement/range: 0.87mtr Quays

Total number of quays: 5 Total length of quays: unlimited Quay depth: 11-17mtr Passenger terminals: 3

Distances/Transportation City centre: 5-20min Airport: 8km Free shuttle service to city: no

Traffic

Total cruise passengers 2017: 510,682 Total cruise calls 2017: 299 Total cruise lines 2017: 33 Turnaround port? yes

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MARSEILLE, FRANCE

Must see tourist attractions

- Marseille
- Aix-en-Provence
- Camargues, Arles, Les Baux de Provence
- Cassis, Les Calanques, Aubagne
- Avignon

Ideally located at the heart of the Western Mediterranean, Marseille is France's leading cruise port, with 2 million cruise passengers expected by 2020.

Marseille is one of the very few city-ports in the Med that benefits both from excellent port and ship repair facilities, good international air, rail and road access whilst being at the heart of a world-famous destination: Provence. Marseille-Provence offers 150 proposals for shore excursions or pre/post cruise stays: Marseille, Aix-en-Provence, Cassis, Aubagne, as well as the Alpilles, Saint Rémy de Provence, Baux de Provence, Arles, Camargue, Luberon and Avignon, all world-famous and located just a few kilometres from Marseille.

The port features a dedicated cruise ship basin located in the northern part of the port and a small luxury terminal near the City Centre: La Joliette terminal.

The largest facilities are operated by the Marseille Provence Cruise Terminal (MPCT), capable of handling up to six megaships simultaneously with no size restrictions.

Work on the expansion of the North Passage was

completed in September 2017. The objective was to facilitate access for large vessels in all weather conditions to the eastern harbours of the Port of Marseille Fos in order to meet the security and commercial requirements of the cruise vessels in Marseille.

Chantier Naval de Marseille operates three dry docks, no. 8, no. 9 and, since October 2017, the no. 10, the largest dry dock in the Mediterranean, which has been refurbished in 2017. Thanks to its 465 metres in length and 85 metres in width, dock no. 10 is ready to accommodate all types of cruise and naval vessels. Ten cruise ships are already programmed for maintenance at Chantier Naval de Marseille for 2018.

The Port of Marseille is developing with ship-owners new solutions to decrease environment impact of cruise ships and has introduced a premium for the greenest shipping companies that are trying to reduce atmospheric emissions (membership for the implementation of the Environmental Ship Index -ESI). Also, the Port of Marseille will welcome LNG powered at sea ships in 2019.

Maximum ship dimensions for berth Length: MPCT (M): no limit, Joliette (J4): 200mtr Width: no limit

Draught: M:14.5mtr, J4: 6.8mtr

Anchorage

PORT FACTS

Available: yes Ship tenders allowed: yes Tugs available: 2 or 3 Tidal movement/range: >0.5mtr

Quays

Total number of quays: M: 7 quays, J4: 1 quay Quay depth: M:14.5mtr, J4: 7mtr

Passenger terminals: 6

Distances/Transportation City centre: M: 8km (15min), J4: 0.5km Airport: 20km (20min) Free shuttle service to city: on peak days

Traffic

Total cruise passengers 2017: 1,500,000 Total cruise calls 2017: 444 Total cruise lines 2017: 30 Turnaround port? yes

Mailing Address

Marseille Provence Cruise Club

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MERSIN, TURKEY

Must see tourist attractions

- The Gate of Cleopatra (30km)
- Seven Sleepers Cave (40km)
- The Temple of Zeus
- St Paul's Well
- Madien Tower (65km)

Maximum ship dimensions for berth Length: 360mtr Width: no restrictions Draught: 15mtr

Anchorage Available: yes Ship tenders allowed: yes Tugs available: yes Tidal movement/range: 0-0.5mtr



Mersin International Port (MIP) caters for the needs of international trade and tourism in the region. Located in the heart of the East Mediterranean Turquoise sea coast. There are regular sea trips from Mersin to North Cyprus and Egypt by roropassenger ships. Mersin, which is also known for fresh agricultural products mainly fruits such as oranges, bananas and strawberries, offers a rich menu of gastronomy in many traditional and modern restaurants located along the sea coast and downtown, ranging from fresh meat and Mediterranean Sea food, traditional Turkish cuisine specialties. Other attractions include modern and traditional shopping centres, a wide choice of cafés, famous Turkish Ice Cream tastes and delights in the city; In the nearby surroundings, Cappadocia, Saint Paul's sacred place in Tarsus, historical

sites and ruins in the nearby provinces. Mersin, the rising star of world tourism is located on a long coast at the eastern end of the Mediterranean. The sun shines 300 days a year in Mersin, hence in the ancient world the city was called 'Solipompeopolis', meaning 'Sun City'.

1.7 million People living in Mersin welcome their guests from all over the world. Mersin enjoys marvellous beaches along the coastline of 321 km, and offers its guests the opportunity to refresh themselves. The first settlements in Mersin, which was known as Cilicia in ancient times, dates back to the New Stone Age. It is still one of the important ports of the Mediterranean and the centre of maritime commerce just as it was during ancient times. As a settlement place of dominant powers since Neolithic Period, Mersin hosts lots of archaeological and historical monuments.

Quays

Total number of quays: 21 Total length of quays: 3,655mtr Quay depth: 13.5mtr Passenger terminals: yes

Distances/Transportation City centre: port is in centre of Mersin Airport: 60km from the port Free shuttle service to city: can be arranged

Traffic

Total cruise passengers 2015: 2,032 Total cruise calls 2015: 2 Total cruise lines 2015: 1 Turnaround port? no

Mailing Address

Mersin International Port (MIP)

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MESSINA, ITALY

Must see tourist attractions

- Messina (city centre and Regional Museum)
- Milazzo
- Taormina
- Etna
- Thyndaris (Greek theatre)



The Strait of **Messina** surrounds a natural inlet, with the port located in the heart of the city centre. Cruise tourists have an easy walk to the main streets to see Arabic, Norman and Suevian monuments. The cathedral of Messina is one of the oldest churches in Sicily and its bell tower contains the world's largest astronomical clock, which was made in Strasbourg. The port is multifunctional and extremely competitive: mooring facilities are available for ships of up to 300 metres and it will be further improved with a new maritime passenger station and vast areas for buses and shore services. The new Master Plan provides a larger area devoted to cruising, equipped with high quality services and security systems. Messina Port Authority also has

jurisdiction over the harbour of Milazzo where it is planned to boost cruise activity. Here the total quays length is 1,700mtr and it will become 2,100mtr in the next years. This town offers tourists the opportunity to literally walk to monuments and sites of interest and to visit Eolian Islands, Thyndaris, Cefalù.

Milazzo is a charming little town on the Tyrrhenian coast, lying at the beginning of a peninsula stretching towards the Aeolian Islands. Here you will find old churches, Palazzi and the fortified Citadel which stands dramatically on the ruins of the primitive Greek, Roman and Byzantine settlements. Both ports also offer a number of interesting routes including cultural, shopping, eating and drinking and searelated leisure activities.

Maximum ship dimensions for berth Length: over 300mtr Width: no limit Draught: 12mtr

Anchorage

Available: yes Ship tenders allowed: no Tugs available: yes Tidal movement/range: 0.6mtr

Quays

Total number of quays: 5 Total length of quays: 1,200mtr Quay depth: 8-12mtr Passenger terminals: 1

Distances/Transportation City centre: port in city centre Airport: Reggio Calabria: 1hr 40min; Catania: 1hr 40min Free shuttle service to city: not necessary

Traffic

Total cruise passengers 2017: Messina (Me): 393,562, Milazzo (Mi): 3,000 Total cruise calls 2017: Me: 172, Mi: 10 Total cruise lines 2017: Me: 23, Mi: 3 Turnaround port? no

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MONACO

Must see tourist attractions

- Casino of Monte-Carlo (10min walk)
- Old town with Prince's Palace (15min by bus)
- The Oceanography Museum (15min by bus)
- The Exotic Garden (20min by bus)
- Discover the city by train (daily 30min duration)

Monaco's harbour - called Port Hercule and located in the heart of the city - offers new facilities on a 352mtr long uniquelydesigned semi-floating breakwater. The breakwater provides berthing for cruise ships with a maximum length of 300mtr (68,000gt) or two 150mtr long, and a third cruise ship on the offshore side when the weather is fine. This floating pier also contains a passenger terminal and 300 parking spaces on four levels. Since the 1850's some of the world's greatest architects have left their mark in Monaco and the surrounding area. Charles Garnier designed the Monte-Carlo Casino while Gustave Eiffel built a sumptuous villa in Beaulieu and also contributed to the Winter Garden at the Hotel Hermitage. Visitors follow in their footsteps while strolling around the

Principality and along the Med coast. Admire the classic almost baroque facades. Behind the multicoloured mosaics, one can catch a glimpse of a bygone age.

Some of the greatest names in the world of art and culture have sought inspiration in Monaco. One name that springs to mind is Le Corbusier.

Our era has seen a new passion for creating gardens and open spaces. With a total surface of 195 hectares, the Principality is keen to preserve its greenery against the advance of urbanisation. Until the 19th Century there were secret gardens located in monasteries. The green revolution started in the public realm in 1863 with the creation of the gardens around the Casino that are still in existence today.

Maximum ship dimensions for berth: Length: 300mtr Width: no limit Draught: no limit

Anchorage Available: yes Ship tenders allowed: yes Tugs available: no Tidal movement/range: 1mtr Quays

Total number of quays: 1 longside - stern to quay Total length of quays: 325mtr Quay depth: 7.5mtr Passenger terminals: 2

Distances/Transportation City centre: 500mtr Airport: 20km Free shuttle service to city: Buses, Electric boat to casino sector, Helicopter to Nice airport

Traffic Total cruise passengers 2017: 168,017 Total cruise calls 2017: 166 Total cruise lines 2017: 21 Turnaround port? yes

Mailing Address

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MOTRIL-GRANADA, **SPAIN**

Must see tourist attractions

- Alhambra Palace and Garden
- Alpujarras Mountain drive
- Wine cellar
- Monumental city of Granada
- The sweet Gold: sugar

Length: Muelle Dique (MD): 215mtr*, Muelle Graneles (MG): 190mtr, Muelle Poniente (MP): 110mtr, Muelle Costa (MC): 200mtr, Muelle Azucenas (MA): 225mtr* * in exception 300mtr Width: no limits Draught: MD: 10mtr, MG: 9.2mtr, MP: 6.4mtr, MC: 7.6mtr, MA:10.5mtr

Available: yes



Total number of quays: 3/5 Total length of quays: 1,298/1,665mtr

Quay depth: MD:11mtr, MG:10mtr, MP: 7mtr, MC: 8mtr, MA:11.25mtr Passenger terminals: no

.....

above sea level in Motril to 800mtr in

Granada, using the ancient Arab trail that is

now a modern highway. In our journey we

will be able to see cliffs and natural passes

between water and mountains. We will have

a panoramic view of Sierra Nevada and at

Valley on the other, all emblematic places

Granada, one of the cities with the richest

history and culture in the world, offers many

interesting places to visit, among which we

cannot forget the Alhambra Palace, Spain's

Motril enjoys a microclimate that allows the

temperature is above 20° c more than 300

The history of sugar cane is connected

with the city of Motril, not just because

growth of tropical fruits; in fact, average

with typical Andalusian charm.

most visited attraction.

days per year!

its slopes La Alpujarra on one side and Lecrin

AH

sugar production has been really important in the past (it was called the sweet gold), but also because the Arabs brought sugar from the Far East, and helped its cultivation first towards the Canary Islands and the Americas. Given its proximity to so many inviting places and the rich gastronomy of the area, the range of options at a relatively short distance is immense ... admire the landscape of the Alpujarras, with picturesque villages such as Lanjarón, Orgiva, Pampaneira, Bubión or Trevélez, all of extreme beauty and with great gastronomical tradition. Even closer by are the coastal villages of Salobreña and Almuñecar... a notable number of cellars with modern wines that are being internationally awarded... or you can also enjoy wonderful beaches, many of which are still undeveloped...

101 ways to enjoy Motril-Granada.

Distances/Transportation City centre: 2km Airport: Granada 75km, Malaga 108km, Almeria 120km Free shuttle service to city: available

Total cruise passengers 2017: 4,111 Total cruise calls 2017: 31 Total cruise lines 2017: 9 Turnaround port? no

Mailing Address

Autoridad Portuaria de Motril

Recinto Portuario s/n 18613 Motril (Granada) Spain

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NAPLES, SALERNO & CASTELLAMMARE DI STABIA, ITALY

Must see tourist attractions

- Pompeii (20min by bus)
- The old city of Naples (5min walk from port)
- Phlegrean Fields (25min by bus)
- Amalfian Coast from Salerno (5min by bus,10min by boat)
- Caserta Royal Palace (20min by bus)



The Port Network Authority of the Central Tyrrhenian Sea includes the ports of **Naples**, Salerno and Castellammare di Stabia, that welcomes the most beautiful cruise ships sailing in the Mediterranean and provides them fast and multi-functional services. The Port of Naples possess a privileged location, in the centre of the city in direct contact with the archeological sites of Pompeii, Herculaneum and Flegrean Fields, as well as the wonders of Sorrento and the island of the Bay of Naples, like Capri, Ischia and Procida. Naples is a metropolis that combines art, history and tradition. The new Passenger Terminal of the Port of Salerno, with the Maritime Station designed by archistar Zaha Hadid, is located a few steps away from Salerno, a modern and hospitable city, in the centre of a touristic

district with a high landscape, historical, cultural and archaeological value of international importance, so much so that three geographic areas declared World Heritage Site by UNESCO: the Amalfian Coast with 37km of coastline from Vietri sul Mare to Positano: the National Park of Cilento and Vallo di Diano with the Archaeological areas of Paestum and Velia; the Archaeological areas of Pompeii, Herculaneum and Torre Annunziata. Since 2008 the Port of Castellammare di Stabia, thanks to its proximity to the Sorrento Coast and the archaeological sites of Ercolano and Torre Annunziata, hosts small cruise ships. The position of the town compared to the great tourist attraction has allowed to develop in these years, in particular, pleasure boating.

Maximum ship dimensions for berth Length: 290-388mtr Width: 35-40mtr Draught: 38ft

Anchorage Available: yes Ship tenders allowed: no Tugs available: yes Tidal movement/range: 0.3-0.4mtr

Quays

Total number of quays: 5 Total length of quays: 1,100mtr Quay depth: 19-38ft Passenger terminals: yes

Distances/Transportation City centre: port is in the centre of city Airport: Airoport of Capodichno -10km to Naples, 50km to Salerno Free shuttle service to city: yes, on

request

Traffic

Total cruise passengers 2017: 993,073 Total cruise calls 2017: 391 Total cruise lines 2017: Naples: 36, Salerno: 12 Turnaround port? 25% of traffic is turnaround **PORT FACTS**

Port Authority Contact



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Cruise terminal Contact



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ODESSA, UKRAINE

Must see tourist attractions

- Odessa Opera House
- Deribasovskaya Street
- Potemkin Stairs, with the famous monument to the Duke de Richelieu
- More than 100 museums and galleries
- Catacombs a section of three-levelled tunnels, 2,500km long, dating back to XIX-XX centuries



Odessa is a large port and resort on the Black Sea coast, the industrial, scientific and cultural centre of Ukraine.

Odessa passenger terminal is ideally located in the centre of the city close to the most important tourist sights. Numerous landmarks, a mild climate, an abundance of entertainment, suitable connections to the airport (8km), railway station (3km) and bus station (5km) attract tourists from every corner of the world.

One of the symbols of Odessa, made famous in S. Eisenstein's film 'The Battleship Potemkin' are the Potemkin Stairs. The top step is 12.5mtr wide, and the lowest step is 21.7mtr wide giving the illusion of greater length. A person looking down the stairs sees only the landings whilst a person looking up sees only steps.

The architectural style of Odessa is unique. The whole central part of the city is an architectural reserve, where the streets are the blend of Gothic and Classicism, Empire style and the Baroque, Renaissance and Art Nouveau. Odessa is a 'world capital of humour and laughter'. It is here, nowhere else in the world on April Fools' Day since 1973 citizens and numerous guests of the city participate in the theatrical procession in the city streets and squares, effervescent humour festival Humorina. Odessa passenger terminal can simultaneously accommodate five vessels. The terminal includes a concert and exhibition hall, yacht marina, centre of underwater activity, Maritime Art gallery, Anchor Museum and St. Nicholas' church.

Tourists are met with ceremonial music, modern air-conditioned buses and a variety of fascinating tours. Odessa offers you a wonderful world of art and architecture, bright sun and sparkling sea, yacht journeys and sea cruises. For a proper meeting with the Pearl of Ukraine we invite you to visit Odessa and hope it will leave a lasting impression and a desire to visit again.

Maximum ship dimensions for berth Length: 330mtr Width: 33mtr Draught: 11.5mtr

Anchorage

Available: yes Ship tenders allowed: yes Tugs available: yes

Quays

Total number of quays: 5 Total length of quays: 1,370mtr Quay depth: 9.5-11.5mtr Passenger terminals: 1

Distances/Transportation City centre: 300-400mtr Airport: 8km Free shuttle service to city: it's walking distance; available upon request

Traffic Total cruise passengers 2017: 1,636 Total cruise calls 2017: 12 Total cruise lines 2017: 2 Turnaround port? no

Mailing Address

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Main Contact



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PALERMO, ITALY (PORT NETWORK AUTHORITY OF WESTERN SICILIAN SEA - Ports of Palermo, Termini Imerese, Trapani and

Palermo, Termini Imerese, Trapani and Porto Empedocle)

Must see tourist attractions

- City tour Arab-Norman 11/12th Century
- City tour Gothic-Renaissance
- City tour Baroque
- 19th Century Art Nouveau
- Palermo Old Markets



Located in the middle of the Mediterranean, Palermo - a city where yesterday and today blend together boasts a port naturally situated inside the urban space with historic buildings and arises as a clear example of metropolis, deeply connected to its waterfront. Please, come and see Palermo and its attractions! Our town is well known for its culture and can offer a fascinating journey into art through its churches, theatres, museum, monuments, historical areas and archaeological sites, heritage of different civilisations. Palermo is also renowned for its shopping area and its restaurants with many local specialities. In addition, the port of Palermo also enjoys the advantage of being the gateway to a rich hinterland, from Monreale to Cefalù. Kissed by sun, embraced by sea waves, surrounded by a unique, unspoiled, natural landscape with Monte Pellegrino, Palermo is a favourite holiday destination for both those in love with its

sun and sea and for those seeking a sensually thrilling and cultural holiday. The area of Termini Imerese presents attracting destinations, such as the Himera archaeological site and the Arabs thermae of Cefalà Diana. Also two port destinations lake **Trapani** and Porto Empedocle are already attracting bigger and smaller cruise companies, due to their territories full of archaeology, arts, landscapes, wine-and-food of quality, but they need to be reorganised and requalified. Around Trapani you can visit the archaeological areas of Segesta and Selinunte and the Phoenician site on small island of Mozia, Trapani's recovered old centre or Erice's medieval village. Porto Empedocle is situated at few kilometres from Agrigento's Valley of the Temples, Pirandello's home, the Turkeys' stairs beach and the Platani river natural reserve, to mention the most interesting destinations in these areas

Maximum ship dimensions for berth Length: Palermo (P): no limit, Termini Imerese (Te): 472mtr, Porto Empedocle (Po): 250mtr, Trapani (Tr): berthing pier in front of city centre Width: P, Te, Po: no limit Draught: P:12mtr, Te: 8mtr, Po: 9mtr

Anchorage Available: yes Ship tenders allowed: yes Tugs available: yes Tidal movement/range: 0.3mtr

luays

Total number of quays: P: 9, Te: 3 Total length of quays: P: 2,760mtr, Te: 1,359mtr, Po: 250mtr Quay depth: P: 8-12mtr, Te: 8mtr, Po: 7-9mtr Passenger terminals: P:1, Tr:1

Distances/Transportation City centre: P: 500mtr, Po:150mtr, Tr: in city centre Airport: P: 25km, Te: 70km, Po:160km, Tr: 15km Railway station: Te:1.5km, Po: 3km, Tr: 5min walk Free shuttle service to city: no

Traffic

Total cruise passengers 2017: 459,229 Total cruise calls 2017: 154 Total cruise lines 2017: 21 Turnaround port? yes **PORT FACTS**

Mailing Address

Port Network Authority of the

Western Sicilian Sea - Ports of Palermo, Termini Imerese, Trapani e Porto Empedocle Via Piano dell'Ucciardone, 4 90139 Palermo Italy

Main Contact



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PATRAS, GREECE

Must see tourist attractions

- The New Archaeological Museum
- St. Andrew Byzantine Church
- The Roman Odeon
- The Castle
- Achaia Clauss Winery



The harbour of Patras is a multi-functional port, located in the city centre and within a few minutes-walk to the main places of interest and the shopping district. Numerous architectural and historical monuments, a mild climate, an abundance of entertainment, railway and bus stations as well as banks and post office are within five minutes walking distance.

Situated inside the passenger terminal building are cash machines, international phones, internet services and travel agencies, cafe, restaurant and duty-free shops.

The region has many competitive advantages and is uniquely suited as a cruise and yachting destination, as it offers many alternative forms of tourism such as archaeological, religious, natural, culture, etc.., thus ensuring variety and diversity. Patras is a favourite holiday destination, for both those in love with its sun and sea, and for those seeking an active, sensually thrilling holiday.

The port offers facilities for the supply of ships with water and telephone connections, while it currently arranges the provision of free internet access (hot spot). The authorities also provide fire safety measures, through a special fire station operating in the port 24/7, with two fireextinguishing ships. Hoists, forklifts, cranes and an O.L.P.A. bus for transport within the port are available.

The welcoming events of the O.L.P.A. SA testify to the sense of hospitality and responsibility all stakeholders feel, as well as to the importance of cruise tourism for the port. Tourism is linked to Greece's age-old civilisation.

Maximum ship dimensions for berth Length: 340mtr Width: no limit Draught: 10.5mtr

Anchorage Available: no Ship tenders allowed: yes Tugs available: yes Tidal movement/range: 0.75mtr

Quays

Total length of quays: No 14-15 - 373mtr, No 16 - 219mtr, No 13 - 179mtr Passenger terminals: 1(two-storey in use)

Distances/Transportation City centre: port is in city centre Airport: Araxos (30min by coach) Free shuttle service to city: yes

Traffic

Total cruise passengers 2017: 952 Total cruise calls 2017: 2 Turnaround port? no

Mailing Address

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Main Contact

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PIRAEUS, GREECE

Must see tourist attractions

- Acropolis/Parthenon (11km) -Unparalleled ancient architecture
- Marathon (42km) the site of the famous battle and the beginning of the Marathon Road
- Sounion (80km) The temple of the Sea God Poseidon at a breathtaking site
- Epidavros (150km) Ancient theatre
- Delphi (174km) The 'Centre of the World'

Piraeus Port is Europe's largest passenger port, serving annually at its 37 km of quay walls, more than 40,000 arrivals-departures of coastal and cruise ships, approximately 20m passengers, 4m TEU (containers), 400,000 transit cars and providing ship repair activities. The cruise port of Piraeus, with 1 million cruise passengers every year, its typical Mediterranean climate with extended periods of sunshine throughout most of the year, is still an ideal hub for reaching the market centre of Athens and the famous Parthenon as well as various tourist attractions in the east Mediterranean including Santorini and Mykonos. Piraeus Cruise sector is certified with ISO 9001:2008 and ISO 14001:2004 by LRQA. Piraeus Port has also been rewarded with the title ECOPORT by ESPO. Other main features:

- Berths for new generation cruise ships
- 3 air conditioned Passenger Terminals of 15,000sq mtr with 20 Xray machines

- Free shuttle bus service within the cruise port
 Available slots for tourist buses
- 24/7 operation throughout the year with tide
- free access
- Berth allocation system
- ISPS compliant

• Multiple daily Ferry connections with almost all Aegean islands

• Helipad available for VIP

• Favourable weather conditions throughout the year

- Implementation of environmental quality monitoring programs
- Environmental Management system certified according to the Port Environmental Review System (PERS)
- Reception facilities for all categories of ship wastes
- Faster turnaround and environmental benefits through permanent reception network
- Expansion of the southern port with 2 new cruise berths more than 400mtr each

Maximum ship dimensions for berth Length: 395mtr Width: no limit Draught: 11mtr

Anchorage Available: yes Ship tenders allowed: no Tugs available: yes Tidal movement/range: 0.5mtr Total number of quays: 10 Total length of quays: 2,370mtr Quay depth: max 11mtr Passenger terminals: 3 fully airconditioned

Distances/Transportation City centre: Piraeus - 0.5km, Athens - 10km Airport: 45km Free shuttle service to city: no Traffic Total cruise passengers 2017: 1,055,000 Total cruise calls 2017: 576 Total cruise lines 2017: 36 Turnaround port? yes

Mailing Address

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PORTIMAO, PORTUGAL

Must see tourist attractions

- Portimao city centre (5min)
- Praia da Rocha (5min)
- Fishing village of Alvor (10min)
- Arabe city of Silves (20min)
- Cape S. Vincent (45min)



Managed by the Ports of Sines and the Algarve Authority, the Port of Portimão is located in the southernmost province of Portugal, the Algarve, a premier international travel destination with a welldeveloped tourism economy, mainly frequented by northern Europeans.

With over 300 days of sunshine a year, the Algarve offers a perfect climate to complement its golden-sand coastline punctuated with ochre cliffs and coves. Named 'Europe's Leading Beach Destination' by World Travel Awards in 2012, 2013 and 2015, the Algarve is famous for 200km of sheltered dunes, rocky coves, tiny bays, and vast stretches of open sands. Close by, in Alvor or in Ferragudo, two classic Portuguese white-washed and red-tile-roof fishing villages, it is still possible to meet local fishermen taking care of their fishing nets while savoring the freshest grilled fish at a waterfront restaurant terrace. Awarded 'Best Value Destination in Europe' by Today's Golfer magazine readers, the Algarve hosts some of the most beautiful golf courses in the world catering to experienced golfers. The Port of Portimao is conveniently located within an hour's drive to 20 of

the 35 golf courses located in the Algarve. Algarve also offers cultural and historical sites, as it was from here that Portuguese navigators sailed to discover new worlds five centuries ago. Location continues to be a great advantage to the Algarve, as the region and the Port of Portimao are at the centre of the most popular cruising routes. From the Caribbean to the Mediterranean Sea, from the south Atlantic to the north Atlantic, from the Baltic Sea to the Atlantic Islands, or within Western Mediterranean cruise itineraries, you will always have the Algarve and the Port of Portimão close by and just one night's sailing distance from popular cruise destinations such as Lisbon, Gibraltar, Cádiz, Tangier, Malaga or Casablanca.

Portimao offers unique experiences such as diving at the largest single artificial reef structure in the world of four warships deliberately sunk; swimming with dolphins; driving/track experiences at Autodromo do Algarve; and skydiving.

Just 5 minutes away from the city centre or from Praia da Rocha, the Port of Portimão is the gateway to this fantastic destination.

Maximum ship dimensions for berth Length: 215mtr Width: no limit Draught: 8mtr

Anchorage Available: yes Ship tenders allowed: yes

Tugs available: yes Tidal movement/range: 2mtr

Quays

Total number of quays: 1 Total length of quays: 330mtr Quay depth: 9mtr CD Passenger terminals: yes

Distances/Transportation

City centre: port is in the centre of Portimao **Airport:** 60km (45 minutes motorway drive) **Free shuttle service to city:** if requested Traffic

Total cruise passengers 2017: 29,859 Total cruise calls 2017: 71 Total cruise lines 2017: 17 Turnaround port? no

Mailing Address

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PORTOFERRAIO, ITALY

Must see tourist attractions

- Elba Island tour and wine tasting
- Napoleon's residences
- Hiking Mount Capanne
- Panoramic tour: beaches and nature
- Medicean fortress

Maximum ship dimensions for berth Length: 200mtr Width: no limit Draught: 7.5mtr

Anchorage Available: yes Ship tenders allowed: yes Tugs available: with sufficient notice (from Livorno or Piombino) Tidal movement/range: 0.2-0.4mtr



Portoferraio is the capital of Elba Island, the largest island in the Tuscan archipelago and its port ('the safest port in the world' as Admiral Nelson once said) lies within the town itself. The Deep Water quay, where the majority of cruise ships tie up, is but a stone's throw from the historic centre. Thus the passenger, disembarking on foot, finds himself inside the Medicean town, between fashionable shops and small restaurants, not far from places redolent of Napoleonic memories. In fact, from 1814 to 1815 the island was the home in exile of Napoleon Bonaparte, who left here two magnificent residences, both of which are now national museums frequented by thousands of visitors each year: The Villa dei Mulini, where the visitor can admire period furniture and furnishings and various paintings, and the summer residence at San Martino, a few miles from Portoferraio.

Luxury coaches are available at the foot of the gangway, ready to carry the visitor on trips to the most attractive corners of the island. In fact,

Portoferraio is the entrance way to that extraordinary assemblage of history, nature and culture that we call Elba. Those visiting the island during a cruise can delve into past history with a visit to the remains of the Roman villas at Le Grotte and Capo Castello. The first dominates the whole gulf and is decorated by an opus reticolatum that can still be appreciated today for its stylistic perfection. The 27 Kilometers of Elba's length consists of uncontaminated natural countryside: from jagged coast to beaches of rock and sand, to mountain landscapes of the inland. In fact there is the opportunity to admire tiny villages, strung out a couple of miles one from the other, overlooking one of the most sparkling seas of the whole Mediterranean, or hidden away on mountainous slopes amid the green of the chestnut forests, all this whilst enjoying a taste of the exquisite local wines. In addition, Elba offers a harsher side, to be seen in the golden colours of the guarries, which man has worked here to extract a vast range of minerals.

Quays

Total number of quays: 7 Total length of quays: 850mtr Quay depth: 8.5mtr Passenger terminals: no

Distances/Transportation City centre: Port is located in the city centre Airport: 15km

Traffic

Total cruise passengers 2017: 29,463 Total cruise calls 2017: 112 Turnaround port? no

Mailing Address

Autorità Portuale di Piombino e dell'Elba

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ORT FACTS



PORTOFINO, ITALY

Must see tourist attractions

- Main Piazza: Italian historical site filled with cafes, shops and art galleries
- Castello Brown: Ancient castle with breathtaking views
- San Martino and San Giorgio churches: hosts of important paintings and sculptures
- Portofino Lighthouse: stunning views over the Gulf
- Portofino Natural Park: for the adventure lovers



Portofino is located in the Ligurian Riviera, about 40 km from Genova, and it is considered one the prettiest places in the world and one of the most famous harbours. Also as the resort of the rich and famous, it is the place to be seen. It's a typical half-moon shaped fisherman village with beautiful pastel houses around the small harbour with just over 400 permanent residents. But that all changes during the summer when the sun is shining and yachts, mega yachts and cruise ships start coming.

There are a lot of restaurants, bars, pizzerias, focaccerias, grocery shops. But also a variety of jewellery shops, art galleries and high end clothing stores. It's a very appealing place, the square, the harbour, the architecture... Cruisers love Portofino. It's a great destination for cruisers.

Cruisers in Portofino spend most of the day strolling around, sitting in cafes in the little square along the harbour and exploring its little back-streets with many shops,

specialising in lace and other fabrics. Walk up on the hill overlooking the port for a spectacular view.

One of the most popular excursion is half a day tour of the village which may include all or one of the following:

- * La piazzetta (the square)
- * Castello Brown
- * San Martino and San Giorgio Churches
- * Portofino Lighthouse
- * Portofino Natural Park
- * La Cervara Abbey
- * Boat trip to San Fruttuoso Bay and Abbey

PORT FACTS

Anchorage Available: yes Ship tenders allowed: yes Tugs available: no

Quays

- 1 ferry boat pier 25mtr
- 2 floating pontoons (12mtr each) naturally
- conformed for ships tender reception
- 1 quay divided into 2 sides (55mtr and 45mtr) for ship tenders

Distances/Transportation

City centre: 200mtr Airport: approximately 50km from Portofino to Genoa Airport Free shuttle service to city: walking

distance to Portofino. For Genova, available upon request

Traffic

Total cruise passengers 2017: 35,203 Total cruise calls 2017: 79 Total cruise lines 2017: 15 Turnaround port? no

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RIJEKA, CROATIA

Must see tourist attractions

- Town's central promenade Korzo
- Trsat Castle & the Shrine of Our Lady of Trsat
- Gorski Kotar wooded hinterland
- Zagreb Croatian capital
- Kvarner Islands & Istria Land of history



Rijeka is a new rapidly emerging jewel in the crown for cruises to Croatia. The port stands at the crossroads between the three most developed tourist regions - Istria to the west, Dalmatia to the South and fairly-tale Gorski kotar to the North. It is a friendly city that shares the same blends of culture and has attractions to fit all interests, like beaches, shopping, entertainments, religious venues, sports and museums showcasing its rich history. It is also very modern with plenty of free wi-fi facilities in the city centre. In March 2016, the City of Rijeka was declared as the one of two European Capitals of Culture for 2020. The European Capital of Culture action is an initiative of the European Union which aims at highlighting this richness and diversity as well as common cultural aspects in Europe with a view to contributing to bring the peoples of Europe closer together and improve mutual understanding. The initiative also fosters the contribution of culture to the long-term development of cities in accordance with their respective strategies and priorities. Rijeka won this prestigious title with the programme Port of Diversity, which aims to create a city of culture and creativity for Europe and the future. Various activities

that will be performed in the port, it will raise the level of touristic offer for cruising tourists.

Ideally located in the northern Adriatic, the city of Rijeka offers it all - fascinating history, a pleasant, walkable waterfront, majestic architecture, plus art galleries, great wine, food, ambience, culture and enticing shopping. Beautifully situated close to the photogenic coastal towns of Istria and Opatija, the Pearl of the Adriatic, Rijeka has an abundance of nature sites including breathtaking Krk Island, known for olive oil, wine and honey, and scenic Plitvice Lakes National Park, a UNESCO World Heritage Site with lakes, caves and waterfalls. Not forgetting Gorski Kotar, a lush expanse of lakes, national parks, hills and mountains offering superb sights and activities. Rijeka is also the nearest gateway to the two southeast European capitals - Zagreb (Croatian) and Ljubljana (Slovenian).

Rijeka can easily be added into current Mediterranean itineraries, offering an attractive and competitive port package. It is a port full of varied and exciting tours, but is also ideal for the independent guest and crew member, thus providing an excellent overall guest satisfaction for your full ship.

Maximum ship dimensions for berth Length: 360mtr Width: no limit Draught: 10.5mtr

Anchorage Available: yes Ship tenders allowed: yes Tugs available: yes Tidal movement/range: from +1.2mtr to -0.5mtr

Quays

Total number of quays: 3 Total length of quays: 880mtr Quay depth: 5-11.3mtr Passenger terminals: 1

Distances/Transportation City centre: 300-800mtr Airport: 24km Railway Station: 1.5km Taxi and bus shuttles available: yes

Traffic

Total cruise passengers 2017: 12,659 Total cruise calls 2017: 15 Total cruise lines 2017: 9 Turnaround port? yes

Mailing Address

Port of Rijeka Authority

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SARDINIAN PORTS

Must see tourist attractions

- Cagliari city centre and the old town 'Castello'
- Poetto Beach
- Olbia and Porto Torres old town centre (5min on foot)
- Beaches: 3km from Olbia, 5km from Porto Torres, 100mtr from Golfo Aranci
- Porto Cervo (31km from Olbia, 33km from Golfo Aranci



Seven doors in a paradise surrounded by the sea. Seven ports at the centre of the world. In balance with identity, traditions, innovation, culture and nature. Sardinia, a land where places of beauty weave together with environmental, cultural, economic and social sustainability. Every place, on the coast or inland, is a fascinating discovery, which transforms tourism to build a unique experience, for a simple vacation or for your entire life. Every year it is the destination of choice for ten million visitors (cruise passengers exceed 600,000) Sardinia combines four dimensions: nature excellence, food quality, longevity, sustainable innovation. Anyone who reaches the Island by sea, by ferry or cruise ship, through the ports of

Olbia, Cagliari, Golfo Aranci, Porto Torres, Oristano, Portovesme, Santa Teresa is hosted on an island that reveals treasures and creates everlasting memories

Thousands of years of history, that are evident through the archaeological sites and monuments

Precious traditions of unique handicrafts, handed down from through generations revealing deep and magical stories of an island where is possible to find, simply in food and lifestyle, the elixir of life. A timeless and boundless land, that generates positive vibrations that Sardinians are happy to instil in everyone who decides to visit it.

PORT FACTS

Maximum ship dimensions for berth Length: Cagliari (C): 450mtr, Olbia (O):275mtr, Golfo Aranci (G): upto 350mtr in next 5 years, Porto Torres (P): 330mtr, Oristano (Or): 500mtr Width: no limit Draught: C: 5-12mtr, O, G, P: 8-11mtr

Anchorage

Available: C: 14, O, P, Or: no, G: yes Ships tenders allowed: yes Tugs available: C: 4, O, G, P: yes Tidal movement/range: C: 0.2mtr

Quays

Total number of quays: C:12, O:5, G:1+anchorage, P:5

Total length of quays: C: 5,813mtr, G: 230mtr

Quay depth: C: 1.6mtr, O:9-9.5mtr, G:8mtr, P: 8-12mtr, Or: 11mtr

Passenger terminals: C: yes, operated by Cagliari Cruise Port, O: 1 G: 1, P, Or: no

Distances/Transportation City centre: C: 100mtr, O:1km, P: 1km, G: 800mtr, Or: 18km

Airport: C: 7km, O: 3km, G: 20km, P:35km, Or: 92km

Free shuttle service to city: C,O,P: yes, G, Or: no

Traffic

Total cruise passengers 2017: Cagliari: 424,305, Olbia: 96,024, Porto Torres: 35,901, Golfo Aranci: 1,100, Oristano: 600 **Total cruise calls 2017:** C:165, O:67, P:27, G:4, Or: 1 **Turnaround port?**C: no, O, G, P: yes for Costa Crociere and MSC

Mailing Address

Autorità di Sistema Portuale del Mare di Sardegna Molo Dogana - Porto di Cagliari 09123 Cagliari

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Main Contact

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SETE, FRANCE

Must see tourist attractions

- Montpellier / Chateau de Flaugergues/ Chateau de l'Engarran (30min)
- Pezenas Moliere's town/ Valmagne Abbey (30min)
- Canal du Midi (45min)
- The Pont du Gard Roman aqueduct (60min)
- Carcassonne (75min)

Sete, 'the singular island'

Nicknamed, "Little Venice of Languedoc" due to its many canals, Sète is a destination renowned for its charm. Picturesque, authentic and lively, the town not only has all the amenities required to cater for its annual 400,000 holidaymakers and 45,000 residents, but also everything needed to entertain them, with numerous restaurants, museums and other places of interest.

The Sète stopover provides you with several possible berths in secure and video-monitored areas (fenced and gated):

• Right in the heart of Sete, 250mtr from the town centre: quai du Maroc (for ships up to 125mtr) and quai d'Alger (for ships up to 200mtr). Here guests are received at a bright, attractive, air-conditioned cruise terminal, offering Wi-Fi hotspots, a tourist information office, a store and currency exchange facilities. There is parking available for 12 tour coaches and a taxi stand.

• Brand new Masselin and H berths can welcome larger cruise ships, offering new guests the

opportunity to discover the charm and authenticity of Sete, 'the singular island'. Masselin: up to 250mtr. H berth: no length limit. The port provides shuttle buses to the exit of the port (5 min). The pilot station is equipped with a ship maneuvering simulator.

With a wide variety of landscapes, traditions and features, the "Occitanie" region is an extraordinary haven to explore, discover and taste. Life is for enjoying in this bright, exciting region, where all the colors and contrasts of the South can be explored. 5 UNESCO World Heritage sites can be reached from Sete: Carcassonne, a magnificent medieval town; Pont du Gard, a Roman aqueduct; Canal du Midi; Gellone Abbey, Causses and Cévennes landscapes. And so much more: Medieval Aigues-Mortes and Pezenas, colorful markets, welcoming terraces, quaint villages and bustling towns: Narbonne, the home of Fauvism; lively Montpellier with its heritage city center and Roman Nîmes with its "Provencal" atmosphere, all bathed in the intense sunlight of the South of France...

Maximum ship dimensions for berth Length: Quai d'Alger: 200mtr, Quai du Maroc: 125mtr, M1, M2, M3: 240/250mtr, H berth: no limit Width: no limit Draught: Quai d'Alger: 7.4mtr, Quai du Maroc: 7.4mtr, Masselin: 10mtr, H : 13mtr

Anchorage Available: yes, weather permitting Ship tenders allowed: yes Tugs available: yes

Mailing Address Sète Cruise Club

s/c CCI Herault 220 Avenue Marechal Juin CS 97004 34203 Sete Cedex France **P** +33 6 6166 5757 **W** www.sete-cruise.com

Tidal movement/range: none

Quays Total number of quays: 6 Total length of quays: 200+125+250+250+250+475 = 1,550mtr Quay depth: 7.4mtr, 10mtr, 13mtr Passenger terminals: 1

Distances/Transportation City centre: 200mtr Airport: 30 minute drive (highway) Free shuttle service to city: yes, except from downtown cruise terminal

Traffic Total cruise passengers 2017: 47,377 Total cruise calls 2017: 44 Total cruise lines 2017: 16 Turnaround port? no

Other Contact

From May 1st 2018 **Arnaud Rieutort, Port of Sete P** +33 4 6746 3501

Main Contact



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From May 1st 2018 **David Benezech E** d.benezech@herault.cci.fr **P** +33 6 6166 5757

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SIBENIK, CROATIA

Must see tourist attractions

- The Cathedral of St. James (Gothic Renaissance)
- 12th century Fort St. Michael
- Krka National Park
- Kornati National Park
- Etnoland Dalmati



The Port of Sibenik is one of the oldest and bestsheltered ports on the Croatian side of the Adriatic coast. It is located at the Krka river estuary. The port is naturally sheltered from wave and wind, and is accessed through St. Anthony`s channel (2,700mtr long and 120-300mtr wide). Sibenik was mentioned for the first time in 1066 and it received status as a town in 1298, when the Diocese of Sibenik was established. The silhouette of the city is characterised by the Gothic Renaissance Cathedral St. James, built in 1434 and lying just underneath the fortress walls of the old area of Sibenik. At the end of 2000, the cathedral and the old city nucleus were designated UNESCO World Heritage sites. The cathedral and nearby renaissance town hall, other churches, palaces and the Prince's Palace, presently housing the County Museum, make up a beautiful town square of Croatian urban heritage. The city is lively with small streets leading to attractive squares where modern shops sit alongside the fine architecture of the old town.

Only 10km from Sibenik is Krka National Park. In 2017 more than 1 million people visited the park and Roski Waterfall.

Tourists can visit the island of Zlarin, famous for its coral; the island of Krapanj, famous for its sponges; the Falcon centre, which is situated only 8km from the centre of Sibenik; Ethno village of Primosten Burni or Ethnoland Dalmati. National Park Kornati is the largest and densest archipelago in the Adriatic Sea. A network of countless islands and islets, the nature and sea – makes the Kornati Islands an attractive destination. "On the last day of the Creation God desired to crown his work, and thus created the Kornati Islands out of tears, stars and breath."- wrote George Bernard Shaw.

Sibenik is the only town in Croatia with two UNESCO World Heritage Sites. The newsest addition is the Fortress of St. Nicholas, built in the mid 16th century and located at the entrance to the St Anthony Channel, one of the strongest fortification objects on the Dalmatian Coast.

Maximum ship dimensions for berth Length: 260mtr Width: no limit Draught: 9mtr

Anchorage Available: yes Ship tenders allowed: yes Tugs available: yes Tidal movement/range: 0.6mtr

Quays

Total number of quays: 5 Total length of quays: 500mtr Quay depth: 8-10mtr Passenger terminals: no

Distances/Transportation City centre: 300mtr walking distance Airport: 50km Free shuttle service to city: no

Traffic

Total cruise passengers 2017: 27,718 Total cruise calls 2017: 109 Total cruise lines 2017: 14 Turnaround port? no

Mailing Address

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Main Contact



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SOUDA/CHANIA, GREECE

Must see tourist attractions

- Old town and old port of Chania
- Local indoor market
- Ancient Aptera
- Various beaches and villages
- Archaeological Museum, Maritime Museum, Castles etc



Souda Port, is the main sea gateway of cruise destination Chania and also for western Crete. Located 7km away from the town of Chania, it lies along the north-western coast of the island of Crete in Greece. Cruise ships are welcome and may safely berth during the whole year, with no berth allocation problems. Souda port, considered as the safest port in Mediterranean Sea, is perfectly located with close access to the most popular ports in the region, Aegean Sea, Ionian Sea, Italy, Turkey, Middle East, North Africa. Currently under progression is a new passenger terminal of 2,000sq mtr, and a pier extension, in order to provide berth accommodation for at least 4 mid & mega vessels at the same time.

During 2016, 148,000 cruise passengers visited the area of Chania on 86 calls by 14 different cruise lines. In 2017, more than 127,000 cruise passengers on 84 calls by 17 different cruise lines called at the port.

The town of Chania is a crossroad of religion and civilization, offering fascinating historical & natural destinations. Regarding shore excursions, Chania can offer passengers all possibilities and fulfill all requests. Excursions to Museums (Archeological Museum and Maritime Museum), Archaeological sites (Ancient hellenic city of Aptera), Monasteries (Monastery of Aq. Triada), Natural Botanical Parks, Traditional Cretan villages or even a city tour and a guided walk through the narrow streets of the Old Harbour. The old town is an integral settlement with visible boundaries set by the walls surrounding it. It is possible for passengers with all levels of needs to visit Samaria Gorge and catering for those needs is foremost, in order to provide a unique opportunity for all to see Europe's greatest visible gorge. For beach lovers Elafonisi, Balos and Falasarna are awarded among the best beaches in the world

Maximum ship dimensions for berth Length: >300mtr Width: unlimited Draught: <=12mtr

Anchorage Available: yes Ship tenders allowed: yes Tidal movement/range: +/-0.4mtr Quays

Total number of quays: 4 Total length of quays: 1,470mtr Quay depth: -9.4mtr, -10mtr, -12mtr Passenger terminals: passenger station with facilities

Distances/Transportation City centre: 7km Airport: 15km Free shuttle service to city: no, but city bus available with reasonable fare

Traffic

Total cruise passengers 2017: 127,000 Total cruise calls 2017: 84 Total cruise lines 2017: 17

Mailing Address

Port Authority: Harbour Management Organisation of Chania Prefecture

24 Peridou Str. Chania, 73100 Crete, Greece E administration@ltnx.gr W www.ltnx.gr

Other Contact Souda Port Police

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SPLIT, CROATIA

Must see tourist attractions

- Old city of Split core with Diocletian's Palace
- Marjan Hill amazing panoramic view of Split and islands
- Salona ancient roman city ruins
- Trogir picturesque historic small town
- Krka River National Park with magnificent waterfalls



Although Split is often recognised as a transport hub to the seductive nearby islands of Brač, Šolta, Hvar, Vis, Korčula and Lastovo, as well as to the numerous fascinating neighbouring natural and cultural heritage sites and alluring coastal resorts, the city itself, built around the 17-century-old palace of the Roman Emperor Diocletian, with the clear blue waters of the Adriatic Sea in the foreground and mountains in the background, is a charming and invigorating place to visit. Split is becoming a major cruise ship destination, with 234 cruise ship visits during the last year carrying 231,934 passengers.

The pedestrianised ancient UNESCO World Heritagelisted city core is easily accessible as the cruise port is located in the heart of Split. Just a few minutes after the ship's arrival, you can relax in the restaurants and cafes on the beautiful "Riva" waterfront where the city meets the sea. A number of distinctive taverns and restaurants offer local gastronomic specialities such as prosciutto, sheep cheese, fish and stewed lamb or beef as well fine wines from the region of Dalmatia including Prošek, a traditional dessert wine.

The popular Marjan Forest Park, a hill near the city centre, boasts an amazing panoramic view of the Split peninsula and the islands of Brač, Hvar and Šolta. The charismatic shallow sandy Bačvice beach, where it is popular to play "picigin" – a unique and attractive local non-competitive ball game, is located in a bay next to the port. According to a report by the European Environment Agency, alongside Malta and Cyprus, Croatia has the best quality of bathing water on its beaches in Europe. The weather is warm and sunny for much of the year.

Split is full of exciting museums and galleries waiting to be explored, and so is the surrounding region. Among the many highlights that are accessible from Split are the ruins of Salona - the ancient Roman capital of the province of Dalmatia, the historic Fortress of Klis, the UNESCO listed picturesque town of Trogir, the unforgettable experience of rafting on the magnificent Cetina River and the remarkable Krka River National Park.

Port of Split completed the construction of two new cruise berths on the outer side of the breakwater. The berths accommodate cruise ships with a maximum length of 320mtr and 270mtr respectively, with 10.5mtr maximum draught, significantly increasing the capacity to handle large ships and raise the level of service, safety and security for passengers. the total amount of the investment, with out the VAT, amounts to €23m.

Maximum ship dimensions for berth Length: 320mtr Width: no limit Draught: 9.5mtr

Anchorage Available: yes Ship tenders allowed: yes Tugs available: yes

Tugs available: yes Tidal movement/range: 0.3-0.4mtr

Quays

Total number of quays: 10 Total length of quays: 1,518mtr Quay depth: 10.5mtr Passenger terminals: 1

Distances/Transportation City centre: 200mtr walking distance Airport: 20km Free shuttle service to city: available

Traffic

Total cruise passengers **2017:** 231,934 Total cruise calls **2017:** 234 Total cruise lines **2017:** 31 Turnaround port? no

Mailing Address

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TANGIER, MOROCCO

Must see tourist attractions

- Medina and Casbah (10 minutes)
- American Legation (15 minutes)
- Caves of Hercules (20 minutes by bus)
- Chefchaouen (2.5 hours by bus)
- Tetouan (1 hour by bus)



Tangier is registered since a long time in the world's imagination as city of exchanges, cosmopolitan and mysterious. Gate of the Mediterranean Sea, gate of Africa, it has a unique and ideally located site at the western entrance to the Strait of Gibraltar. Known as the International city in the past, it is also one of the oldest Mediterranean cities, and it still keeps the traces of civilizations and cultures who have marked its history: Phoenicians, Romans, Carthaginian, Byzantine, Vandals, Arabs, ...

Tangier was and still a famous destination of artists, singers, writers, European and American diplomats, and spies. The best way of discovering Tangier is by visiting the old town (medina) and its Casbah, enclosed by 15th century ramparts: a distillation of the essential ingredients that make up the history of this mythical, cosmopolitan and unique city: The Grand Socco, the Anglican St Andrew's Church, Sidi Bouabid Mosque and the Mendoubia, the cafés of Petit Socco, Dar Baroud, the Jewish cemetery, the Casbah Museum, the American Legation Museum, the tomb of Ibn Battouta, the caves of Hercules, ...

Its region has also a set of undeniable touristic resources. Tourists have the privilege of enjoying the amazing Atlantic Ocean and the Mediterranean beaches as well as doing sport or visiting the authentic villages perched on the Rif Mountains and the vestiges of the old Phoenician or Roman cities: Chefchaouen, Tetouan, Asilah, Larache, ... Thanks to its strategic position, Tangier is also an inevitable passage for maritime lines operating between the Mediterranean Sea and the Atlantic Ocean and has excellent roads and rail connections with the other cities. This year, the first high-speed train in Africa will connect Tangier to the Morocco's economic capital Casablanca for about two hours. Tangier Port reconversion: Designed in a way that one can live, work and distract, Tangier Port Conversion include cultural equipment, hotels, residences, offices, shopping areas, restaurants and night clubs. The main purpose of this Project is to position Tangier and its City Port (located in the heart of the city) as a Mediterranean leading cruise and yachting destination.

Maximum ship dimensions for berth Length: 330mtr (by end 2018 360mtr) Width: no limitation Draught: 9.1mtr

Anchorage

Available: yes Ship tenders allowed: yes Tugs available: yes Tidal movement/range: no restriction

Quays

Total number of quays: 10 Total length of quays: 1,565mtr Quay depth: 10mtr Passenger terminals: yes

Distances/Transportation City centre: Port in centre of Tangier Airport: 14km (Tangier Ibn Battouta Airport) Railway station: 2.6km

Traffic

Total cruise passengers 2016: 97,311 Total cruise calls 2016: 66 Total cruise lines 2016: 28 Turnaround port? no

Mailing Address

Tangier City Port Management Company

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TARANTO, ITALY

Must see tourist attractions

- Aragonese Castle
- Archaeological Museum
- Old Town
- Dolphin watching tours
- Matera



As the heel of Italy is becoming more and more popular, Taranto, in all likelihood, is the destination of your next unforgettable holiday under the Italian sun.

Located along the longest coastline in mainland Italy, with a privileged position in the heart of the Mediterranean Sea, Taranto will take you to its fairy-tale scenery, extremely rich in history, stunning coastal landscapes and fabulous food. Thanks to its new Multipurpose Service Center that will be ready within 2018, the Magna Grecia capital city is ready to host a passenger terminal to embark and disembark travellers visiting the Ionian City. In addition to the airports of Bari and Brindisi - respectively situated at 90 and 75km from the Port of Taranto - the airport of Grottaglie is only 20km from Taranto and directly connected to the seaport thus giving Taranto the chance to become home port for cruise travellers. Passengers arriving at the port of Taranto can easily reach, even on foot, a list of attractions that are worth a visit!

Taranto - founded in 706BC by Spartan warrior

"Falanto" - became the capital of Magna Grecia, the cultural and commercial centre of a civilization envied by the Romans. The local Archaeological Museum houses several Greek artefacts whilst the Aragonese Castle - built in the 15th century dominates the city skyline made unique by the Swing Bridge connecting the Old Town to the downtown area. The gulf of Taranto is also a haven for dolphin watching as the coast offers a memorable experience to discover the natural environment combining scientific research and tourism activities. The surrounding area is also the ideal location for trekking, hiking and horse-riding, the perfect place for nature lovers to enjoy the enchanting ravines of the valley of Itria, a land dotted with many stunning masserie and dried stone-walls gently lapped by Mediterranean maguis. An hour's drive from Taranto is one of the most ancient cities in the world, Matera where the ancient cave houses "Sassi" (UNESCO World Heritage Site) are now being renovated and made into fancy boutique hotels.

Maximum ship dimensions for berth **PORT FACTS** Length: 300mtr Width: 40mtr Draught: 11 mtr Anchorage

Available: yes Ship tenders allowed: yes Tugs available: yes, 3x 5500 BHP + 2x 5300 BHP + 2x 3750 BHP Tidal movement/range: Astronomical (max 3" very exceptional under long lasting N winds)

Quay

Total number of quays: 4 Total length of quays: 1,180mtr - Quay 1: 240mtr, Pier 1 East: 320mtr, Pier 1 West: 330mtr, Quay 2: 290mtr Quay depth: max 11 mtr Passenger terminals: now under construction, ready by 2018

Distances/Transportation City centre: port is 2km to centre of Taranto Airport: 75km (60min drive via direct

motorway)

Free shuttle service to city: yes

Total cruise passengers 2017: 8,546 Total cruise calls 2017: 7 Total cruise lines 2017: 1 Turnaround port? no

Mailing Address

Autorità di Sistema Portuale del mar Ionio

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Main Contact



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TARRAGONA, SPAIN

Must see tourist attractions

- The Roman remains in Tarragona (UNESCO World Heritage Site) and medieval route
- Monastery of Poblet, UNESCO World Heritage Site
- The Modernist route in Reus
- Tasting qualified origin denomination wines in the area
- PortAventura Theme Park and Ferrari Land



Tarragona Cruise Port Costa Daurada has set itself up in the world of cruises as a Mediterranean destination. The region of Catalonia known as the Costa Daurada, and its capital, Tarragona, located about 100 km south of Barcelona, will undoubtedly prove to be one of the cruise destinations to watch closely in coming years.

Tarragona enjoys the international recognition of Universal Exceptional Value Site by UNESCO, in which is included the collection of archaeological remains of the old Roman Tarraco; and the medieval monastery of Poblet as World Heritage Site.

Also, the Human Towers; one of the most genuine and original cultural manifestations in Europe, which is designated Intangible Cultural Heritage by UNESCO.

Tarragona Cruise Port is also synonymous of Gaudí. In Reus, Gaudí's native city, we still can see the places this genius frequented, and which are related to his life.

It's worth highlighting the extensive range of wine producers in the area, with 5 denominations of

origin of wine, including one as eminent as the Priorat.

Furthermore, this destination has a full cultural and leisure offer, not forgetting that it can offer 7 golf courses which make Tarragona Cruise Port an excellent choice for golf lovers.

One of the other big attractions is PortAventura World, Europe's second largest destination resort. In 2017 they launched Ferrari Land, a new theme park which will offer all its visitors emotion, impact and unbeatable adventure, plus a new Kid's Area with 5 brand new attractions in 2018.

Tarragona offers numerous cultural and natural attractions, which translate into an excellent variety of possible excursions around the port, allowing visitors to experience the city through its history, its traditional culture, the essence of its cuisine and its local businesses.

Well connected with Europe and the rest of Spain, it has two international airports, one in Reus, only 10 minutes away, and the other in Barcelona, to which it connects directly through motorway AP2 in only 50 minutes

Maximum ship dimensions for berth Length: no restrictions Width: no restrictions Draught: 19mtr

Anchorage Available: yes Ship tenders allowed: yes Tugs available: yes Tidal movement/range: none

Dedicated quays

Total number of quays: 3 Total length of quays: 1,460mtr Quay depth: 18mtr Passenger terminals: 1

Distances/Transportation

City centre: 10 minutes walking from the Marina/13 minutes with the shuttle bus from the Levante breakwater berth **Airport:** Reus 10 minutes, Barcelona 50

minutes

Train: High-speed train station 20 minutes, City train station 8 minutes **Shuttle service to city:** yes

Traffic

Total cruise passengers 2017: 51,390 Total cruise calls 2017: 37 Total cruise lines 2017: 11 Turnaround port? in 2017, 21 operations of partial turnaround

Mailing Address

Autoritat Portuaria de Tarragona

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Main Contact



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PORTS OF TENERIFE

Must see tourist attractions

- Tenerife: El Teide (2hrs)
- La Palma: La Caldera de Taburiente (2hrs)
- La Gomera: Garajonay peak (1hr)
- El Hierro: La Peña viewpoint (2hrs)
- Los Cristianos: Whales and dolphins between the islands



The Port Authority of Santa Cruz de Tenerife manages five ports in four of the Canary Islands.

• Tenerife counts with two ports, **Santa Cruz de Tenerife**, the main cruise port in the Canary Islands and **Los Cristianos**, located in the most touristic area.

• The port of **Santa Cruz de La Palma** in La Palma island or "la Isla Bonita" (the Beautiful Island).

• The Port of San Sebastián de La

Gomera in La Gomera island, last Columbus call before the America's discovery.

• La Estaca in El Hierro island, known as the end of the world by the ancient conquerors. Our modern and accessible ports are settled next to the city centres.

The volcanic Canary Islands are one of the most well-known holiday destinations for Europeans, especially during winter time. Our temperature fluctuates between 16 and 21°C all year round. We offer the best weather in Europe thanks to our location in the Atlantic Ocean, a secure area

within Europe, next to Africa and on the way to America. The islands are highly connected to Europe and the Spanish mainland through daily and direct flights to Germany, Great Britain, France, Italy, Finland, Russia, Belgium and so on... Due to these connections, Santa Cruz de Tenerife provides an experienced home port to visit El Teide in Tenerife -UNESCO World Heritage List and the highest peak in Spain-, at the top of this volcano, you will find the most spectacular views of the Canary Islands. Be astonished under the clear sky of La Palma, chosen by the International Scientific Community as site for one of the most important Astrophysics Observatories in the Northern Hemisphere. In La Gomera, New World history and its quaternary forest of Laurisilva are waiting for you, but also the "silbo gomero", the whistling language to communicate through ravines; and finally in El Hierro, be thrilled by an undiscovered new born volcano that is raising beneath the ocean and next to the island, where ancient lizards close related to dinosaurs live.

Maximum ship dimensions for berth Length: S/C de Tenerife(T): no limit, S/C de La Palma(P): no limit, San Sebastián de La Gomera(G): 310mtr, La Estaca(H): 208mtr, Los Cristianos(C): Anchorage Width: no limits Draught: from 8-14mtr

Anchorage

Available: yes, in La Gomera and Los Cristianos Ship tenders allowed: yes Tugs available: yes

Quays

Total length of quays: T: 1.2km & 395mtr, P: 740mtr & 412mtr, G: 340mtr, H: 223mtr, C: jetty 16mtr

Passenger terminals: T: Terminal 3 (2,538sq mtr check in area and 3,300sq mtr luggage area) in Muelle Ribera, 3min walking distance to city centre; Terminal 1 (600sq mtr check in area and 400sq mtr cover luggage area) and Terminal 2 (1,000sq mtr check in area and 336sq mtr cover luggage area) in Muelle Sur, 10-15min walking distance to city centre. Distances/Transportation City centre: from 10-15 minute walk Airport: available in all islands

Traffic

Total cruise passengers 2017: 964,337 (T: 617,987, P: 246,478, G: 88,466, H: 10,538, C: 868) Total cruise calls 2017: 533 (T: 292, P: 153, G: 64, H: 12, C: 12) Total cruise lines 2017: 30 Turnaround port? yes, Santa Cruz de Tenerife

Mailing Address Autoridad Portuaria de S/C de

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Main Contact



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THESSALONIKI, GREECE

Must see tourist attractions

- The White Tower (15min walk)
- Archeological Museum (20min walk)
- Petralona cave (40min by bus)
- Pella archaeological site (50min by bus)
- Mount Olympus (90min by bus)



Thessaloniki metropolitan area is a modern European and multicultural city at the centre of Northern Greece and the main south gateway to Balkan and Eastern Europe.

Thessaloniki, with a history of more than 2.500 years, has been a crossroad for different nationalities and faiths, the traces of which are still to be seen in the city's many monuments – the distinctive features of its historic centre as well as in the stories and traditions of its people. The city has a very pleasant atmosphere, a blend of western civilization and eastern influences and is close to natural beauty spots and endless emerald-

green shores less than an hour away. The White Tower is widely regarded as the symbol of Thessaloniki and has been standing for six centuries on the city's waterfront. Thessaloniki's well known for its culture and can offer to the visitors a fascinating journey into art and civilization through its museums, galleries and unique monuments. In addition, Thessaloniki is renowned for its lively nightlife and is considered to be the gastronomic capital of Greece, with famous restaurants and many local specialties.

Moreover, Thessaloniki as regional destination is close to unique historical areas. Vergina, the capital of the ancient Macedonian Kingdom is an UNESCO World Heritage site. The archaeological site includes the tomb of Philip II, father of Alexander the Great.

The archaeological site of Dion at Mount Olympus, the homeland of the twelve gods of ancient Greeks, and the nearby Archaeological museum are also worth visiting. Athos Peninsula with twenty monasteries and a monastic population is a unique

site.

The natural beauties and crystal clear waters of the beaches of Chalkidiki and Pieria are incomparable tourist destinations.

Today more than ever, Thessaloniki is in position to offer its cruise visitors unique and unforgettable experiences.

Maximum ship dimensions for berth Length: 370mtr Width: no limit Draught: max 8mtr

Anchorage Available: yes Ship tenders allowed: yes Tugs available: yes, 50 tons bollard pull Tidal movement/range: no

Quays

Total number of quays: 3 Total length of quays: 630mtr Quay depth: max 8.7mtr, min 8mtr Passenger terminals: yes

Distances/Transportation City centre: port is in the centre of the city, 10mins walk Airport: International Airport of Thessaloniki

- 16km

Train station: International Train Station -1.5km Shuttle service to city: from International Airport - every 20min

Traffic

Total cruise passengers **2017:** 2,424 Total cruise calls **2017:** 4 Turnaround port? no

Mailing Address

Thessaloniki Port Authority S.A.

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Main Contact

 Stella Fassa

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TOULON-VAR-PROVENCE, FRANCE

Must see tourist attractions

- Toulon: Old town Provencal daily market, museums, monuments, beaches, cable car, view from Mount Faron hill
- Picturesque fishing ports: Sanary sur Mer (20min) and Cassis (35min)
- Hilltop and historical villages: Le Castellet (25min)/ Bormes les mimosas (35min)
- Wine-tasting: Bandol (20min)/ La Cadiere d'Azur (15min)
- Marseille (50min)/ Aix-en-Provence (60min)/ Saint Tropez (70min)



Toulon nestles between mountain and sea in what is considered the most beautiful, widest and best sheltered bay in Europe, protecting the port from prevailing winds and offering accessibility in all weather conditions, making Toulon the most reliable alternative in the French Med.

The port is very secure thanks to the presence of the French Navy and offers excellent facilities able to accommodate the world's largest ships:

 TOULON DOWNTOWN Terminal – at the heart of the city centre allows the guests and crew to easily reach the promenade along the marina with its many restaurants and cafes, the main shopping-mall (Mayol with its 100 boutiques), the old medieval quarter and its picturesque Provencal street market (the biggest one in Provence), its fountains, shady squares, chic quarter from Baron Haussmann including the impressive Opera, its museums and monuments.

• LA SEYNE cruise terminal and its brand-new Terminal (opposite side of the bay, in front of Toulon downtown) with an exclusive shuttle boat service to reach Toulon city centre by a scenic crossing through the bay (10 minutes).

• LE PALAIS DU COMMERCE ET DE LA MER (PCM)

downtown Toulon can be considered as a third terminal, this venue being dedicated to organise the reception of cruise guests when ships are at the anchor. Its facilities combined with a high standard reception quality (CRUISE FRIENDLY hospitality label -Seatrade Insider Awards Marketing initiative of the year finalist 2017) and unique experience for cruise guests: multilingual reception staff providing tourist information and complimentary souvenirs, a Provencal mini-market inside the terminal, etc. Chill-Out Heaven in the Med, within minutes of stepping ashore, the guests can relax in beautiful natural scenery and enjoy the white sandy beaches of Toulon Bay for a hassle-free day of 'me' time away from the crowd.

At the same time, its strategic position as the ideal gateway to both Provence & French Riviera offers a wide range of shore excursions: in brand name places such as St-Tropez, Aix-en-Provence or in some off-thebeaten track places including other must-see excursions such as Sanary, Le Castellet, Bormes-les-Mimosas, etc. With 80% of the cruise guests welcomed in VAR PROVENCE, Toulon is the leading port of the network. (Seatrade Insider Award 'Port of the Year' finalist 20131)

PORT FACTS

Maximum ship dimensions for berth Length: 340mtr (Le Môle-La Seyne) Width: no limit Draught: 10mtr

Anchorage Available: yes (in Toulon and 11 other ports of the Var Provence network)

the Var Provence network) Ship tenders allowed: yes Tugs available: yes Tidal movement/range: 0.5mtr

Quays

Total number of quays: 4 Total length of quays: 1,025mtr Quay depth: up to 10mtr Passenger terminals: 3 (2 Downtown Toulon + 1 in La Seyne)

Distances/Transportation City centre: passenger terminals located in city centre Airport: 25km (Toulon Hyères), 90km (Marseille), 140km (Nice)

Mailing Address

CCIV Port de Toulon 663 Av. de la 1ere Armée Française 83500 La Seyne sur Mer France Other Contact Jerôme Giraud CEO Ports of Toulon

E jerome.giraud@var.cci.fr

Traffic

Total cruise passengers 2017: 239,000 Total cruise calls 2017: 107 Total cruise lines 2017: 19 Turnaround port? yes, but mainly a transit port

Main Contact



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TRABZON, TURKEY

Must see tourist attractions

- Museums of Trabzon (5min walk)
- Hagia Sophia Museum (5min by car)
- Ataturk Pavilion (15min by car)
- Sumela Monastery (35min by car)



Trabzon has sheltered numerous civilisations and has rich cultural, artistic and sporting offerings. A trade and transport centre, the city has preserved its unique position as the centre of the vicinity throughout history.

Located on the historical Silk Road, Trabzon is a natural beauty ornamented with unique charms, an open-air museum where throughout the centuries several civilisations left a lot behind. Trabzon is a city boasting a perfect harmony of greenness and blueness; with its high plateaus by the coast of the Black Sea, it will buckle you with its hospitable people whose hearts are filled with human love, friendship and fraternity. Port of Trabzon was initially built by Pontus at the site of Moloz, however was rebuilt at the site of the existing Custom Office, by carving out the rocks construction project was initiated by Regional Commander Hasan Pasha at the site of the old berth, with construction completed in 1903 by Governor Mazhar Pasha. During this period, the port was the five most important in the Ottoman Empire.

Construction of the new port started in 1946 and was completed in 1954. The port was under state ownership until November 2013, then privatised. Because of its Silk Road location, Trabzon became a melting pot of religions, languages and cultures for centuries, and a trade gateway to Iran in the East, Russia and Caucasus to the North. Venetians and Genoese visited Trabzon, selling silk, linen and woollen fabric. During the Ottoman period the city became a focal point for trade to Iran, India, Russia and Caucasus thanks to the importance of its port.

In the Ottoman period, a port and berth

Maximum ship dimensions for berth Length: 580mtr Width: no limit Draught: 10mtr

Anchorage Available: yes Ship tenders allowed: yes Tugs available: yes, 58 ton bollard pull

Quays

between 117-119BC.

Total number of quays: 9 Total length of quays: 2,235mtr Quay depth: max 12mtr, min 3mtr Passenger terminals: yes, with airconditioned lounge

Distances/Transportation City centre: port is in the centre of Trabzon Airport: 5km (10min by car) Free shuttle service to city: if requested

Traffic

Total cruise passengers 2017: 103 Total cruise calls 2017: 1 Total cruise lines 2017: 1 Turnaround port? yes

Mailing Address

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TUNISIAN PORTS

Must see tourist attractions

- Tunis city (modern) shops, etc.
- Tunis city (ancient) Medina, etc.
- Mosque of the Olive Tree, Medina
- 20km of beaches/watersports, etc.
- Bardo Museum (largest collection of Roman mosaics)



Tunis, near to the port of La Goulette, is a city where yesterday and today blend together - a bustling Mediterranean city of palm tree boulevards, modern buildings, bright yellow taxis and chic boutiques alongside the narrow streets of the ancient Medina or Suuq, awash with leather and coloured garments. Follow the shops offering antiques, jewellery, carpets and pottery towards the Mosque of the Olive Tree, Ez Zitouna at the heart of the Medina. This is Tunis' main mosque and is named after the mosque's founder who taught the Koran under an olive tree. Built in the 9th Century, the minaret was added in the 19th Century. It is today a house of learning. Existing berths of La Goulette, with a total of 657mtr, together they reach a total length of around 1,700mtr. The facilities include a new tourist village (Goulette Village Harbour) and have increased the port's handling facilities as well as speed up transfer times, and most

importantly enhanced security operations, with the entire area fully ISPS compliant. Covering an area of 6,500sq mtr, the Goulette Village Harbour resembles a medina with Tunisian architectural styling and comprises a central building with two wings alongside housing 10 shops selling local traditional clothing, watches and jewellery. There are an a la carte fish restaurant, cafes and juice bar plus hammam, health and beauty shops. Nearby Tunis is the Bardo Museum which boasts the largest collection of Roman mosaics in the world. The museum also displays objects ranging from pre-historic artefacts to modern jewellery.

Services: No policy check if you stay inside the village, a fleet of 350 village taxis with a posted price list, Postal service and banking service. The ports of Sousse and Bizerte are also part of the Tunisian Port membership.

Free internet is available at Goulette village.

Maximum ship dimensions for berth Length: 330mtr Width: 30mtr Draught: 9mtr

Anchorage Available: yes Ship tenders allowed: yes Tugs available: yes Tidal movement/range: max 0.4mtr

Quays

Total number of quays: 8 Total length of quays: 1,700mtr Quay depth: 9mtr Passenger terminals: yes

Distances/Transportation City centre: 10km Airport: 7km Free shuttle service to city: yes Traffic Total cruise passengers 2017: 5,317 Total cruise calls 2017: 6 Turnaround port? no

Mailing Address

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VALENCIA, SPAIN

Must see tourist attractions

- Museum of Arts & Science and Aquarium park - biggest in Europe (10min)
- Silk Market (UNESCO World Heritage) (15min)
- The city of Porcelain LLADRO (30min)
- Central Market (15min)



The Port of Valencia has two quays for cruise ships with a length of up to 300m and three more berths for those vessels with a length of more than 300m. All infrastructures offer the last standards in quality of services and safety for passengers as for the vessels. Between the offer of new excursions the Religious Art Route is becoming most popular. This excursion includes a stop at the Cathedral with the obligatory visit to the Holy Grail where you can find out how this most popular relic came to Valencia. It also includes other churches such as the recently restored Saint Nicolas, rightly called the Spanish Sistine Chapel with its most impressive paintings. The visitor may complete this Religious Art Route with a

visit to the Museum of Fine Arts, the second biggest art gallery in Spain where you can find, among others, treasures of religious paintings of from the 16th to the 19th century. Also for a more familiar public there are good new offers: From Puçol to the banks of the Albufera lake you may find the "Huerta of Valencia": 23,000 hectares of fertile Mediterranean farmland, with you may visit easily by a bike tour with stops to discover an unique product, tiger nuts, with are used in the preparation of Valencia's most famous and refreshing drink, horchata. And why not combine your bike tour with a visit to the Albufera Natural Park, to explore dune beaches, forest, rice fields and a huge lake where you can enjoy a peaceful boat trip.

Maximum ship dimensions for berth Length: from 90mtr to 600mtr Width: no limit Draught: 7mtr to 16mtr

Anchorage Available: yes Ship tenders allowed: yes Tugs available: yes Tidal movement/range: none

Quays

Total number of quays: 6 Total length of quays: 2,679mtr Quay depth: 7-16mtr Passenger terminals: 1, new terminal in project

Distances/Transportation City centre: 4km Airport: 11km Free shuttle service to city: can be

provided

Traffic

Total cruise passengers 2017: 411,317 Total cruise calls 2017: 203 Total cruise lines 2017: 30 Turnaround port? yes

Mailing Address

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VALLETTA, MALTA

Must see tourist attractions

- Valletta Waterfront
- Grandmaster's Palace, Valletta
- St John's Co Cathedral, Valletta
- Mdina (Malta's old capital city)
- Neolithic Temples



The port of Valletta in Malta is situated in the centre of the Mediterranean. It is flanked by Sicily, 60 miles to the north, and north Africa, 120 miles to the south. Its central location makes it an ideal port for east and west Mediterranean cruise itineraries. The port of Valletta is the gateway to Malta's rich historical and cultural experience. The award-winning Valletta Cruise Port is situated in a natural deep water harbour, with ease of access to all sized ships, all year round. The quays in the port of Valletta are all ISPS compliant and can handle the larger cruise vessels. There are three passenger facilities, with the main terminal located in the historic Magazino Hall. Cruise lines benefit from a 24/7 support services including bunkering, ship chandelling and shiprepair. In terms of facilities and passenger support services, the country enjoys an excellent reputation for its accommodation facilities, multilingual guides and tourism activities, as well as wide-ranging multimodal transport services. Malta's diminutive size makes all attractions within close proximity. One finds the oldest temples in

the world, UNESCO heritage sites and a vibrant Mediterranean lifestyle. All these factors combine to render a call in Malta a memorable experience.

Valletta Cruise Port, a subsidiary of Global Ports Holding, works jointly with other stakeholders to facilitate the stay of guests in the port of Valletta: Transport Malta, the port authority, Malta Tourism Authority, Malta International Airport, ship agents and others.

Those arriving by sea, pass through the historical Valletta Waterfront. A walk to the Baroque city of Valletta will only take 15 minutes. For passengers arriving and departing by air, Malta's

International Airport is located 15 minutes away from the Port of Valletta.

The island of Gozo offers a different experience to mainland Malta. This tiny island boasts a laid back lifestyle and its eco-friendliness attracts the most discerning worldwide travellers. Expanding the itinerary to include the sister island of Gozo creates a '2 for 1' bonus, ideal for overnight stays, with no additional port charges and fuel savings.

Maximum ship dimensions for berth Length: 360mtr Width: 35mtr Draught: 13.7mtr

Anchorage Available: yes Ship tenders allowed: yes Tugs available: yes Tidal movement/range: 0.5mtr max

Quays

Total number of quays: 6 Total length of quays: Pinto 1/2: 307mtr, Pinto 3: 171mtr, Pinto 4/5: 301mtr, Gun Wharf: 80mtr, Wine Wharf: 73mtr, Boiler Wharf: 383mtr Quay depth: 11mtr Passenger terminals: 3

Distances/Transportation
City centre: 1.5km

Airport: 7km

Traffic

Total cruise passengers 2017: 778,596 Total cruise calls 2017: 342 Total cruise lines 2017: 37 Turnaround port? yes

Mailing Address

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Main Contact



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VARNA, BULGARIA

Must see tourist attractions

- Museum of Archaeology (10min)
- Aladzha Monastery (30min)The Petrified Forest (30min)
- Roman Thermae (10min)
- The 'Assumption of the Mother of God'
- The Assumption of the Mother of God Cathedral (10min)



Port Varna EAD and its passenger terminal are located in the ancient cradle of the European civilization. Right here in Varna was found the oldest processed gold in the world. The city enjoys unique natural resources - mineral springs, beautiful beaches, green forests and conditions for memorable sea tourism experiences. Over the past three years the area around the passenger terminal has acquired a new and modern look, becoming a unique tourist node between the rich cultural and historical heritage of the city and the comfortable and modern urban environment. The Passenger Terminal is located at the north-east end of Varna East Port Terminal. The existing infrastructure includes a 3-storey building with a view over the sea, restaurants, shopping area and offices, which ensures complete service to passengers. Varna has a well

developed tourism infrastructure, the city is visited yearly by over 1 million tourists. Varna is in close proximity to World Heritage Sites - for example it is less than 2 hours' drive to three UNESCO designated sites - the Madara Rider and the Thracian Tomb of Sveshtari. This enables the cruise lines to offer a diverse tour program to its passengers. Varna airport is well-connected with regular flights to the major European airports, which makes Varna a good choice for home porting. Port Varna EAD has been a host port of national and international sailing races (2010 Historical Seas Tall Ships Regatta, 2014 SCF Black Sea Tall Ships Regatta, 2016 SCF Black Sea Tall Ships Regatta). In 2019, for a fourth time Varna Passenger Terminal is a host of the world's most significant event for rigged vessels - the Tall Ships Regatta.

Maximum ship dimensions for berth Length: 300mtr Width: no limit Draught: 8.2mtr

Anchorage Available: yes Ship tenders allowed: yes Tugs available: yes Tidal movement/range: minimal

Quays

Total number of quays: 2 Total length of quays: 460mtr Quay depth: 6.7-8.2mtr Passenger terminals: yes, with restaurants, shopping areas and offices

Distances/Transportation City centre: 1km Airport: 10km Free shuttle service to city: if organised

on the part of the cruise ship

Traffic

Total cruise passengers 2017: 798 Total cruise calls 2017: 3 Total cruise lines 2017: 3 Turnaround port? no

Mailing Address

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Main Contact



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VENICE, ITALY

Must see tourist attractions

- St. Marco Square and the Basilica of St. Marco
- The Doge's Palace
- Gallerie dell'Accademia Art Collection
- Palazzo Grassi
- Guggenheim Peggy Collection



Venezia Terminal Passeggeri S.p.A. (V.T.P.) operates one of the largest homeports of the world and the main gateway for cruising in the Adriatic and Eastern Med. Conveniently located at the crossroad of the main road, rail and air network, within a short walking, sailing and driving distance from Venice city center, it attracts every year over 40 cruise brands.

Know how, flexibility, non-stop improvement of operating efficiency, steady innovation in safety and security, these are the key skills the cruise operators can count on when calling in Venice. 10 multifunctional terminals, 6 dedicated quays across Marittima, Santa Marta and San Basilio areas, wide spaces for motor coaches and taxis as well as for provisions storage, the main facilities at disposal of cruise ships.

Shops, duty free, left luggage facilities, refreshment areas are among the main amenities passengers, whether homeport or in transit, can enjoy. Drive-in cruisers can opt for convenient on port parking (2.300 places available), few meter away from the embarking point, while for those arriving from or heading to the city center the following on-site and nearby services are made available to ensure an hassle-free ashore experience: water and land taxi booking center, limousine hire, internal shuttle bus and people mover. Aside from cruises, other leisure maritime vessels enjoy V.T.P facilities: river cruise ships, yearly deployed on the route Venice lagoon-Po River, hydrofoils with seasonal connections to/from Istrian Peninsula and mega yachts.

Maximum ship dimensions for berth Length: 340mtr LOA Width: no limit Draught: up to 9.1mtr Turning basin: suitable for a ship up to 340mtr LOA

Anchorage

Available: yes, at roadstead Ship tenders allowed: yes Pilotage compulsory: yes Tugs available: yes Tidal movement/range: about 1mtr

Quays

Total number of quays: 6 for ocean cruises Total length of quays: Piave: 722.5mtr, Testata Marmi: 203mtr, Tagliamento: 726.7mtr, Isonzo: 630mtr, S. Marta: 465.24mtr, S. Basilio: 342.57mtr Passenger terminals: 10

Distances/Transportation City centre: Marittima is easily and quickly connected by water transportation and people mover to the city's centre, while berths located in San Basilio/Santa Marta are in the city's centre

Airport: 13km

Traffic Total cruise passengers 2017: 1,425,000 Total cruise calls 2017: 466 Total cruise lines 2017: 39 Turnaround port? yes

Mailing Address

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Main Contact



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VOLOS, GREECE

Must see tourist attractions

- City of Volos (5min walk)
- Pelion mountain traditional villages (10min to 3hrs)
- Meteora old monasteries (90min by bus)
- Archaeological places by bus: Dimini, Sesclo, Dion, New Achialos and Dimitriada
- Milies traditional village



Since prehistoric times Volos has been one of the most important strategic points in the whole Mediterranean, an importance attested to by the many notable civilizations that settled here. The Port of Volos enjoys the advantage of being the gateway to the sea for a rich and welldeveloped hinterland with 2 million inhabitants. It enjoys excellent infrastructure, and is the European's Union closest gateway to Turkey as well as to the countries in the Black Sea region. Additionally, Volos is the main point of departure linking mainland Greece with the North Sporades Islands, Evoia, Mytilene, the eastern Aegean and the Cyclades Islands. The port and the city of Volos lie close to the oldest, most important and fully excavated settlements from the Neolithic era in Europe:

Dimini and Sesclos, also lie over the traces of the three important ancient cities: lolkos, Pagases and Dimitriada. A short distance from the centre of Volos lies the ancient city of Feres. Nearby, the mountain Pelion appears green and imposing, with its many picturesque villages,twenty-four in total, with multi-storied houses with coloured slated roofs. Pelion offers its hospitality for year-round vacations. A two hour drive from Volos and Meteora is the famous forest of stones where up to 24 historic monasteries are still inhabited. The port of Volos was the starting point of the greatest nautical adventure in ancient mythology, Jason and the Argonaut's expedition, which played a vital role in the development of the modern world.

Maximum ship dimensions for berth Length: 445mtr Width: 90mtr Draught: 11mtr

Anchorage Available: yes Ship tenders allowed: yes Tugs available: yes Tidal movement/range: 0.3mtr

Quays

Total number of quays: 5 Total length of quays: 5,938mtr Quay depth: 17.5-13mtr Passenger terminals: 3

Distances/Transportation City centre: 300mtr Airport: 25km Free shuttle service to city: yes

Traffic

Total cruise passengers 2016: 37,445 Total cruise calls 2016: 46 Turnaround port? no

Mailing Address Port of Volos

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ZADAR, CROATIA

Must see tourist attractions

- Old City St. Donat, St. Anastasia's Cathedral, Roman forum, The Sea Gate
- The Plitvice Lakes National Park
- Krka Waterfalls National Park
- Kornati National Park and Telascica
- Ancient City of Nin



Zadar is situated in the central part of the Croatian coast, an indented coastal belt which has about 200 islands and islets forming the Zadar archipelago. The city is surrounded by five national parks and three nature parks, among which the Lakes of Plitvice are on UNESCO's list of World Natural Inheritance, while the Velebit Mountains have been proclaimed by UNESCO as a World Biosphere Reserve. ZADAR PORT is located on two locations, Old City port and new cruise and ferry terminals in Gazenica port. New Gazenica port is located just 3km away from Old City port and has 7 berths for local and 5 berths for international traffic. The biggest berth is 375mtr long with 13mtr draught; new port is able to accept the biggest cruise ships in the world. Easy access to the city centre is available with local lins and transfers. Old City port is located in the heart of the city providing direct access to shopping, sightseeing and other places of interest. Downtown Zadar is centered around the Roman Forum, within the old preserved city walls full of Old Croatian sacred monuments. It is a real pleasure to walk in the medieval area of Varos and Calle Larga, and have coffee in one of Zadar's numerous coffee shops. For those who are romantic we advise walking down the quay at dusk, where is the best view of what Alfred Hitchcock referred to as 'the most beautiful sunset in the world'.

Often compared with Dubrovnik and Venice, Zadar is irresistable for those who respect and admire historical monuments and cultural heritage. Hundreds of tumultuous years of history have left their numerous legacies, today's valuable heritage of Zadar and its surrounding. Zadar is a city monument, surrounded by historical ramparts, but two modern tourist attractions do stand out. Greeting to the Sun - which symbolises the Sun while the solar panels absorb solar energy in daytime, transforming into unsual light effects during the night, and the first Sea Organ in the world, - simple and elegant white stone steps built on the quayside that house tuned tubes through which the sea's motion produce sounds and which was declared winner of the IV European Prize for Urban Public Space in 2006.

The City of Zadar has been awarded 'Best European Destination 2016' by

www.europeanbestdestinations.com and in 2017 Zadar's city walls were listed on the UNESCO World Heritage List.

Maximum ship dimensions for berth Length: 375mtr Width: no limit Draught: 7-12mtr

Anchorage Available: yes Ship tenders allowed: yes - City port Tugs available: yes Tidal movement/range: +/-0.5mtr

Quays

Total number of quays: 5 Total length of quays: 180-375mtr Quay depth: 7-13mtr

Distances/Transportation City centre: Old city port in city centre, New port 3km Airport: 5km Free shuttle service to city: taxis and buses, not free

Traffic

Total cruise passengers **2017:** 137,800 Total cruise calls **2017:** 111 Total cruise lines **2017:** 26 Turnaround port? yes

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ALFASHIP



About Us

Alfaship is an experienced agency offering shoreside and port services to the Cruise Industry. The company relies on a dynamic Cruise specialists' team with more than 10 years of experience in the Cruise Industry, working with the leading Cruise Companies with the excellence of behaviour. With a wide knowledge in turnaround and transit calls, ground handling services, a 24/7 service, a first class customer care, a can-do attitude at all times, and a large network of offices and agencies in Spain, Alfaship makes the difference caring its Customers' standards ashore, focusing on their needs, striving for the best. Alfaship, the Excellence ashore.

ALLEGRA MONTENEGRO



About Us

ALLEGRA MONTENEGRO is an independent shipping agency which provides a wide range of specialised services geared to cruise ships for all ports in Montenegro.

We are proud to offer you the best and most dedicated Port agent service in the market for all the needs of ship call, both for port and shore handling with maximum efficiency, speed and cost of services.

BERMELLO AJAMIL & PARTNERS EUROPE (B&A)



About Us

As the #1 Cruise Port & Destination Development Firm in the world, B&A is responsible for over 75% of all seaports and destinations cruise related projects globally. B&A's vision is to plan and design the most cruise friendly, sustainable and highest producing revenue waterfronts, ports and cruise destinations in the world. The firm is specialised in Cruise Market Assessment; Cruise Terminal Design; Port & Waterfront Master Planning; Waterfront & Marina Design, and Destination Strategic Planning & Development amongst other services.

B&A is currently and successfully active in Northern Europe, Mediterranean, Africa, Atlantic Islands, Asia, South America, Caribbean, USA, Middle East, Southeast Asia, India and Indian Ocean.



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CEMAR



About Us

A shipping agency also supplying ground services at all Italian ports, with a network of 28 offices and an experienced team of dedicated professionals giving a 24 hour service.

COUNCIL OF SANT CARLES DE LA RAPITA



About Us

The Council of Sant Carles de la Ràpita promotes, together with the Port Authority, Ports of Catalonia, the Chamber of Commerce of Tortosa and the Tarragona Province Tourism Board, its port and destination under the brand Delta Ebre Port. Sant Carles de la Ràpita is located in Ebro Delta Nature Park (Terres de l'Ebre, Catalonia, Spain) a region declared Biosphere Reserve by UNESCO in 2013. It is a perfect port for small and medium size cruises, and offers all facilities that cruise companies may need.

CRUISE SERVICES



About Us

Services offered in all ports in France & Monaco: Port agent for cruise & yacht, Shore excursions; Meet & assist, Airport transfers and turnaround services; Pre and post cruise accommodations and touring; Event planning; Exclusive and innovative tours; Local entertainment (onboard or shoreside).



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D'ALESSANDRO TRAVEL



About Us

D'Alessandro Travel is a tour operator specialised in cruises selling at a distance.

'Our target is to provide our customers with a quality service and to ensure complete satisfaction'. Our reservation agents are trained directly by the cruise company representatives, regularly visit ships and hotels and have made themselves one or more cruises and/or travel.

DONOMIS CRUISE SERVICES



donomis

About Us

- Cruise vessel agency
- Custom clearance and forwarding
- Chartering
- Purchasing (Hardy Marine Services)
- Ground handling
- Shore excursions
- F.I.T. services

DP WORLD LIMASSOL



About Us DP World Limassol-Limassol Port Multipurpose Terminal

Operators. The DP World Limassol multipurpose terminal's activities,

comprising of three multi-purpose quays, includes break-bulk, general cargo, Ro-Ro, oil & gas services and the brand new passenger terminal. DP World Limassol provides a safe, stable and responsible environment for cruise itineraries with destinations in the eastern Mediterranean Sea and around the globe.

A modern cruise terminal, able to accommodate 3 cruise vessels simultaneously, with intergraded services and a capacity to handle over 3,000 passengers, enables the Port of Limassol to meet the expectations of the industry. With draft up to 11 mtr tide free and favourable weather conditions thoughtout the year the Port of Limassol will is ready to take it's cruise role in the region.



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DUBROVNIK COUNTY PORT AUTHORITY



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HUGO TRUMPY SRL



About Us Since 1876 Hugo Trumpy is a group operating in the universe of shipping as ship agents, bunkering and chartering brokers, custom broker, liner agent, P&I insurance, stevedoring, port managers - through its brand Mediterranean Destination and tour operations as well as ship manager for international trades.

IBEROSERVICE



About Us

Iberoservice is one of Spain's most recognised and distinguished ground operators, handling six million passengers annually from Europe to South America. With 15 offices covering the coastline of mainland Spain and its islands, and Caribbean offices located in the Dominican Republic, Costa Rica, Mexico, Jamaica, and Cuba, the Mallorca-based hospitality company provides superior shore excursion and transfer services for cruise line clients, travel agencies, and hotel partners.





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INTERCRUISES SHORESIDE & PORT SERVICES



About Us

Intercruises is an experienced global business offering turnaround, shore excursion, hotel program and port agency services to the ocean and river cruise industry. Intercruises is the most widespread cruise specialist ground handler and port agent in the Mediterranean, supporting cruise lines in 17 countries, encompassing over 200 ports, supported by more than 60 local offices.

KUONI DESTINATION MANGEMENT

KUONI | Destination Management

About Us

C&T/Kuoni Destination Management is specialised in cruise services with a large team in every port. We developed several new departments and strengthened our configuration to become local players in every destination. We propose shore excursion, turnarounds, pre & post programs, private arrangements, special event and eco tours. We benefit of a long lasting collaboration with our teams and suppliers to ensure a high level of operations as required by our clients. Today, we have a dynamic internal structure and all the necessary resources to deliver the best services in Europe. We want to share the most fascinating sightseeing that Europe has to offer with the special insight that only locals can provide. At C&T/Kuoni we are passionate experts and we take pride in guests satisfaction.

KVARNER COUNTY TOURISM OFFICE



About Us The Kvarner region, one of Croatia's best kept secrets. A land of bays and romance, seafront promenades, manicured gardens and rugged mountains and forests.



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KYRIAKAKIS TRAVEL & SHIPPING AGENCY



About Us

Our company is acting as both Shipping and Travel Agent all over the destination of Crete since 1981. We offer full destination services including agency services, provisions, spares and also shorex handling services with our own fleet of 25 buses. Our experience in the Tourism sector and our long lasting co-operations are our key to success and demonstrate our reliability over the years. We are a proud member of MedCruise, IATA, HATTA and serve the whole area of Crete (Chania, Rethymnon, Heraklion, Ag. Nikolaos, Sitia).

LA GOULETTE CRUISE TERMINAL



About Us

Goulette Shipping Cruise (GSC) is the manager of La Goulette Cruise Terminal under a BOT contract. GSC built 657 linear metres of quays in addition to the existing one (400mtr), three exclusive shore excursion terminals in front of each quay, taxi and bus parking, and the first cruise village in the Mediterranean 'Goulette Village Harbor' which is a duty free shopping & entertainment Moorish Medina inside the cruise port.

MEDITERRANEAN UNIQUE EXPERIENCE



About Us

We offer fun tours to get to know our region with the best and funniest guides who will make sure you become acquainted with all the local color and charm that the region offers. Just step off the boat and give us the opportunity to show you our city history, hidden treasures and the best places to eat and drink with the locals. Our aim is for you to fall in love with our beautiful city and its people and cuisine, at your own rhythm. That's why our guides are the friendliest in town.



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MEDOV SRL



About Us

Medov's history began in 1947 when the shipping agency started activity in Genoa with a basic interest in the cruise business. Thanks to the experience and take over from the Genoese Schenone family. Medov has widened its range of services coming to cover practically all different fields in the shipping world, either directly or through controlled companies, in all Italian, French and Corsican ports. Medov has a wide network of sub-agencies.

MH BLAND



About Us Port Agency, Shore Excursions, Marine Services and Marine Logistics



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MMS



About Us Full cruise and cargo ships, Private jets & yacht's agency services. We are port agents in Tunisia since their inaugural calls of Royal Caribbean International, Celebrity Cruises, Azamara Club Cruises, Crystal Cruises, Lindblad Expeditions/National Geographic, SeaDream Yacht Club and Fred. Olsen Cruise Lines.



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NAVIGATOR TRAVEL & TOURIST SERVICES

Navigator

Travel & Tourist Services Ltd.

About Us

Our company has been providing premium shore excursion and ground handling services to the cruise industry since 1962. Operationally we cover all of Greece and we are also international representatives of Royal Caribbean International, Celebrity Cruises and Azamara Club Cruises for Greece, Cyprus, Bulgaria and preferred agent for Slovakia, Slovenia, Croatia, Serbia, Montenegro, Bosnia & Herzegovina, Albania and FYROM.

PATRONAT DE TURISME COSTA BRAVA



About Us

The Costa Brava Girona Tourism Board is a mixed public/private sector body in terms of its shareholding compostion, incorporated in the form of a not-for-profit limited company. Founded to serve as the meeting point between the various government bodies and the tourism sector of Girona province, its work focuses on three spheres: external marketing, internal marketing and competitiveness.

PEREZ Y CIA



About Us

Pérez y Cia's Cruise & Yachts Division is fully equipped to provide our principals with land programs, shore excursions, turnaround operations and port agency management in all major Spanish ports. We can also offer:

- Logistics and warehouse
- Full experience in dry-docking agency
- Yacht management



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SALAMIS ORGANISATION

About Us

Salamis Organisation, which was founded in 1959, provides Travel, Shipmanagement, Ship agency and Liner agency, Cruises, Transport and Loaistics services.

At Salamis Organsiation, there is a hard-working trained and dedicated team, known for its quality, its personal approach, as well as its ability to identify and execute the most appropriate solutions.

The flexible set-up of the organisation with local offices in Limassol, Larnaca and Nicosia, Cyprus, as well as in Piraeus, Greece, we guarantee fast, quality and custom-made solutions.

SAMER & CO SHIPPING S.P.A.



About Us Ship agents, international forwarders, terminal operators, marine surveyors, P&I correspondents and Lloyd Agents.

SCANDINAVIAN NEAR EAST AGENCY (SNEAL)



About Us

Scandinavian Near East Agency S.A., promoting the cruise industry in the Greek territory in the most effective way, employ a highly trained and experienced team fully geared to expedite and attend to all matters concerning cruise vessels under any circumstances in all Greek ports. For more than a century, our office remains an important Liner Shipping Agency rendering services to commercial vessels as well.



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TRANSCOMA **CRUISES**



About Us

Transcoma Cruise & Travel provides essential services to the cruise industry including Port Agency, Ground Handling & Shore Excursions throughout its network of owned agencies and carefully selected sub agencies in all major Spanish ports.



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TURA TURIZM



About Us Inbound and outbound tour operator, specialised in providing shore excursion and ground handling services to cruise guests and selling cruise products.

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TURISME DE BARCELONA



About Us

Turisme de Barcelona carries out promotional campaigns in the main international source markets for Barcelona, and also markets a wide range of tourism products which are available for tourist and tour operators.



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VAR PROVENCE CRUISE CLUB



About Us

Var Provence Cruise Club (VPCC) focuses on promoting Var Provence, a beautiful and preserved area that offers a wide variety of experiential excursions, and incredible sites to discover when calling in its 12 ports network from east to west : Saint-Raphaël, Fréjus, Saint-Tropez, Cavalaire, Le Lavandou, Porquerolles, Hyères, the Ports of Toulon Bay (Toulon and La Seyne-sur-Mer), Six-Fours/Les Embiez, Sanary, Bandol, Saint-Cyr. In 2017, the VPCC welcomed 223 calls totalling 312,000 passengers. 2018 forecast announces 204 calls and 202,000 passengers. Var Provence is proud to be a finalist for its 'Cruise Friendly' Welcome quality label in the Marketing Initiative of the Year category at the Seatrade Cruise Awards 2017.

WORLD SYNERGY TRAVEL



About Us

World Synergy Travel is a successful and reliable DMC with headquarters in Bucharest, Romania and Sofia, Bulgaria. We organise shore excursions for international cruise ships in the ports of the Black Sea such as Constantza (Ro), Sulina (Ro), Varna (Bg) and Burgas (Bg) as well as on the Danube (Vidin, Russe, Giurgiu, Turnu Magurele, Oltenita, Tulcea and Cernavoda).



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ALANYA ANCONA ASHDOD **AZORES BALEARIC ISLANDS** BARCELONA BARI/BRINDISI BASTIA/NORTH CORSICA **BURGAS** CANARIAN PORTS CARTAGENA CASTELLON CEUTA **CIVITAVECCHIA** CONSTANTZA CORFU COSTA BRAVA CRUISE PORTS CYPRUS PORTS DUBROVNIK, KORCULA EGYPTIAN PORTS FRENCH RIVIERA PORTS GENOA/SAVONA GIBRALTAR **GIOIA TAURO** HERAKLION HUELVA **IGOUMENITSA** ISTANBUL KAVALA KOPER KOTOR KUSADASI/ANTALYA/BODRUM LA SPEZIA LISBON LIVORNO MADEIRA PORTS

MALAGA MARSEILLE MERSIN MESSINA MONACO MOTRIL-GRANADA NAPLES/SALERNO/CASTELLAMARE **DI STABIA** ODESSA PALERMO (PORT NETWORK OF WESTERN SICILIAN SEA) PATRAS PIRAEUS PORTIMAO PORTOFERRAIO PORTOFINO RIJEKA SARDINIAN PORTS SETE SIBENIK SOUDA/CHANIA SPLIT TANGIER TARANTO TARRAGONA **TENERIFE PORTS** THESSALONIKI TOULON-VAR PROVENCE TRABZON **TUNISIAN PORTS** VALENCIA VALLETTA VARNA VENICE VOLOS ZADAR



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